



FY 2017 & 2018 ANNUAL REPORT



MILESTONES



PRINCE GEORGE'S COUNTY OFFICE OF THE SHERIFF

LAW ENFORCEMENT ARM OF THE COURTS



Sheriff Melvin C. High

As I considered asking citizens to elect me to a third term as Sheriff of Prince George's County, MD, I wondered what I could tell them about the progress we've made over the last eight years to be better and to earn their trust. I know that the public's perception of this agency - like any law enforcement agency - is shaped by what citizens see us

do as we go about our work and by our interaction with the community. I want citizens' perception to be that their Sheriff's Office is a professional and highly effective organization.

In county courthouses, citizen perception is shaped by every aspect of our security plan, from security screening protocols, protections by bullet resistant glass, to enhanced monitoring provided by security cameras. We leave an impression when our security officers and deputies execute security protocols well, alert to potential threats as they monitor the over one million people who enter the courthouses each year. That includes deputies who maintain order in courtrooms, which requires sufficient relief staff to facilitate breaks and an uninterrupted court schedule.

Adherence to good protocols is easily detected. That's equally true in the Bureau of Field Operations, where our "law enforcement arm of the courts" role is fulfilled by serving court-issued documents. Through our manner of service of warrants and other documents, citizens can be assured that we are acting constitutionally, courteously, and professionally.

Our ability to remain a best-practices agency is central to the mission of the Bureau of Administration. Under that Bureau's leadership, we achieved the two milestones shown on our cover - the Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation designation and graduating the largest all-deputy training class since 2006. Each adds to our preparedness to meet citizens' expectations. CALEA is a testament to our commitment to well-defined processes and procedures, while our all-deputy class is a symbol of our commitment to the recruitment, training, and development of the best people.

My career in law enforcement leadership has taught me to trust my instincts and vision. The very essence of my work has been translating my vision into goals that can be reached through training and mentoring, and with a process for review, assessment and accountability. Part of my vision is embodied in our initiatives with young people where I am persuaded there can be no better investment than the one we make in them. The quality lives they lead is where the end of the cycle of crime and violence takes place. That's why our Positive Deputies Assisting Youth (D.A.Y.) Middle School Program and the Melvin C. High Scholarship Fund for county high school graduates are in their 9th year.

I simply believe that trust grows when you know what we stand for and when you feel that our people know their work and do it effectively. Our legitimacy rests in that trust. On behalf of the men and women of the Office of the Sheriff, we're honored to serve.

We'll see you around the county. Don't forget - #PGSOisEverywhere!

Sheriff Melvin C. High





Chief Assistant Sheriff
Darrin C. Palmer

Growing the agency's resources – sworn and civilian personnel and equipment – to improve service delivery to the citizens and courts has been a priority. Ensuring the proper oversight of the organization and all its components requires strong leadership and accountability. Numerous command level and supervisory positions have been created to advance and improve the agency. Overseeing

the operation of the Sheriff's Office means ensuring the links between training and performance, safety and service, budgetary expenditures and agency needs are all met through the coordination of the three bureaus. Our commitment to hiring, developing, and promoting the best people has made the Sheriff's Office an agency of over 350 people working with great focus to deliver constant professionalism.

While the responsibilities of the agency don't change much, we have unlimited potential to introduce new programs and initiatives to improve productivity and service to citizens, while assuring safety. Several such initiatives have contributed substantially to our success and resulted in new guidelines and training protocols. Some have challenged the status quo, but have contributed to our effectiveness

The Office of the Inspector General (OIG) we created in 2010 is a role consistent with the Sheriff's and my commitment to transparency and accountability. The OIG is an indispensable compliance resource, critical to our understanding and response to emerging legal issues, and to managing our risk exposure. Increasing the command rank in the Internal Affairs Division (IAD), improved oversight that has resulted in more thorough investigative examinations and reports, and more

OFFICE OF THE INSPECTOR GENERAL
Mark K. Spencer



"As OIG, I'm responsible for collaborating with the Internal Affairs/ Policy Compliance Unit to advise and assist it in its audits and inspections functions and with various legal challenges that arise related to the administrative discipline process. My role includes providing legal advice and assistance to the Sheriff and

other units within the agency to intentionally perform at best-practices standards, with operational integrity, employee professionalism, and public accountability."

consistent findings and recommendations in investigations of misconduct and complaints against agency personnel, and in its audits and inspections functions related to agency protocols.

Restoration of two Major positions places key operations officers in the Bureau of Administration's Office of Professional Responsibility and to the Bureau of Field Operations' daily and long-term goals.

An Emergency Petition Services (EPS) squad – a citizen and deputy safety initiative – evolved out of the high volume of service calls to assist the mentally ill or distressed in 2018. Court-ordered EPS's instruct deputies to apprehend and deliver mentally ill or distressed persons to emergency facilities for evaluation. This service call is among the most dangerous deputies make, but the EPS Squad provides the needed capacity and skill to facilitate the services safely.

This community has always supported our initiatives, such as the "Teddy Bear Partnership" – a small, great idea. We've accepted hundreds of Teddy Bears our deputies use to comfort children they encounter at scenes of domestic violence. And, in 2018, our signature Purple Light Nights (PLN) Domestic Violence Lighting Ceremony to begin October's Domestic Violence Awareness Month celebrated its 5th anniversary during which we inaugurated the Purple Light Bulb Award.

Still, and undeniably, the capstones of FY 2017 and 2018 were the all-deputy class at the Prince George's Community College Municipal Training Academy and being awarded CALEA certification. Nothing says more about our commitment to hiring the best people and training them to the highest standards of modern policing than these.

Chief Assistant Sheriff Darrin C. Palmer

COMMUNICATION AND PUBLIC AFFAIRS
Sharon R. Taylor



"Our division strategy is to inform the public about the work the Office of the Sheriff does on behalf of the public, how we train to do it well and safely, and ultimately how our work strengthens the larger community. Our media and community engagement activities attest to the fact that we are supportive and

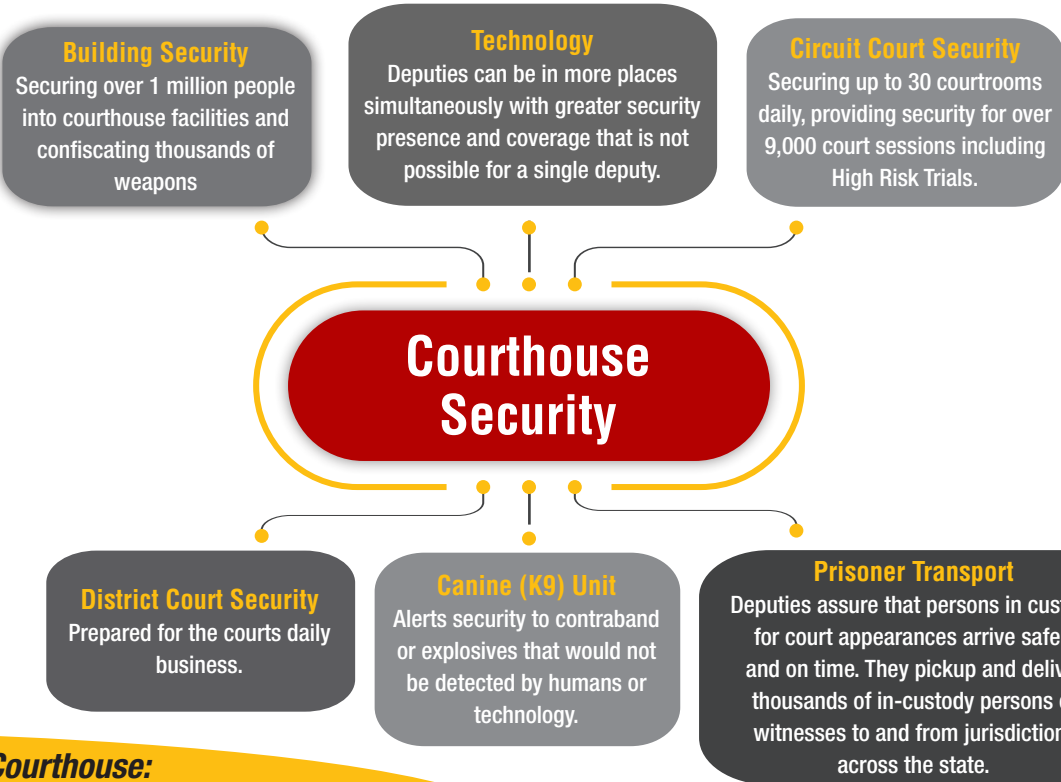
actively engaged with our partners and the community. We readily lend our expertise and support to legislative initiatives that improve law enforcement, protect the vulnerable, and the Constitutional rights of citizens."

Vital to the Promise of Democracy are the Safety and Security of our Courthouses



LTC Ronald J. Terry

A Day in Court is set in motion by Circuit and District Court Security, Canine Unit Inspections, and by Prisoner Transport. Their job is the security of courthouse facilities and the safety of people – citizens, employees, and persons in custody who enter these facilities daily.



Building Security
Securing over 1 million people into courthouse facilities and confiscating thousands of weapons

Technology
Deputies can be in more places simultaneously with greater security presence and coverage that is not possible for a single deputy.

Circuit Court Security
Securing up to 30 courtrooms daily, providing security for over 9,000 court sessions including High Risk Trials.

District Court Security
Prepared for the courts daily business.

Canine (K9) Unit
Alerts security to contraband or explosives that would not be detected by humans or technology.

Prisoner Transport
Deputies assure that persons in custody for court appearances arrive safely and on time. They pickup and deliver thousands of in-custody persons or witnesses to and from jurisdictions across the state.

A Day In the Life of the Courthouse:

- ✓ Prisoner Transport transported persons in custody from the Department of Corrections or other jurisdictions, as well as witnesses, to assure their getting to court on time.
- ✓ Building Security screens hundreds of visitors safely into the courthouse daily, detecting and confiscating hundreds of non-firearms weapons at security entrances.
- ✓ District and Circuit Court Security escort prisoners to & from courtrooms, provide security for hundreds of courtroom sessions and High Risk Trials to maintain order.

Transported Persons		Miles Traveled
18,425 – 2017	2017	118,997 – 2017
16,829 – 2018	2018	114,443 – 2018

Visitors Screened	Weapons Detected	
1.150 M	2017	12,383
1.325 M	2018	19,478

Courtroom Sessions	
9,620 –	2017
9,550 –	2018



✓ The Canine Unit and Technology Support help Sheriff's Deputies see more throughout the Courthouse and on the grounds. Each helps deputies to detect far more than one deputy could, including what may be undetectable by humans such as contraband and explosives.

The Positive D.A.Y. (Deputies Assisting Youth) Middle School Mentoring Program is an 8-year-old (Community Partnership Division) initiative developed by the Sheriff's Office for County Middle Schools. It's goal: to positively impact young people at a vulnerable and impressionable age to help them grow thoughtfully, productively, and confidently.



"Investing in our young people is the best investment we can make for a prosperous future." - Sheriff High

In-classroom subjects include problem-solving, confidence building, decision making, and bullying. The exciting topic of "Branding" was introduced in 2017 with cadets understanding the concept and thinking through their personal "brand."

Positive D.A.Y. Grew in PGCPs From 6 to 16 County Middle Schools

Greenbelt Middle, William Wirt, Stephen Decatur, G. James Gholson, Thomas Johnson, Thurgood Marshall, James Madison, Walker Mill, Drew Freeman, Kettering, Benjamin Foulois, Samuel P. Massie, Hyattsville, Accokeek Academy and Benjamin Stoddert Middle School.



SUMMER CAMP



Results of 450 Cadets in Positive D.A.Y. during the 2017-2018 school year.

- ✓ The Overall GPA of 2.88 was up .36 from the 2014-2015; only 17 cadets were below average at any point in the school year.
- ✓ Suspensions – 0
- ✓ Tardiness and Expulsions – Down

Melvin C. High Scholarship



In 2011, Sheriff High funded the Melvin C. High Scholarship, which is awarded each year to Prince George's County High School graduating seniors. Scholars have come from throughout the county with plans to pursue higher education at institutions all over the country in pursuit of wide ranging courses of study. Twenty-two Prince George's High School Graduates have been awarded the \$1,000 Melvin C. High Scholarship. In 2018, the Melvin C. High Scholarship was awarded 501c3 charitable organization status.



Melvin C. High Scholars have been chosen from High Schools Countywide, Have attended Colleges and Universities Countrywide, and Have Pursued Broad Fields of Study



The Community Partnership Division coordinates the Sheriff's Office's regular outreach to seniors, which continues to be primarily focused on issues related to senior personal safety and keeping seniors informed, active and engaged around issues that most affect their lives.



IN TOUCH WITH THE COMMUNITY





LTC Mark Roccapriore

We are the Law Enforcement Arm of the Courts; Enforcement Begins in the Bureau of Field Operations.

The top priority of the Warrant/Fugitive Division's multi-pronged warrant strategy is the capture of violent offenders who represent danger to the public. Service of the court's instructions are the centerpiece of the division's efforts to maximize agency and law enforcement partner productivity.

#1 - Top Priority
Capturing violent offenders who represent potential danger to the community

Priority 2 - Staying current on an average of 1800 New Warrants monthly to continue to reduce the warrants on hand or backlog of warrants. Coordinate warrant operations with law enforcement at all levels.

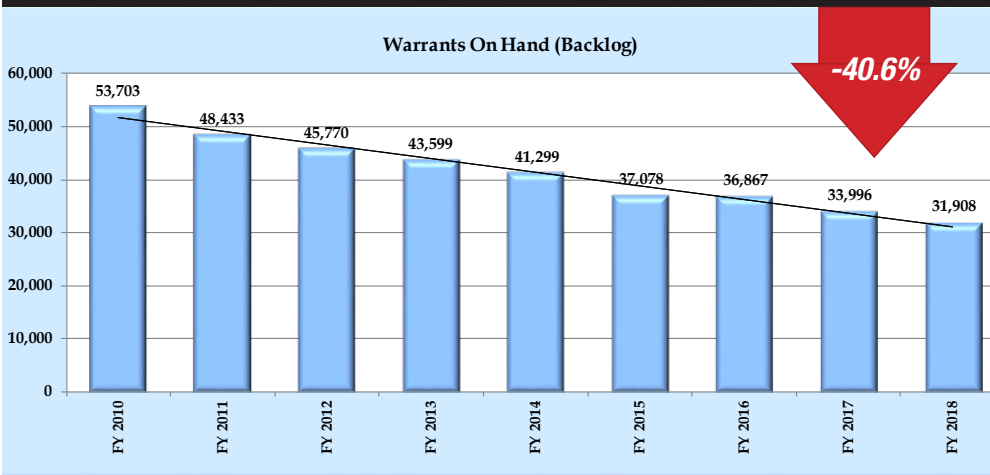
* Maximizing databases, MVA & State Comptroller interfaces temporarily inconveniences citizens as a reminder to resolve open court matters

Coordinate with criminal justice partners & the courts to assess aged warrants and develop incentives that facilitate less resource dependent methods to resolve open court matters of no danger to the community.

WARRANT FUGITIVE DIVISION

Emergency Petition Services (EPS). Highly skilled deputies serve time-sensitive EPS court orders to escort mentally ill or distressed persons for evaluation to an emergency facility. Service is dangerous and unpredictable because a person in mental distress is unaware that deputies are there to help. They may present a danger to themselves, to deputies, and to the public.

The Warrant Reduction Results – Warrant (Backlog) – Down 40.6%



Beginning With a Focus on Deputy and Community Safety: Deputy's safety is first secured by the vigilance of civilian staff in Warrant Processing and Fugitive Investigations. The accuracy and timeliness of Warrant Processing's input and removal of warrants assures currency and accuracy of warrant databases. Fugitive Investigations connects the critical dots related to a fugitive's history and status by accessing multiple databases to gather additional information that may not be available on a warrant, and to ascertain death or incarceration in another jurisdiction.

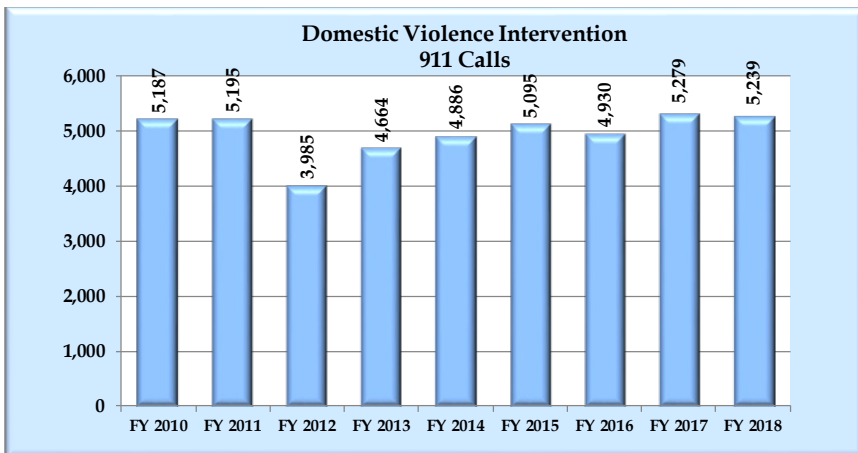
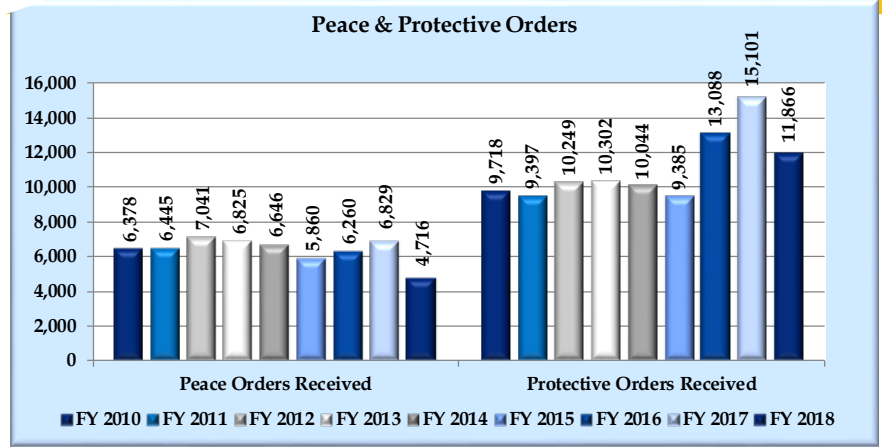


Serving Mentally ill or Distressed Persons: The state's Emergency Petition statute facilitates Sheriff's deputies delivering a mentally ill or distressed person to an emergency facility for evaluation and determination of the need for emergency treatment. The Bureau formed a highly skilled squad to serve EPS's which had previously been served by deputies in Domestic Violence or the Warrant/Fugitive Division until the sheer volume reduced primary service productivity.

THE DOMESTIC VIOLENCE INTERVENTION DIVISION (DVID)

A Preventive Step: Peace and Protective Orders:

Protective Orders are issued by the court to an individual who has convinced the courts of their concern for their personal safety in an intimate partner relationship. It may be the first legal step a person takes to alert an abuser (respondent) that they are prepared to take legal action to end abuse.

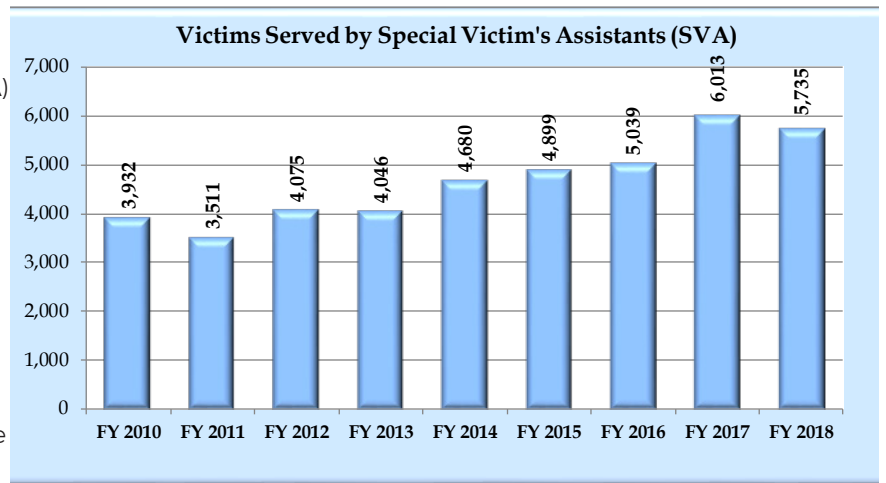


Enforcement as First Responder to Domestic Violence 9-1-1 Emergency Calls:

Sheriff's Deputies are the first responder to domestic violence 9-1-1 emergency calls in Police District III and serve Peace and Protective Orders countywide. Response in Police District III provides a mutually beneficial manpower boost that keeps county officers on the street responding to crime calls while sheriff's deputies with more domestic violence investigative experience make an assessment of danger or an arrest on the scene of the domestic violence emergency.

Special Victims Assistants (SVA) – Helping Victims Immediately and Into Survival:

Professionally trained Special Victim Assistants (SVA) play a critical role on behalf of victims of domestic violence, helping them access information and resources they need immediately to help them navigate a range of choices, and to assist them in charting a pathway to survival and wellness. SVAs serve victims as follow-up on the Lethality Assessment investigative tool that deputies use to assess victim danger and make an arrest at the scene of a domestic violence incident, through offices in the courthouse, and engagement with the Family Justice Center.



Gun-related Legislation Strengthens General Safety Protections

The General Assembly passed HB1302 in 2018, creating the Extreme Risk Protective Order (ERPO) authorizing deputies to temporarily retrieve firearms from an individual where an individual poses immediate and present danger. The ERPO was designed to reduce gun deaths and violence. HB1646 requires a person convicted of certain disqualifying crimes, including domestic violence to surrender firearms within 48 hours and results in permanent disqualification of ownership and possession of firearms.

Working to Strengthen Understanding and to Deliver Resources and Access to prevent Domestic Violence

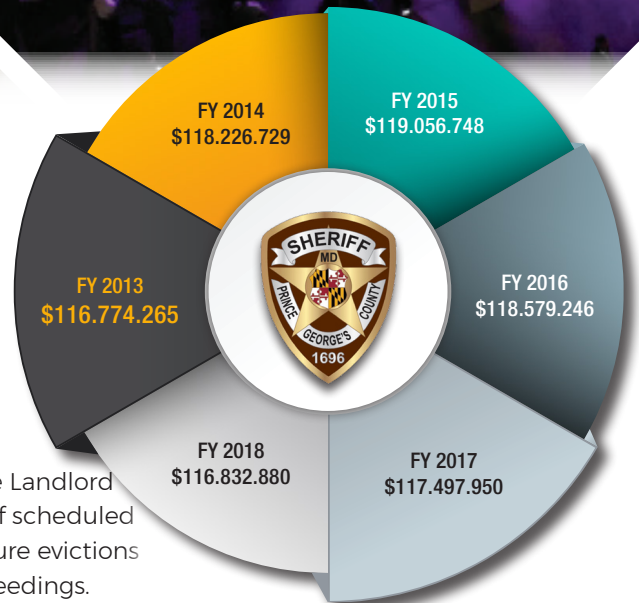


Building Awareness, Working with the Community, Partners in Law Enforcement and County Agencies, Civic, Community and Faith Organizations

OTHER BUREAU DIVISIONS

Child Support Enforcement Unit (CSEU) – Deputies in this unit serve civil summons' and warrants that enable them to bring individuals before the court who are responsible for child support payments to custodial parents - over \$117 million in 2017 and nearly \$117 million in 2018, and to establish paternity.

Civil Division – Civil Document Service and Landlord & Tenant: The Civil Section serves thousands of documents on behalf of the courts, citizens, and the state's attorney's office related to civil matters or complaints. The Landlord and Tenants Section serves "failure to pay" rent notices advising renters of scheduled court dates. It schedules court-ordered evictions and rental and foreclosure evictions on the ruling of the court and at the conclusion of any and all legal proceedings.





LTC Orlando D. Barnes

Making Sure the Office of the Sheriff operations are in good working order.

Planning Research & Development (PRD)

Step I - The PRD Division shepherded every section of the Sheriff's Office through a continuous analysis & "proof" concerning all agency rules and regulations.

Step II - The PRD also managed the agency's presentation through the 3-Pronged assessment phase to CALEA Accreditation in 2018

Training & Personnel Services Division

The Sheriff's Office recognizes that world class service for citizens means hiring the best most qualified people in the sworn and civilian ranks. They compliment each other to assure deputy and community safety. To maintain staffing levels, Public Safety Investigations and Recruitment works to identify quality candidates with a goal of gender and cultural diversity.



Budget and Finance Division

The Division is comprised of Finance, Budget, Procurement & Grants Management. Budget develops & monitors the annual Operating Budget, along with grants, and analyzes the agency's fiscal affairs.

Asset Management Division

Includes Vehicle Services that maintains the agency fleet; Property & Supply Services that distributes property, equipment & supplies; & Technology Services which incorporates technology that enhances safety and security productivity.

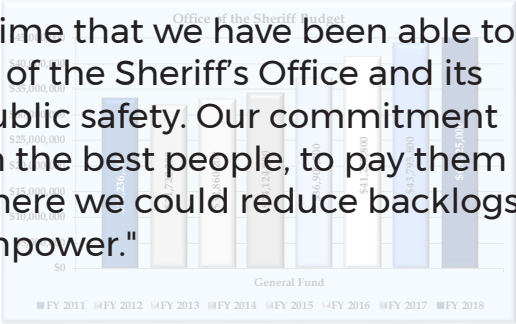
"With the exception of the Budget and Finance Division, which develops and manages our budget, everything else is about managing our risk, managing our process for recruiting the best people and for training and developing them to the highest standards of modern policing,"

- LTC Orlando Barnes

BUDGET & FINANCE DIVISION

" A total budget increase of over 37% demonstrates over time that we have been able to make a compelling case with county leaders for the work of the Sheriff's Office and its value to the community and to the broader concept of public safety. Our commitment was to assure our competitiveness in the market, to retain the best people, to pay them adequately, and to move to a rightsizing of the agency where we could reduce backlogs that had grown because we had lost the appropriate manpower."

- Chief Assistant Sheriff Palmer



ASSET MANAGEMENT DIVISION



7 new, safety-equipped transport vans



Safety restraints protect passengers

Milestone 2017 - All-Deputy Sheriff Class the Largest Number of Deputy Graduates Since 2006



Sworn personnel grew significantly with 15 deputy sheriff graduates from the Prince George's Community College Public Safety and Security Institute

"Twenty-First Century policing requires law enforcement professionals with both the capacity and judgement to meet citizens' expectations," Sheriff High – graduation message.

PLANNING, RESEARCH & DEVELOPMENT

Milestone 2018 - The Office of the Sheriff was unanimously awarded Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation after a 3-phase agency wide self-evaluation and a rigorous outside review.



Sheriff High accepts the CALEA Certificate from Commission Executive Director, Mr. W. Craig Hartley, Jr.

"CALEA Accreditation is the "Gold Standard" for law enforcement agencies. The award literally means that "we do what we say we do, and we can prove it."
- LTC. Barnes.



Sheriff High, Chief Assistant Sheriff Palmer and agency executives meet with the CALEA team during Phase 3 on-site assessment



LTC. Barnes and CALEA Compliance Team shepherded the Divisions and sections of the Sheriff's Office through the rigorous CALEA process



PINCE GEORGE'S COUNTY
OFFICE OF THE SHERIFF
5303 CHRYSLER WAY
UPPER MARLBORO, MD 20772



FREQUENTLY USED NUMBERS

Office of the Sheriff	301-780-8600	Parks & Recreation	301-699-2582
Police Department	301-772-4740	Community Relations	301-952-4729
State's Attorney's Office	301-952-4729	Public Works & Transportation	301-883-5600
Fire/EMS	301-883-5200	Environmental Resources (DER)	301-883-5810
Homeland Security	301-324-4400	Housing/Community Development	301-883-5531
Family Justice Center	301-952-3318	Health Department	301-868-8000
Prince George's Dept. of Corrections	301-952-4800	Children's Natl. Medical Center	301-297-4000
Family Services	301-265-8401	Doctor's Community Hospital	301-552-8118
Social Services	301-209-5000	MedStar Southern Maryland Hospital Ctr.	301-868-8000
Prince George's County Public Schools	301-952-6000	UMD Prince George's Hospital Center	301-618-2000
Prince George's Community College	301-336-6000		

DIAL 211

Prince George's
CountyClick 311
easy. convenient. accessible.

The Prince George's County Sheriffs Office is committed to providing services that are fair, impartial, and effective while incorporating the highest standards of personal conduct and performance. The Sheriff's Office employs skilled dedicated professionals, committed to public service. We will serve the public responsibly while being held accountable to the highest moral, ethical, and legal standards. We believe in continuous improvement in all our endeavors, always striving to achieve excellence.