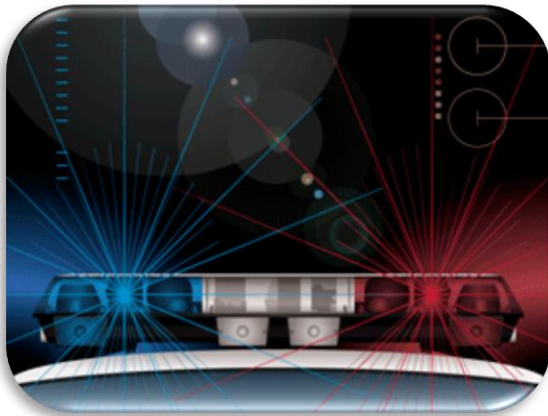
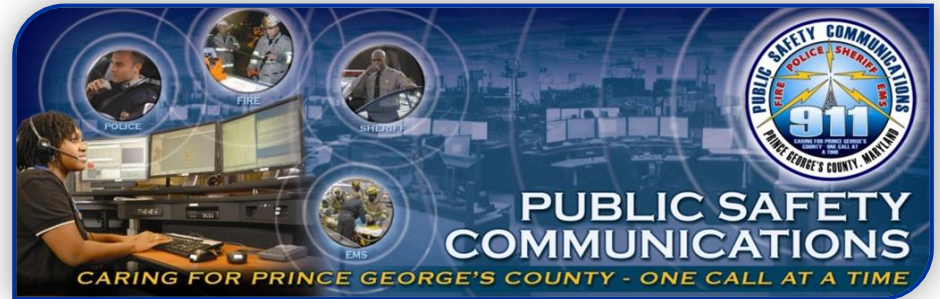


## PUBLIC SAFETY COMMUNICATIONS - 9-1-1 CENTER NON-EMERGENCY DISPATCH NUMBER 301-352-1200

9-1-1 should only be used to report an emergency situation. If you need to request the dispatch of public safety first responders to a non-emergency situation, dial the non-emergency dispatch telephone number, 301-352-1200.



When used properly, calling the non-emergency dispatch number allows emergency 9-1-1 calls to be processed quickly while allowing the 9-1-1 Center to efficiently process non-emergency, non-urgent situations that require the dispatch of public safety officials.

The same people answering calls to the non-emergency dispatch number are also responsible for answering 9-1-1 calls. As a result, there may be a delay in answering calls on the non-emergency dispatch number.

**Calls to 9-1-1 are life and death situations and as a result have the highest priority. Please be patient if there is a delay, the hold time for non-emergency dispatch calls is usually brief.**

The non-emergency dispatch number should be used to report an incident that requires the response of police, fire/EMS or sheriff personnel to a non-urgent, non-emergency situation.

- To report a crime that happened in the past and there is no suspect
- To report for a stolen vehicle
- To report loud music or a loud party
- Cars are blocking the street or your driveway
- The non-emergency dispatch number should never be used to leave information for public safety personnel or to request services that do not involve the dispatch of public safety personnel. Contact the public safety agency or your municipal police department directly.

**Call 311 or access CountyClick if you don't know who to call or to obtain information about County services.**

### **POLICE TIP LINE**

There are times when citizens have information to pass on to the Police Department and the dispatch of an officer is not required. Contact the Police Department Tip Line to pass on this type of information:

- The Police Department tip line 1-866-411-8477 (TIPS)
- You can send a text with information – Text: PGPD plus your message to CRIMES (274637)
- You can submit a crime tip to the Police online at [www.tipssubmit.com/WebTips.aspx?AgencyID=266](http://www.tipssubmit.com/WebTips.aspx?AgencyID=266).

