

Who Handles That?

	DPIE	DoE	DPW&T	Other	
	Parking complaints				
	<ul style="list-style-type: none"> DPIE handles complaints of vehicles parked on residential lots: on unpaved areas, commercial vehicles in driveways, untagged vehicles, etc. 	✓			
	<ul style="list-style-type: none"> The Revenue Authority handles abandoned vehicles, wrecked and junk vehicles parked on roads, etc. The Police Department handles “No Parking” zone violations. 				✓ ✓
	Street maintenance				
	<ul style="list-style-type: none"> DPW&T is responsible for County roadways. 			✓	
	<ul style="list-style-type: none"> The State Highway Administration (SHA) is responsible for state “routes” – numbered roads, such as Route 202. Municipalities are responsible for their own streets. Find out if a roadway is owned by the County, State or a municipality with the Pavement Assessment Management System (PAMS). 				✓ ✓
	Trash				
	<ul style="list-style-type: none"> DPIE addresses trash on residential or commercial lots and private property. 	✓			
	<ul style="list-style-type: none"> DoE collects trash, recycle, bulky trash and yard trim. DPW&T addresses complaints about trash on sidewalks, roads, public rights-of-way, etc. 		✓	✓	
	Drainage issues/flooding				
	<ul style="list-style-type: none"> Homeowners should address property maintenance. See DoE’s Residential Drainage booklet for details. 				✓
	<ul style="list-style-type: none"> DPIE responds to drainage complaints in new subdivisions under permit and those related to structures and unpermitted construction. 	✓			
	<ul style="list-style-type: none"> DPW&T responds to problems that occur on County streets, in the public storm drain system, etc. DoE responds to drainage complaints related to grading, environmental issues, etc. 		✓	✓	

For more information, visit dpi.e.mypgc.us.



Angela D. Alsobrooks
County Executive



Melinda Bolling
Director