

PRINCE GEORGE'S COUNTY OFFICE OF THE SHERIFF

2016 ANNUAL REPORT



LAW ENFORCEMENT ARM OF THE COURT

PREPARED FOR THE **21ST** CENTURY...

SHERIFF'S ANNUAL REPORT MESSAGE



Each new year begins with a look back over the last. Did we meet the demands of the work? Did we fulfill the roles and responsibilities of our agency? And, did we serve the community well and meet their expectations?

Good work demands good planning and the resources to execute the plan. My sincere thanks to the county executive and council for giving us those resources, making themselves available to learn about the agency's work demands and our plans to meet them.

FY 2016 resources enabled us to add new staff and new technology, and to meet our strategic goals. Technology, new canines and improved staffing enabled us to maximize courthouse security where our priority is the safety of visitors, employees, and people in custody.

Helped by a modernized fleet and other resources, we continue to prioritize violent crime warrant service and other vital services, serving protective orders, civil documents, and Child Support Enforcement writs, on pace and with increasing demands.

We recognize our role in community safety and meeting community needs. We visited hundreds of citizens, including seniors to keep them informed and alert about personal safety, and safeguarding their finances against scam callers who often target seniors.

In a formal agreement, we memorialized our Middle School Mentoring Program with CEO Dr. Kevin Maxwell and Prince George's Public Schools, and expanded our summer camp.

The Domestic Violence Intervention Division (DVID) has been a catalyst in the fight against domestic violence. Protective Orders, a valuable preventive tool are served by our deputies quickly and safely countywide. More than 13,000 were served in FY2016.

We've seen awareness grow since we launched our signature "Purple Light Nights" Domestic Violence Awareness Campaign, and working in partnership with county agencies, municipalities, and other law enforcement partners. We believe our conversations with young people about friendship and healthy relationships will have a long-term impact on domestic and family violence. Our commitment to staffing and security for The Family Justice Center, a one-stop resource for victims of domestic and family violence, is unwavering.

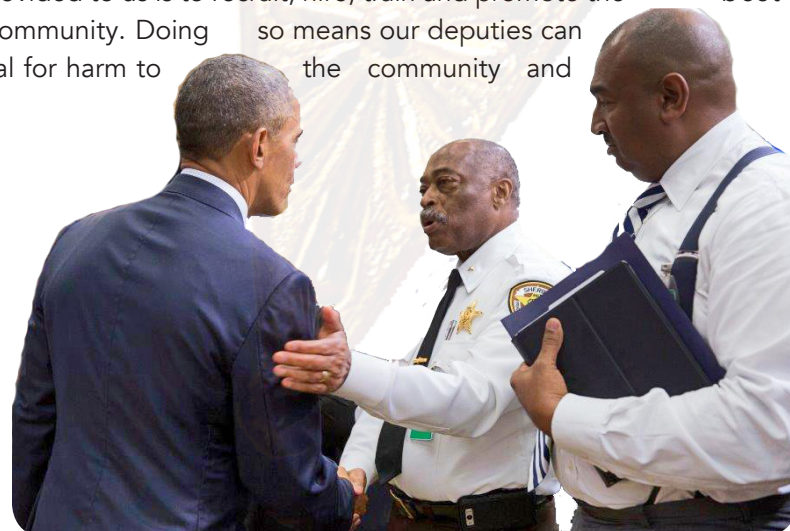
Our dedication to excellence has moved us steadily toward our goal of accreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA), the "Gold Standard" designation for law enforcement agencies. Accreditation signifies that an agency's established body of standards meets professionally recognized "best practices" in management and service delivery.

I believe the most important thing I can do with the resources provided to us is to recruit, hire, train and promote the best people, with good judgment who have a desire to serve our community. Doing so means our deputies can maximize our resources, work safely, and minimize the potential for harm to the community and themselves.

We are prepared for the 21st Century.

On behalf of the men and women of the Sheriff's Office, we look forward to seeing you out in the community.

Sheriff Melvin C. High



THE EXECUTIVE OFFICE OF THE SHERIFF



Managing agency resources and leading the strategic priorities of the Office of the Sheriff go hand in hand. Forecasting the agency's needs and planned progress is described in our initial budget request where we seek funding for improved oversight and coordination, upgrade/replacement of equipment and vehicles, and hiring additional personnel. Progress was made in every budgetary focus with approval of the FY 2016 budget.

To lead the linked responsibilities of Planning, Training, and Personnel Oversight, we reinstated the position of Major to help us better anticipate the needs of the agency and the community, and to seek and implement best practices. The appointment of a Captain in the Policy Compliance Division (Internal Affairs) has resulted in advanced oversight. Early warning software in the Division has improved our ability to manage cases and identify indicators of employee stress. With safety more critical than ever, grant funding contributed to our updated bullet-resistant vests, less-lethal tools for Deputies, completion of our Body Worn Camera (BWC) pilot, and a tactical vehicle for our Specialized Services Team.

Technology also continues to add value to security services. Magnetometers and X-ray machines ensure better security at courthouse entrances, contributing to our work with the courts to make improvements to surveillance systems to create a safer environment. License Plate Readers alert Deputies to registered owners with outstanding warrants; new vehicles have back-up cameras and safety devices that alert motorists and improve safety for Deputies responding to an emergency.

Nothing of consequence occurs without our people and continuing to hire highly qualified personnel aids us in delivering first rate service. We added important positions to both sworn and civilian ranks, including improving service delivery to victims of domestic violence by hiring additional bi-lingual personnel.

Fiscal year 2016 saw many improvements – safety and vehicles, new alignment of functions, equipment and personnel – with the continuing focus of the office resulting in safe courts, safe and effective apprehension of violent crime offenders, quality service to victims of domestic violence, and improving our community.

Office of the Inspector General Mark K. Spencer



The Inspector General (IG) is the arbiter of the Office of Sheriff's response to recent legal developments and evolving police research and best-practices standards. These, and technical advances must be included in the agency's training protocols and operations.

Two challenges impacted agency standards and operations in FY2016. In the case "*Armstrong v. City of Pinehurst (NC)*", the Fourth Circuit Court of Appeals clarified its prior rulings on use of the TASER. The court ruled that use of the TASER was a serious use-of-force that required officers to use the weapon only when the subject posed an immediate danger to the officer or others, and not merely as a 'pain compliance' tool.

Changes to the Law Enforcement Officers Bill of Rights (LEOBR) by the Maryland General Assembly impacted Internal Affairs/Policy Compliance Unit. Both required a review of training standards and operations protocols to ensure compliance.

The IG provides oversight and assistance to operating units in all areas of compliance: to respond promptly to citizen complaints, perform thorough and fair internal investigations, pursue agency accreditation goals, and to comply with the Sheriff's mandate that the agency operate with integrity and transparency.

Communications and Public Affairs Sharon R. Taylor



Our focus is to be a reliable source of information about the Sheriff's Office and the work we do. Our team is committed to accuracy and transparency; our strength is the accessibility of our communications to the community at large, and to the media. Community outreach and ongoing dialogue provide context and continuity for understanding the Sheriff's Office, the guidelines that govern our work, and the contribution we make to the quality of life in the county.

Expertise within the Sheriff's Office is available to legislative leaders at all levels of government on a wide range of security, law enforcement practices, and emerging policy matters.

We are confident that citizens know that the safest communities exist where the bond of trust exists between them and law enforcement. We seek to maintain and strengthen that bond.

BUREAU OF COURT SERVICES



"The security of the county courthouses is the essential top priority of the Bureau of Court Services, along with the safety of judges, employees, visitors, and people in custody. Courts are the symbols of our system of justice and the promise to uphold the constitutional rights of all who pass through their doors," **LTC Ronald Terry**

Courthouse Security demands an expertise. The security plan is a product of collaboration, combining manpower, technology, and the highly-trained K-9s to meet both our security and protection responsibilities. 1.2 Million Visitors Were Safely Screened Into the Busiest Courthouse in the State in Upper Marlboro....

Building Security

Officers confiscated over 8,000 non-firearms weapons at secured public entrances.

Circuit Court Security

Securing Courtrooms against Danger and Disturbances.

Securing up to 30 courtrooms daily, provided security for over 9,000 court sessions in FY2016, including "High Risk" Trials, sometimes requiring Specialized Services Teams (SST).

District Court Security & Prisoner Transport

Ready For Court

Prepared for the Court's Daily Business. Deputies get people in custody to court safely and on time, every day. Transport traveled over 125,000 miles between the courts, County Department of Corrections (DOC), and throughout the region.

The Canine (K-9)

Unit alerts security to contraband or explosives that would not be detected by humans or technology, during screening around courthouse facilities and in vehicles on courthouse grounds..

Technology is a Force-Multiplier.

Deputies can be in more places simultaneously, with greater security presence and coverage than is possible for a single deputy. They can be aware of activity in various locations without being at the location.

COMMUNITY PARTNERSHIP DIVISION

Investing in Young People

The Positive Deputies Assisting Youth (D.A.Y.) Mentoring Program set out to establish a model to engage and empower young people in middle school. The program was in eight of the county's middle schools with pilots beginning in two new schools.

Sgt. Johnson with cadets in the classroom.



Summer Camp

The Positive D.A.Y. cadet's visit Chalk Point Generation Station.



The Results of Positive D.A.Y. :

- Fewer Suspensions
- Fewer Absences
- Fewer Disciplinary Actions
- Increases in GPA

"In addition to a good education, we also want young people to be problem-solvers, to be poised and confident, and to have a self-awareness that helps them make astute assessments about people and their surroundings."

**Sgt. Richard Johnson,
Commander Community
Partnership Division**

Melvin C. High Scholarship Fund

The 2016 Scholars Helen Cordero, High Point HS, Omar Green of Potomac HS, Jenelle Collier, Surrattsville HS



UMD Senior Dariya Brown, a 2013 Melvin C. High Scholar, was the Keynote Speaker for the 2016 Awards Ceremony

We're Rebuilding Our Explorer's Post #1696 Call Sgt. Richard Johnson at 240-508-7672 or email: PGS01696@weebly.com

BUREAU OF COURT SERVICES (BCS)

COMMUNITY PARTNERSHIP DIVISION

Senior Outreach Program

Keeping Seniors Healthy, Safe and "In the Loop"



Community Activities

Seniors are a big part of community meetings where citizens and residents meet to stay informed on community and county news.

"U.S. busts \$300 Million Dollar fraud ring of phony IRS callers; arrests 56"

Keeping Seniors Alert to a National Threat

Predators targeted citizens, including seniors pretending to be the sheriff or the IRS. Now, seniors call us about scam callers before they give them money. Scam callers were a threat throughout the US.

Bringing Seniors and Positive D. A. Y. Cadets Together for the Holidays



BUREAU OF FIELD OPERATIONS

"The Bureau of Field Operations is at the center of the Sheriff's role as the Law Enforcement Arm of the Courts. Enforcement is our primary role. Serving warrants and other court issued documents is central to assuring that the courts instructions are carried out," **Col. Roccapriore**



LTC Mark Roccapriore

The Warrant/Fugitive Division strategy designed during Sheriff High's first term has endured, has been enhanced by technology, and it has produced results.

Our Multi-Pronged Warrant Strategy Has Clear Priorities...

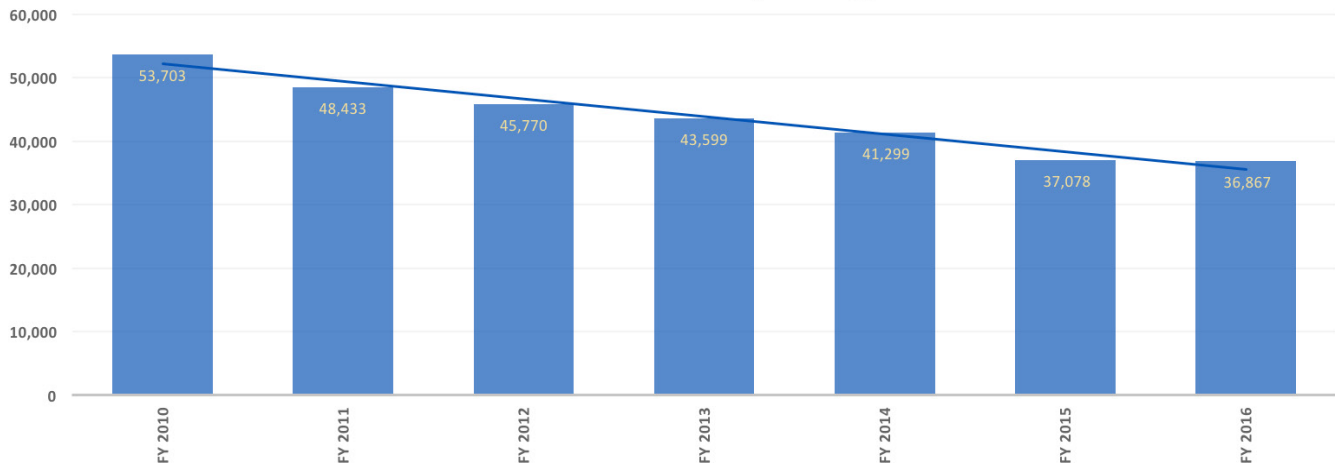
Focus on violent offenders

Stay current on new warrants while processing over 25,000 warrants each year

Utilize database interfaces with partner agencies and work with the courts on aged warrants.

Coordinate warrant operations with local, state, federal law enforcement partners.

Warrants On Hand (Backlog)



Reversing the Growth Trend; Reducing the Backlog by 31%

The Civil Division - Civil Section and Landlord & Tenant Sections.

The Civil Unit serves a range of civil court documents. It received 23,000 documents last year, serving over 13,000; Civil returned over 8,000 documents for improper or inaccurate information as required by the courts.

Landlord & Tenant Section (L&T) – The role of the Sheriff in L&T is to execute the court's instructions at the conclusion of all legal proceedings. Deputies provide certainty: efficient notification of pending court dates; schedule the eviction date; and security and supervision at the residence.

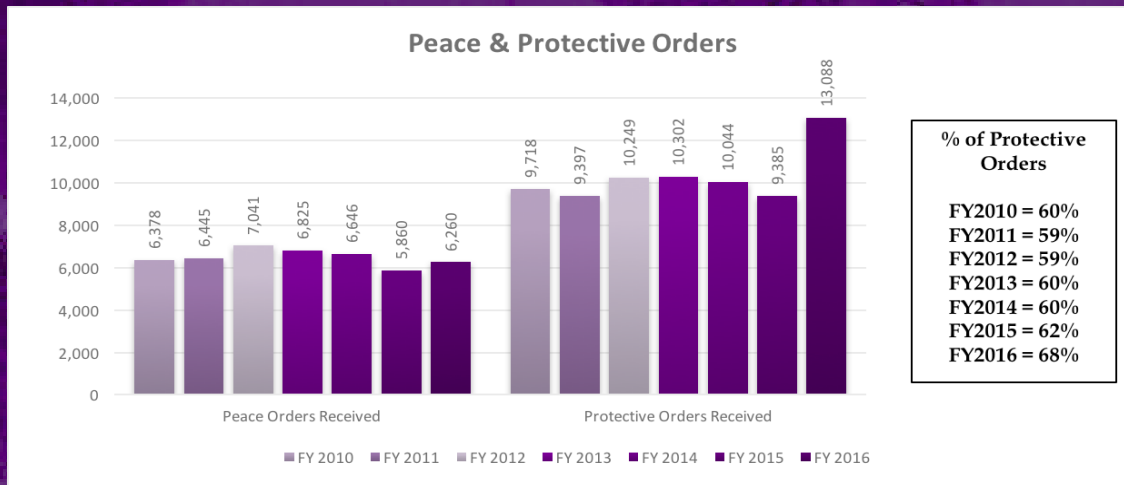
L&T partners with the Department of Permitting, Inspections, and Enforcement (DPIE) and the Department of Public Works & Transportation (DPWT) to facilitate persons claiming their property. L&T also works with the Department of Social Services (DSS) to assist the elderly or infirm who are impacted by the court's instructions.

BUREAU OF FIELD OPERATIONS

Domestic Violence Intervention Division

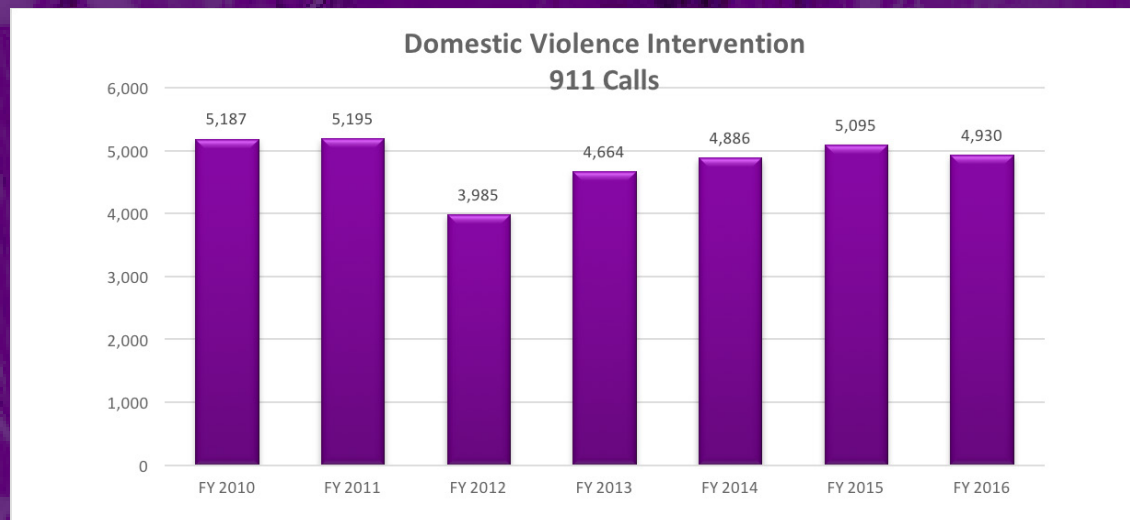
Prevention, Intervention and Response are Critical in the Fight against Domestic Violence

Deputies Served 13,088 Protective Orders Countywide



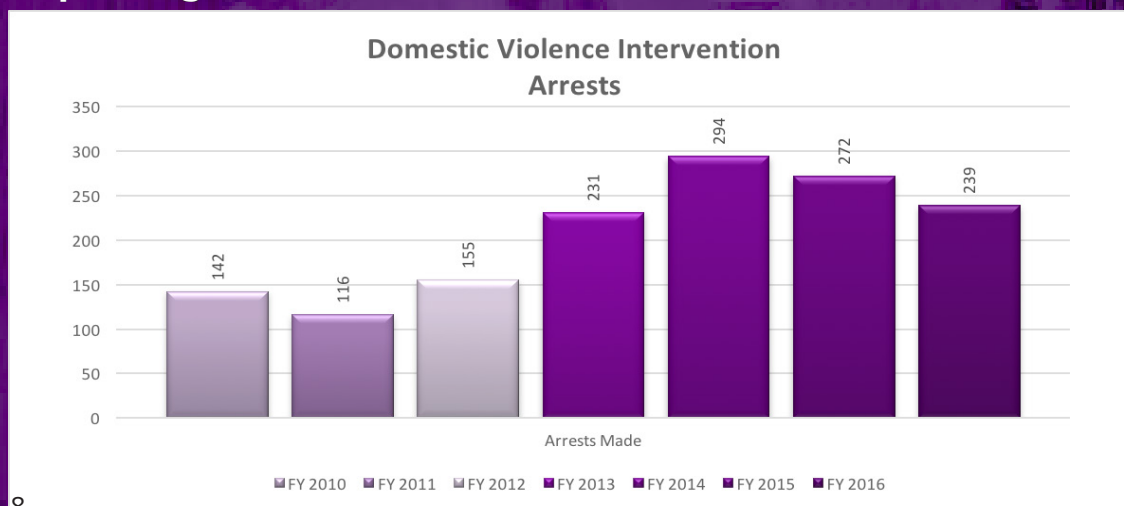
The State of Maryland has been a national leader in domestic violence. Protective Orders give victims access to the courts to obtain immediate relief from violence and the threat of violence – relief that extends to children and family members who may potentially be victims.

Sheriff Deputies are First Responders for Domestic Violence 9-1-1 Calls in Police District III, responding to approximately 5,000 calls in the District.



Conducting an investigation at the scene of a violent incident is often a lengthy process. Deputies complete a Lethality Assessment Form to document interviewing the victim to determine if s(he) is in imminent danger. The Lethality Assessment is referred to the DVID Special Victim Assistants for follow-up. Deputies may arrest and charge, or remove a batterer from the residence

DVID Deputies Make Arrests where evidence exists of injury or an assault when responding to the scene of 9-1-1 call

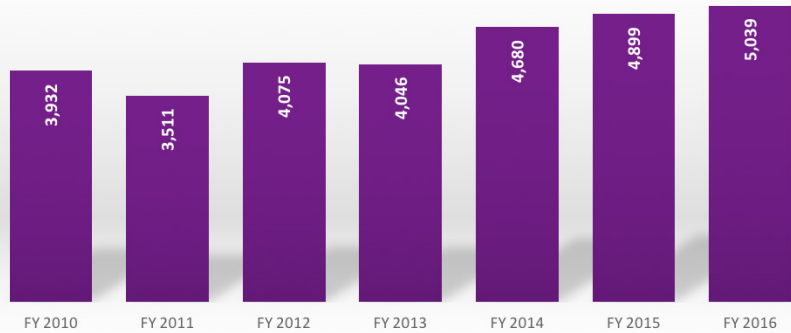


When an arrest is made, Deputies present charging documents to the District Court Commissioner, preparing cases for review with the State's Attorney's Office. Charges are reported under the Uniform Crime Reporting (UCR) system.

DVID Special Victim Assistants

Access to the considerable resources available in the county can change the cycle of violence. Being aware and knowing how to get help is important for victims and for friends and family who want to help a loved one who may be a victim.

Victims Served by Special Victim's Assistants (SVA)



SVAs are professionals who do critical follow-up with victims after a domestic violence incident. They help victims access the courts and other resources they may need in the aftermath of a violent incident. SVAs are available at the Upper Marlboro and Hyattsville Courthouses, and at the Office of the Sheriff Headquarters with bilingual services available.

Raising Awareness

We can be a Unified Voice against Domestic Violence

Ask For Help

SVAs are also in The Family Justice Center (FJC) – the county's one-stop resource for victims who need assistance and access to county resources. Call the FJC at 301-780-8000

Join us Oct. 2, 2017

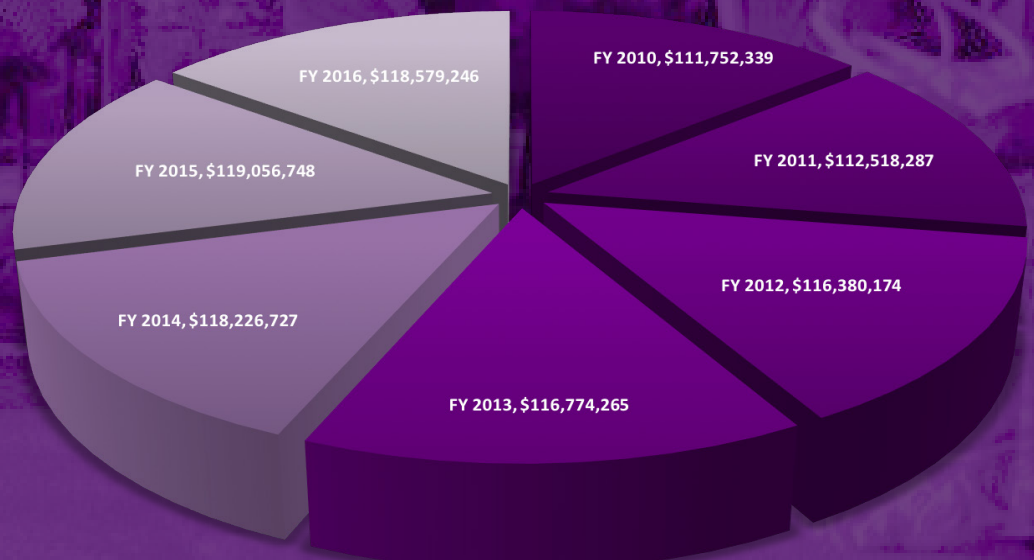
“Purple Light Nights Lighting Ceremony” that begins Domestic Violence Awareness Month.

pgsheriff.blogspot.com

Child Support Enforcement Unit (CSEU)

Deputies in the Unit are the law enforcement arm of the State Office of Child Support Enforcement. Civil Summons' and warrants served by the CSEU are related to payment of child support or paternity. CSEU Deputies brought persons before the court whose child support arrearages totaled \$118.6 million.

Funding Arrears in Child Support



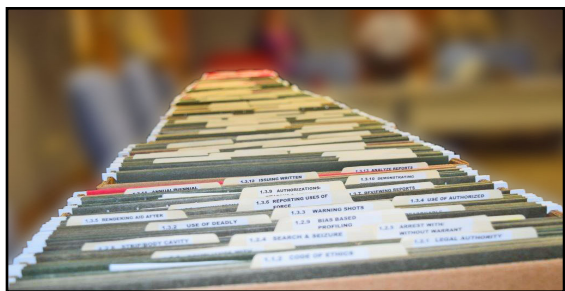
BUREAU OF ADMINISTRATION



LTC Orlando D. Barnes

"The Office of the Sheriff depends on the Bureau of Administration for the hiring and training of sworn and civilian members to the highest standards of professionalism. Civilian members provide critical foundational and timely expertise that supports sworn staff and their ability to perform their jobs well and safely. Agency professionalism is further supported by "best practices" processes and procedures, state-of-the-art equipment and the effective use of technology," **Col. Orlando Barnes**

Planning, Research and Development/CALEA



Under the leadership of A/Captain Davenport, Commander of The Planning, Research and Development, the agency has been working toward Commission on Accreditation for Law Enforcement Agencies (CALEA). Accreditation is a rigorous process. Driven by Agency General Orders, Written Directives and Standard Operation Procedures, CALEA requires the agency to meet 189 Standards, comprised of multiple "proofs" documenting that personnel know and adhere to each Standard.

"We will be ready for Accreditation in FY2018," A/Captain Shawn Davenport

Phases of CALEA:

- **Mock Assessment** – The FY2015 on-site assessment was a review of the agency's progress with written recommendations for moving forward;
- **Self-Assessment Phase** – FY2015 thru FY2017, the agency has advanced through the remaining Standards and recommendations from the Mock Assessment;
- **Official On-site Assessment** – FY2018

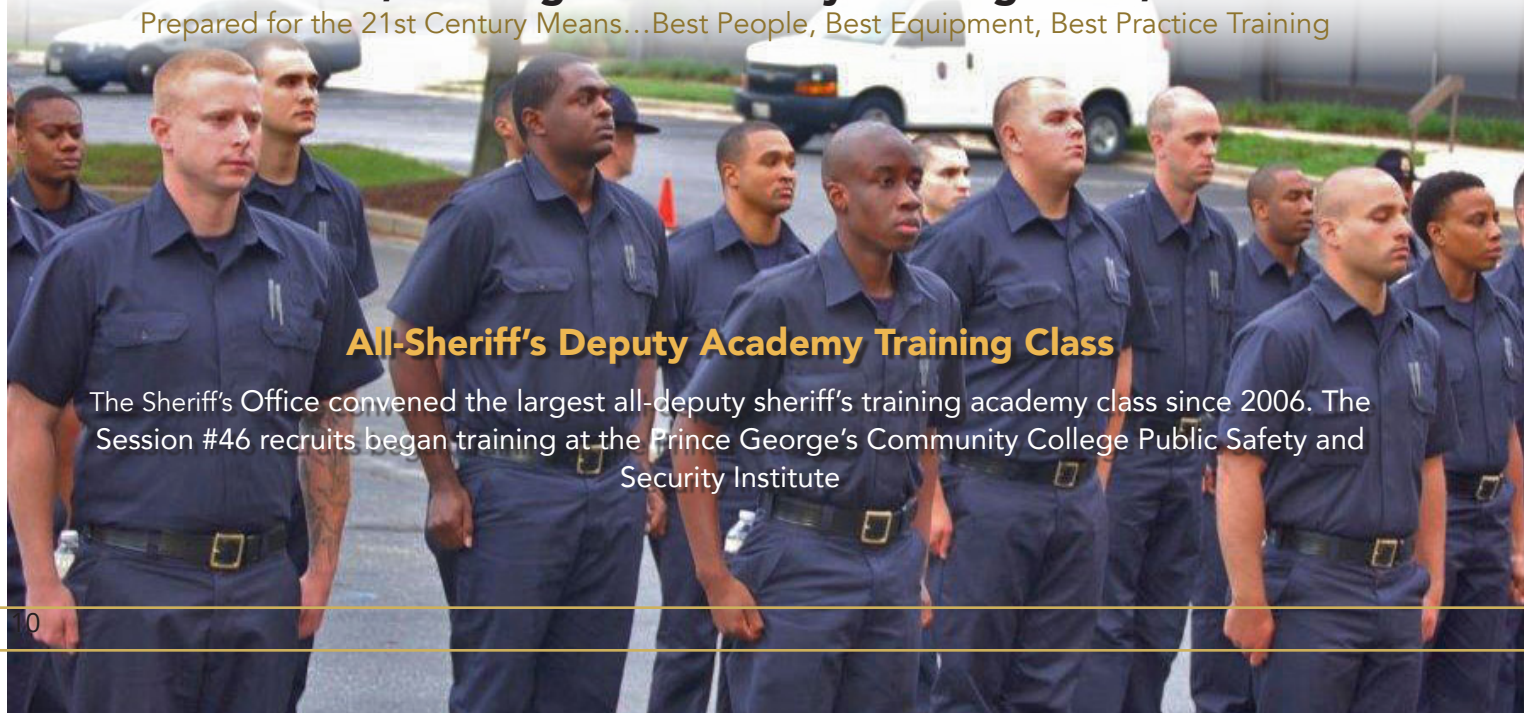


Personnel Services, Training/Public Safety Investigations, and Recruitment

Prepared for the 21st Century Means...Best People, Best Equipment, Best Practice Training

All-Sheriff's Deputy Academy Training Class

The Sheriff's Office convened the largest all-deputy sheriff's training academy class since 2006. The Session #46 recruits began training at the Prince George's Community College Public Safety and Security Institute



Prepared for the 21st Century ... Best People, Best Equipment, Best Practice Training

Emergency Vehicle Operations Course (EVOC)

EVOC was introduced into the yearly in-service training curriculum to improve and enhance deputy driving skills and to avoid and reduce vehicle accidents.



Computer-Based Training Lab

Establishing an in-house twelve-station computer lab accommodates the increasing number of required computer-based training programs. Agency personnel can complete required initial and re-certification programs at headquarters, saving time and the expense of travel.



Body-Worn Camera (BWC) Pilot Program

The policies and training programs for our body worn camera pilot program were completed according to state guidelines and reviewed by the State Attorney General's Office in FY16. The pilot begins next year with four (4) specially trained deputies and supervisors in the Domestic Violence and Landlord & Tenant Sections testing devices from several vendors.



Judgmental Shooting Simulator (MILO Range)

The Training Division decided on the Multiple Interactive Learning Objectives (MILO) Range as an addition to the firearms training protocol. The MILO Range is considered to have set the international standard for tactical judgmental shooting training. The system provides built-in training scenarios and allows the Division to create real-life scenarios.

Weaponry Exchange

Range Master Cpl. Alvin Lide facilitated an exchange of deputies' current duty weapons and the unused inventory of weapons for new, branded "generation 4" handguns. The exchange enables the agency to stay ahead of potential malfunction due to age and years of firing the weapon in training. Coordinated with the County's Office of Central Services, there was no additional cost to the agency.



Prince George's County
Office of the Sheriff
5303 Chrysler Way
Upper Marlboro MD 20772



AND BEYOND...

FREQUENTLY USED NUMBERS

Office of the Sheriff	301-780-8600	Housing & Community	
Fire/EMS Dept.	301-883-5200	Development	301-883-5531
Homeland Security	301-780-8313	Social Services	301-209-5000
Police Department	301-772-4740	Prince George's County Schools	301-952-6000
State's Attorney's Office	301-952-4295	Prince George's Community	
Community Relations	301-952-4729	College	301-336-6000
Elections Board	301-430-8020	Parks & Recreation	301-699-2582
Environmental Resources (DER)	301-883-5810	Doctors Community Hospital	301-552-8188
Public Works & Transportation	301-883-5600	MedStar Southern Maryland	
Family Services	301-265-8401	Hospital Center	301-868-8000
Health Department	301-883-7879	Prince Georae's Hospital Center	301-618-2000
Family Justice Center	301-780-8008		

DIAL211

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Prince George's
CountyClick 
easy. convenient. accessible.

The Prince George's County Sheriff's Office is committed to providing services that are fair, impartial, and effective while incorporating the highest standards of personal conduct and performance. The Sheriff's Office employs skilled dedicated professionals, committed to public service. We will serve the public responsibly while being held accountable to the highest moral, ethical, and legal standards. We believe in continuous improvement in all our endeavors, always striving to achieve excellence.