



**Angela D. Alsobrooks**  
*County Executive*





# EMERGENCY PREPAREDNESS: WINTER WEATHER

Prince George's County Office of Office of Homeland Security/Office of Emergency Management

## As beautiful as snow is, it can be troublesome for many...

- “Snowmageddon” was a North American blizzard that brought 10-20 inches of snow across a wide swath from Washington, DC to New York City, with parts of the Baltimore metro area receiving more than 20 inches (51 cm).
- “Snowmageddon” lasted roughly 12 days, ending on February 10, 2010.



# Driving In a Snowstorm

Roads that have been plowed may be drivable, but you should still be very cautious.



Unplowed roads are extremely dangerous and may be impassable by vehicle and even on foot.



# Build Your Emergency Kit

With winter approaching, be sure to build your emergency kit with supplies specific to the winter season.

## Home

- Rock salt or more environmentally safe products to melt ice on walkways
- Sand/gravel to improve traction
- Snow shovels or other snow removal equipment
- Heating fuel including propane, kerosene, or dry wood if you have a fireplace
- Adequate clothing and blankets to keep warm, including coats, sweaters, hats, gloves, mittens, scarves, etc.

## Car

- Shovel
- Windshield scraper
- Flashlight
- Water/Food
- Extra clothing and blankets to keep warm
- Jumper cables
- Road salt and sand
- Emergency flares





## Preparing Your Home

- Properly insulate walls and attics, caulk and weather-strip doors and windows, and install storm windows or cover windows with plastic.
- Clear rain gutters, repair roof leaks, and cut away tree branches that could fall on a house during a storm.
- Maintain heating equipment and chimneys by having them cleaned and inspected.
- Insulate pipes with insulation or newspapers and plastic and allow faucets to drip a little during cold weather to avoid freezing.
- All fuel-burning equipment should be vented to the outside and kept clear.
- Keep fire extinguishers on hand and make sure everyone in your house knows how to use them.
- Learn how to shut off water valves (in case a pipe bursts).
- Check the condition of your roof for damaged, loose, or missing shingles.

# Be Informed!

**SIGN UP** for Alert Prince George's to receive alerts and information about severe weather, major traffic disruptions, significant power outages, and flooded areas.

Visit [alert.mypgc.us](https://alert.mypgc.us) to register.

For additional information and resources, visit our Preparedness Center:  
<https://www.princegeorgescountymd.gov/782/Preparedness-Center>

*\*Alert Prince George's is a free service. Check with your wireless provider to see if message and data rates apply.*

The graphic features a teal background with three circular icons connected by a white line. The first icon shows a clipboard with a checklist and a red checkmark. The second icon shows a red first aid kit, a blue water bottle, and a blue emergency radio. The third icon shows a smartphone displaying an 'ALERT' notification with a yellow lightning bolt icon. At the top left is the Prince George's County seal, and at the top right is the OEM (Office of Emergency Management) logo. The text 'EMERGENCY PREPAREDNESS STARTS AT HOME' is prominently displayed in white on a teal background.

**EMERGENCY PREPAREDNESS  
STARTS AT HOME**

**MAKE A PLAN**      **BUILD A KIT**      **STAY INFORMED**

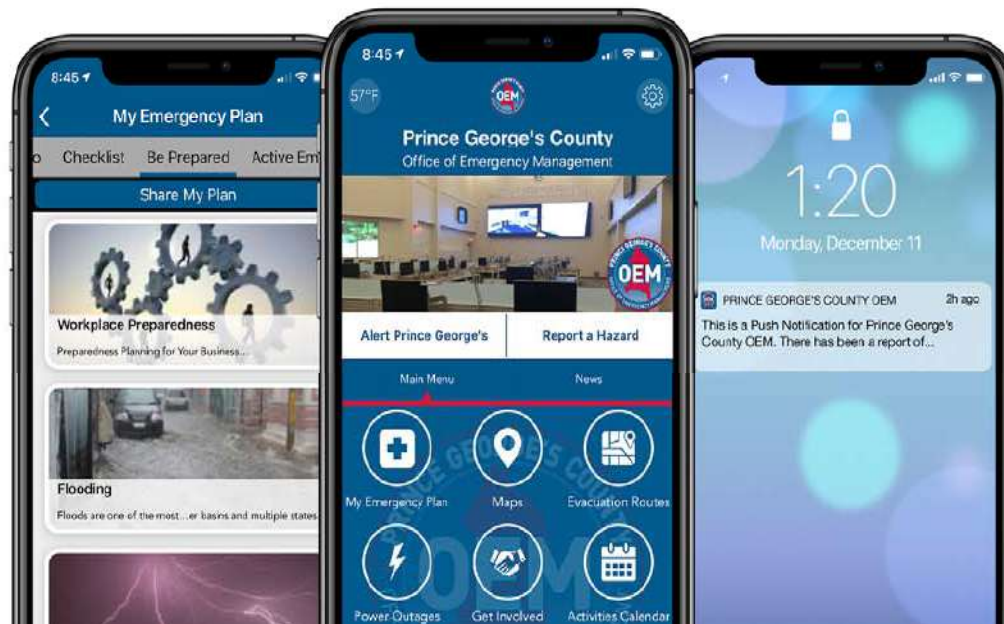
**ALERT**  
PRINCE GEORGE'S  
IN PREPARATION • GET CONNECTED • COY SPONSORED

**Sign Up for ALERT Prince George's Today!**  
<https://alert.mypgc.us>

# Prince George's County OEM Mobile App

## Download our app today!

Search: Prince George's OEM



Built by:







**Prince George's County Snow Summit**

**Jerry Irvine, *Communications***

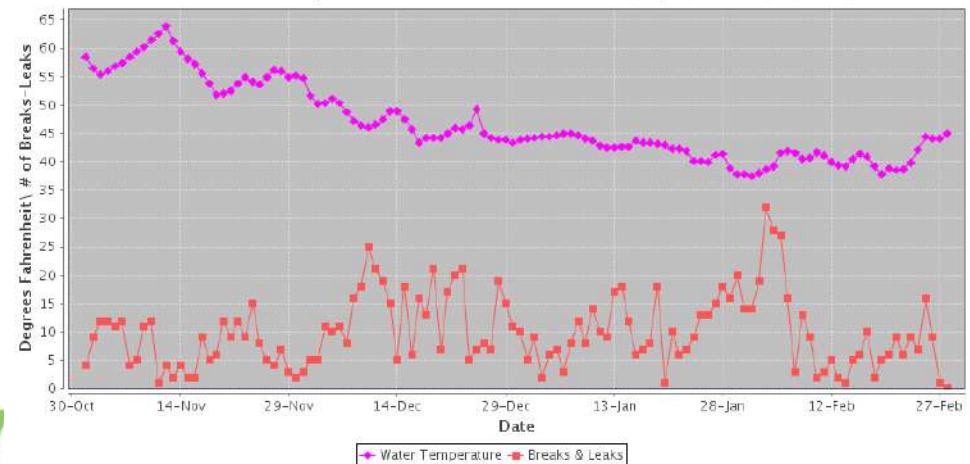
November 16, 2021

# Winter is Water Main Break Season

- Temperatures drop = water main breaks increase
- Average approx. 1,800 water main breaks every year
  - 1,200 between November - February
- Breaks/leaks tied to Potomac River water temperature
  - Increase in breaks/leaks a few days after river temp hits a new low



Potomac River Water Temperature vs. Water Main Breaks and Leaks (11/01/2020 - 02/28/2021)



# When a Water Main Breaks

## Report A Problem



**301-206-4002**



**EmergencyCallCenter  
@wsscwater.com**




**WSSC Water  
Mobile App**


 WSSCWaterNews  WSSCWater  WSSCWater  WSSCVideos

## When a Water Main Breaks


The first step to repairing a water main break is YOU.




**1** Report it to WSSC Water  
301-206-4002




**2** WSSC Water Inspector Dispatched




**3** Miss Utility Notified




**4** Valves Located & Closed







**5** Broken Main Located, Dug up & Repaired



**6** Excavation Site Filled in & Road Repairs Made



# Be Prepared!

- Sign up for Customer Notification System to receive water/sewer emergency alerts

- [wsscwater.com/cns](http://wsscwater.com/cns)

- Know when a break is in your neighborhood so you prepare for water service disruption
- Water main break repairs can take approx. six hours
- Extended power outages can create water restrictions

An infographic titled "Be Prepared" with the subtitle "Make water part of your emergency kit." It contains three icons: a water bottle and glass, a family silhouette, and a dog and cat silhouette. Below each icon is a text instruction: "1-2 Gallons water per person per day", "Store enough to last each person at least 3 days", and "Don't forget the pets!". At the bottom, there are social media icons for Twitter, Facebook, LinkedIn, and YouTube, each with the text "WSSCWater" or "WSSCVideo".

**Be Prepared**  
Make water part of your emergency kit.

**1-2 Gallons** water per person per day

Store enough to last each person at least **3 days**

Don't forget the **pets!**

WSSCWaterNews WSSCWater WSSCWater WSSCVideo

# Protect your Pipes

- Interior pipes and indoor water meters need area with temperatures of at least 55 degrees
- Tips
  - Turn off water to outside faucets, remove hoses and drain pipes
  - Repair leaky windows, doors and walls
  - Seal air leaks in crawl spaces and basement areas
  - Insulate outside walls
  - Open cabinets on cold nights to expose pipes to home's warmth
- [wsscwater.com/winterready](http://wsscwater.com/winterready)



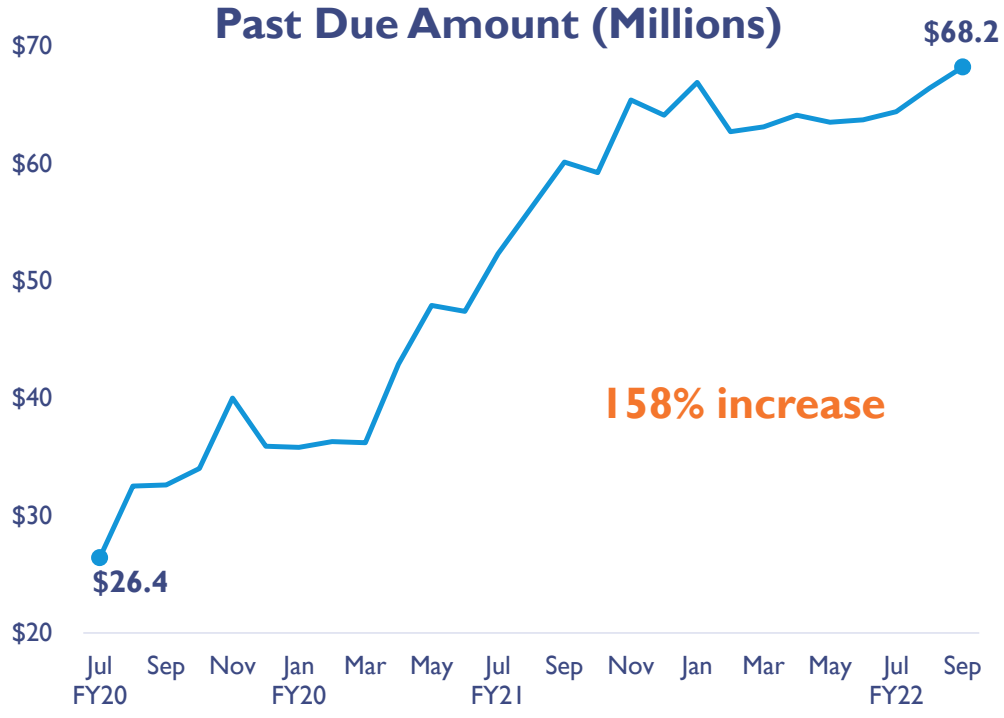
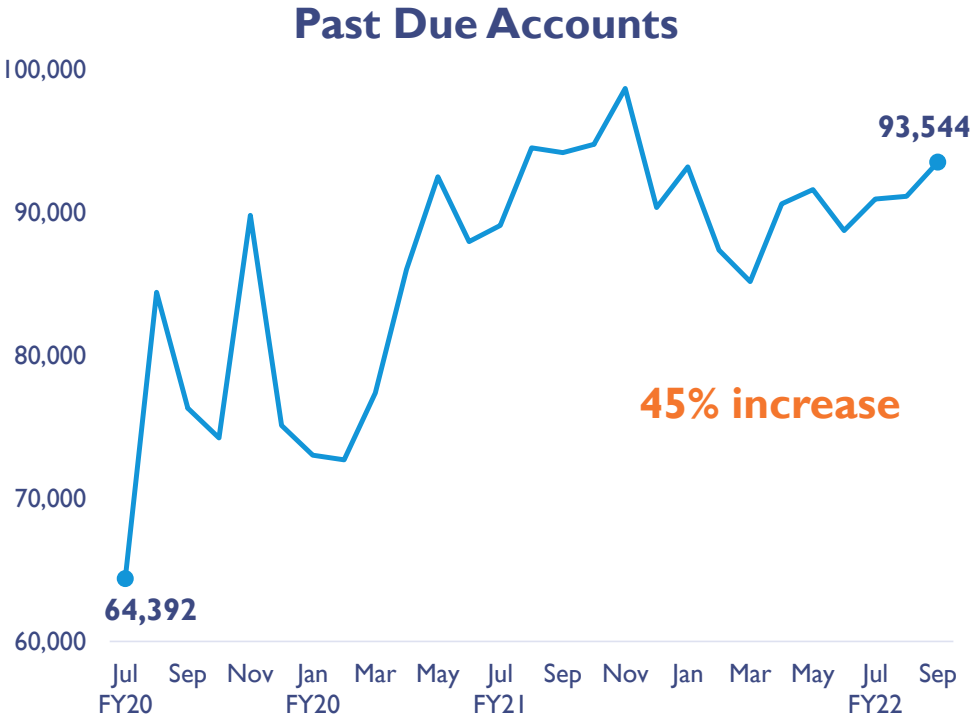
# Don't be Salty, Be Salt Wise

- Salt levels increasing in both drinking water sources: Potomac and Patuxent Rivers
  - Bad for aquatic life, pets, plants, lawns and people
  - Corrodes vehicles, concrete and water mains
  - Cannot be removed during filtration process
- Customers can do their part – Be Salt Wise
  - Shovel snow right away
  - Use less salt – 12-oz mug can cover large area
  - Sweep and reuse salt – Good for the environment and your pocketbook!
- [wsscwater.com/saltwise](http://wsscwater.com/saltwise)

**It's Easy as 1-2-3!**

- 1 Shovel Right Away**   
Clear pavement and driveways before snow turns to ice. ❄️
- 2 Use Less Salt** If you must use salt, a 12-oz mug holds enough salt to treat a 20-foot driveway or 10 sidewalk squares. 
- 3 Sweep & Reuse**   
Keep unneeded salt out of our waterways by sweeping and collecting for reuse. ❄️

# Customer Impact of COVID-19 Pandemic



**1 in 5 WSSC Water customers are past due**



# WSSC Water: Here to Help

- **Customer Assistance Program (CAP):** Provides credit up to \$112/year for fixed fees; Expanded eligibility for 67 years or older
- **Bay Restoration Fund (BRF) Fee Exemption:** Waives state-mandated fee up to \$60/year
- **Water Fund:** assistance with water/sewer bills, up to \$500/year
- **Flexible Payment Plans:** extended due dates and convenient payment plans
- **Bill Adjustments**
  - Available to residential customers once every three years under certain circumstances
  - CAP-approved customers may be eligible to remove 100% of excess water & sewer usage for one billing cycle in any three-year period.
- **PipeER:** Provides loan to finance residential water service line replacement

[wsscwater.com/assistance](http://wsscwater.com/assistance)







PRINCE GEORGE'S  
COUNTY FIRE/EMS  
DEPARTMENT

# Put a FREEZE on Winter Fire Safety



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# Home Fires

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- **More home fires occur during the months of December, January and February.**
- **If your home is on fire Dial 911 from a safe location.**
- **Plan and Practice your families EDITH – Exit Drill in the Home – Know your 2 ways out.**



# Heating Equipment

Heating equipment is involved in **1 in very 7** home fires and **1 in every 5** home fire deaths.

- Keep ash in a covered metal container, keep it 10 feet away from the home.
  - Have a licensed and approved chimney sweep inspect your chimney prior to use.
- 



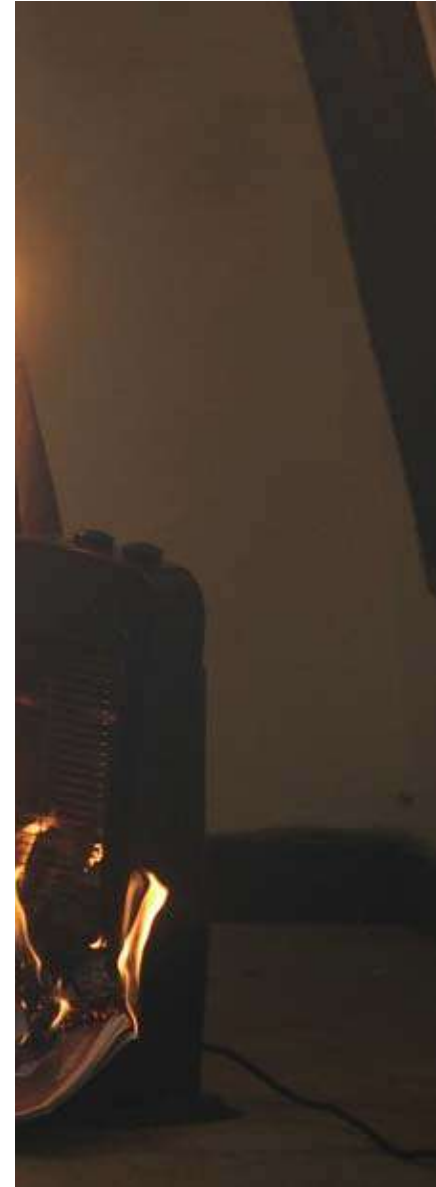
This Photo by Unknown Author is licensed under [CC BY-SA](#)

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## 3 Feet Safety Zone

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- **ALWAYS** keep anything that can burn at least 3 feet from any heat source  
Keep combustibles away from heat sources: fire places, wood stoves, radiators and space heaters.
- **NEVER** use a space heater to dry clothing. This can lead to a fire.
- Keep space heaters at least 3 feet from furniture.



# Portable Generators

- **ALWAYS** keep portable generators outside, away from windows and as far away as possible from the home.
- It is important to not keep them in the garage or carports. Carbon Monoxide CO can back up and enter the home.
- Carbon Monoxide CO is not visible, you cannot see it, smell it or taste it.



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# Smoke and CO Alarms

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- **Everyone should have working Smoke and CO alarms in the residence.**
- **We ask that you test them monthly and have the newer 10 year sealed units installed.**
- **Both Smoke and CO now feature a 10 year sealed battery option.**
- **Install a carbon monoxide detector in your home if you have any appliances that are not electric and that burn natural or liquefied petroleum gas, oil, wood, coal, or other fuels, or if you have a home with an attached garage or carport.**





# Kidney Dialysis & Emergency Preparedness

Tessa G. Livingston  
Public Health Emergency Preparedness  
Planner

Prince George's County Health Department



# Dialysis & Emergencies

Emergencies can happen anywhere at any time, and can have a direct impact on you and your ability to receive dialysis.

Take steps to prepare before an emergency occurs.







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## Government Roles & Responsibilities

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During an emergency the Prince George's County Government will work together to resolve the situation as quickly as possible.

- County Executive's Office
- Office of Emergency Management
- Department of Health and Human Services
- Public Safety
- Fire and Emergency Medical Services
- Department of Public Works and Transportation



# Personal Preparedness



Personal preparedness is important for everyone.

- Create a plan.
- Pack a kit.
- Get involved.





Winter storms can disrupt transportation services and prevent access to dialysis services.

- Contact your provider to arrange treatment prior to a forecasted event.
- Secure assistance from family and neighbors to plow private sidewalks and driveways.

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## Preparing for Winter Storms

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# Additional Resources

**Emergency Preparedness for Dialysis Patients, <https://www.davita.com/kidney-disease/overview/living-with-ckd/emergency-preparedness-for-people-with-kidney-disease/e/4930>**

**Centers for Disease Control and Prevention, <https://emergency.cdc.gov/>**

**Department of Homeland Security's Ready Program, <https://www.ready.gov/>**



# Sidewalk Snow and Ice Removal Inspection Program Summary

2021-2022

DEPARTMENT OF PERMITTING,  
INSPECTIONS AND ENFORCEMENT

## Program Policies

**Purpose:** The program implements the requirements of Section 23-150 of the County Road Ordinance regarding the timely removal of snow and ice from paved sidewalks.

**Applicability:** The requirements apply to owners, tenants and managers of commercial and residential properties with paved sidewalks adjacent to their properties which are accessible to the public and in close proximity to a public roadway.

**Requirement:** Responsible parties must remove accumulated snow and/or ice of two inches or more from abutting sidewalks within 48 hours after snow has fallen or ice has accumulated as a result of inclement weather or runoff from abutting surfaces.



## Focus Areas

- Adjacent to commercial establishments and apartment complexes – These facilities are the main focus of the program.
- Along roadways within 1.5 miles of a school
- Along State roads
- Along County primary roads
- Abutting major public gathering places, such as churches, assembly halls, etc.
- Complaints reported to 311
- Residential communities – In response to 311 complaints, reminder notices/door hangers will be placed on all homes along both sides of the block where violations are reported.

## Sequence of Events

**Snow/ice event triggering criteria** – The program begins after two or more inches of snow and/or ice have accumulated.

**24 hours after end of a major snow event** – DPIE inspection teams observe assigned areas, issue reminder notices/door hangers and document results for the day.

**48 hours after end of major snow event** – DPIE inspection teams revisit assigned areas, issue violation notices/\$100 citations where appropriate and document the results for the day.

**Note:** This process repeats every day until there are less than two inches of snow and/or ice on sidewalks.

**Thank you!**

For more information, contact Daniel Dornan, Special Assistant to the DPIE Director, at [dldornan@co.pg.md.us](mailto:dldornan@co.pg.md.us).







**Angela D. Alsobrooks**  
*County Executive*

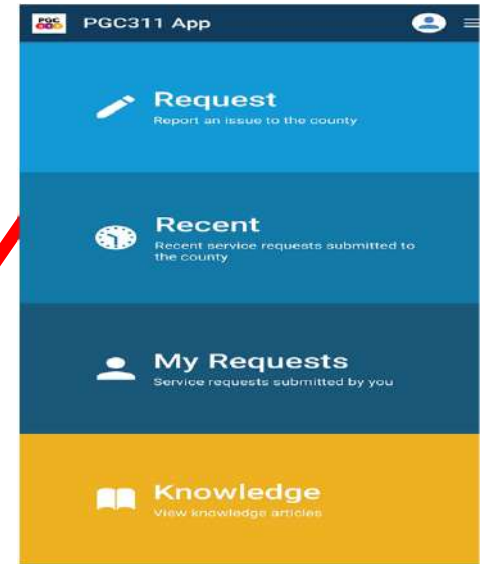
*Joy Russell*  
*Chief of Staff*

*Euniesha Davis*  
*Director*

**Moe Daverne**  
*Division Senior Manager*

# Office of Community Relations (OCR) PGC311 Call Center





CSR SYSTEM

COUNTY AGENCIES





## You Now Have Options

### **PGC311 Mobile App and Web Portal**

- The new PGC311 mobile app and web portal are as easy and helpful as a call to the 311 Call Center and are available 24 hours a day 7 days a week!

### **PGC311 Call Center**

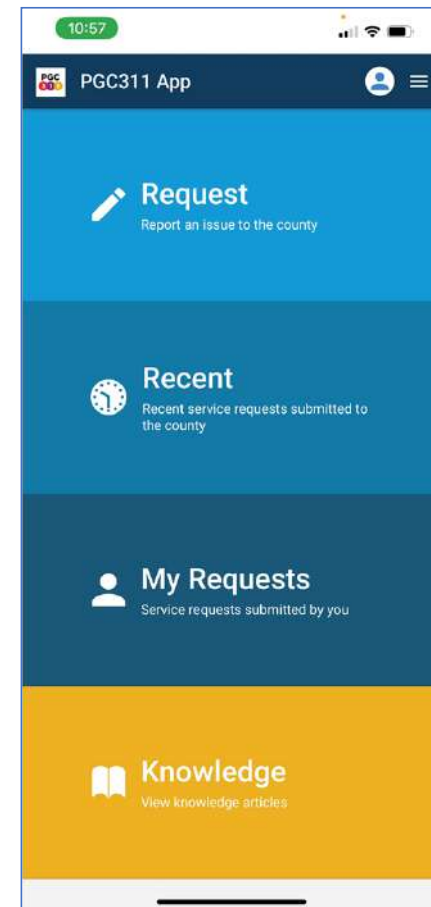
- Of course, the PGC311 Call Center is ready to assist during normal business hours.
  - Dial 3-1-1 or 301-883-4748
  - Monday through Friday
  - 7 AM to 7 PM



# Submit Snow Concerns With Ease

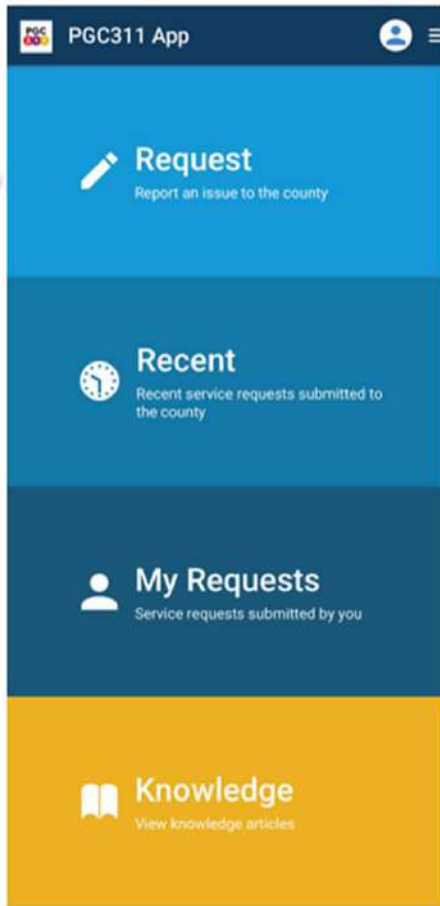


Cell Phone or Tablet



## Customer App

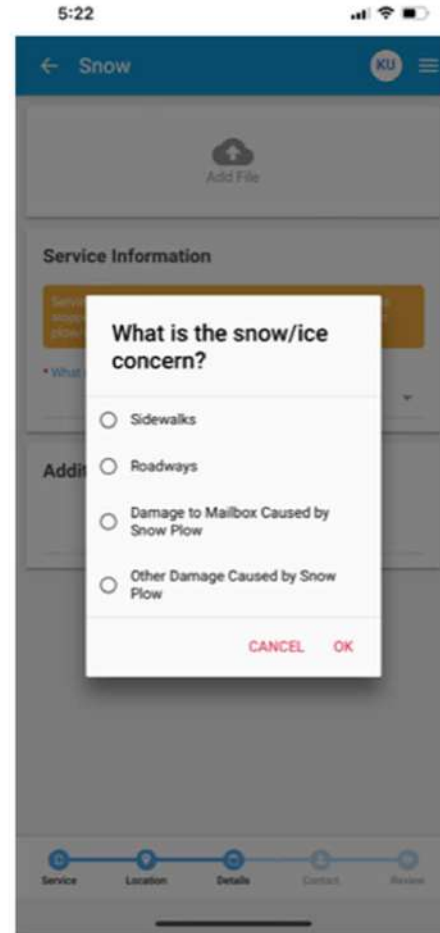
- Customers submit SRs
- Download from App Store (iPhone or Android)



**Step 1: Click the Request tile to select your Snow Concern Option**

**Step 2: Select the option that reflects your Snow Concern:**

- Sidewalks**
- Roadways**
- Damage to Mailbox**
- Other Damage.....**





# What Can YOU Do?



**Add a photo from your phone or tablet right into your service request.**



**Use and Understand Knowledge Articles about services PGC311 offers!**



**Register for an account with PGC311 .**



**“Drop a Pin” to Provide accurate location.**



**Follow informational text and alerts within Service Request.**



**Snow-Related  
FAQs  
&  
Knowledge Base  
Articles  
Available for your  
Information**





Very Important!

Please wait 48 hours until snowfall ends before submitting a request for snow removal services.





## Contact Prince George's County



Dial 3-1-1

OR

301-883-4748

Monday - Friday  
7AM until 7PM



# PGC

311

Thank  
You





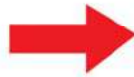
*Prince George's County*

DEPARTMENT OF THE  
**ENVIRONMENT**

**Andrea Crooms** | Director

# SNOW SUMMIT

**YOUR RECYCLING  
AND TRASH  
COLLECTION DAY**



**THE NEXT DAY**

All regularly scheduled  
collections shift by one  
day that week



**COLLECTION  
SUSPENDED**



**COLLECTION  
RESUMED**

In the event of severe weather conditions, residents should be aware that all scheduled bulky trash, once-a-week trash and recycling, and yard trim/waste collections can be delayed or suspended due to road or weather-related conditions.

In the case of strong winds and rainy weather conditions, please secure your collection container lids and bins.

The County will make every effort to post any information regarding delayed or suspended collections on the County's website at [mypgc.us](http://mypgc.us) or DoE's website at [environment.mypgc.us](http://environment.mypgc.us). or you may contact **PGC311**.

If a **regular Friday collection** is suspended, that collection will occur on Saturday or Monday depending on weather conditions.

# TUESDAY COLLECTIONS



# THURSDAY

Tuesday Missed  
Collections Pick-up



COLLECTION  
SUSPENDED

COLLECTION  
RESUMED

# WEDNESDAY COLLECTIONS



# FRIDAY

Wednesday Missed  
Collections Pick-up



COLLECTION  
SUSPENDED

COLLECTION  
RESUMED

# THURSDAY COLLECTIONS



# SATURDAY

Thursday Missed  
Collections Pick-up



COLLECTION  
SUSPENDED

COLLECTION  
RESUMED

# FRIDAY COLLECTIONS



# FOLLOWING MONDAY

Friday Missed Collections  
Pick-up (No yard  
waste/trim collection)



COLLECTION  
SUSPENDED

COLLECTION  
RESUMED





**MONDAY  
YARD TRIM  
COLLECTION**



**THE NEXT  
MONDAY**



**COLLECTION  
SUSPENDED**



**COLLECTION  
RESUMED**

- **YARD TRIM**  
Monday yard trim/waste collections suspended due to severe weather will be collected the following Monday.
- **BULKY TRASH**  
Bulky trash collections suspended due to severe weather will be collected within seven (7) days.
- Residents will be contacted with a new collection date within that timeframe.
- Remember that all collections can occur anytime from **6 a.m. to 8 p.m.**



**Other Waste Collection Facilities and Services that could be impacted by severe weather include:**

- Brown Station Road Sanitary Landfill
- Brown Station Road Residential Convenience Center
- Electronics Recycling Acceptance Site & Household Hazardous Acceptance Site
- Missouri Avenue Solid Waste Residential Acceptance and Recycling Center in Brandywine
- Prince George's County Organics Composting Facility
- Scrap Tire and Appliance Disposal Sites
- As a reminder, residents should remember to check the County's and DoE's website for up-to-date waste collection services during bad weather.
- Contact PGC311 for additional information.
- Visit [bit.ly/pgccollectionweatherpolicy](http://bit.ly/pgccollectionweatherpolicy) for waste collection tips to help you get through the winter months.

**FOCUS ON SAFETY**

# Winter Driving Tips



**When the chilly temperatures of winter set in, will your vehicle be ready for the cold?**

If you live in a part of the country that gets snow and ice, are you prepared to drive in those conditions? Planning and preventative maintenance are important year-round—but especially when it comes to winter driving.



<https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/winter-driving-tips.pdf>



[About Vision Zero](#) [Our Strategy](#) [Recent Progress](#) [Projects](#) [Maps and Data](#) [Resources](#) [Get Involved](#) [Kids Corner](#) [Youth Ambassadors](#)



**NO MORE  
TRAFFIC DEATHS.**

**VISION ZERO PRINCE GEORGE'S**




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## GOAL Eliminate traffic related serious injuries and deaths by 2040

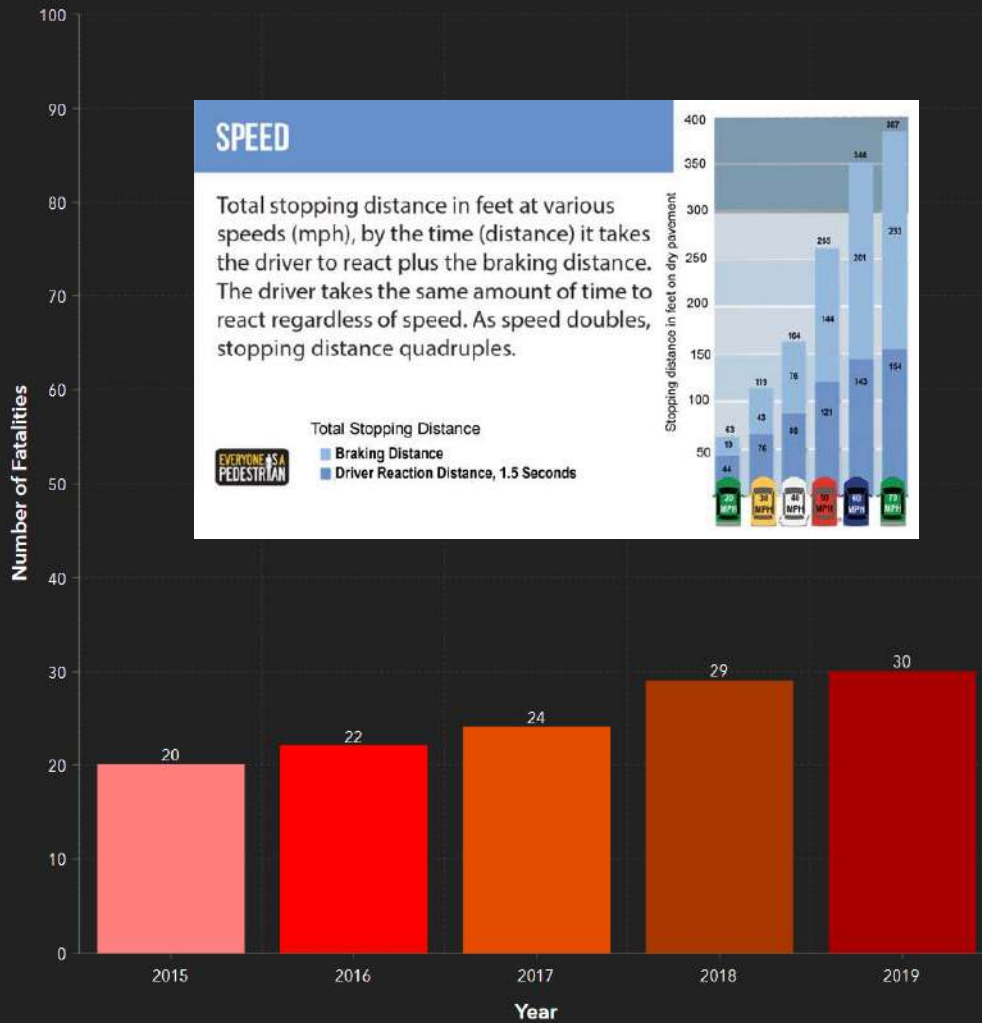
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Vision Zero is a proven approach to preventing roadway-related deaths and severe injuries. It represents a fundamental change in how we plan and design our roads, shifting from a focus on maximizing motor vehicle efficiency to ensuring that our roads are safe regardless of whether travel is by car, bus, bicycle or foot.

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Vision Zero recognizes that people will sometimes make mistakes and that our roads should be designed to ensure those inevitable mistakes do not result in severe injuries or deaths

### Pedestrian Fatalities



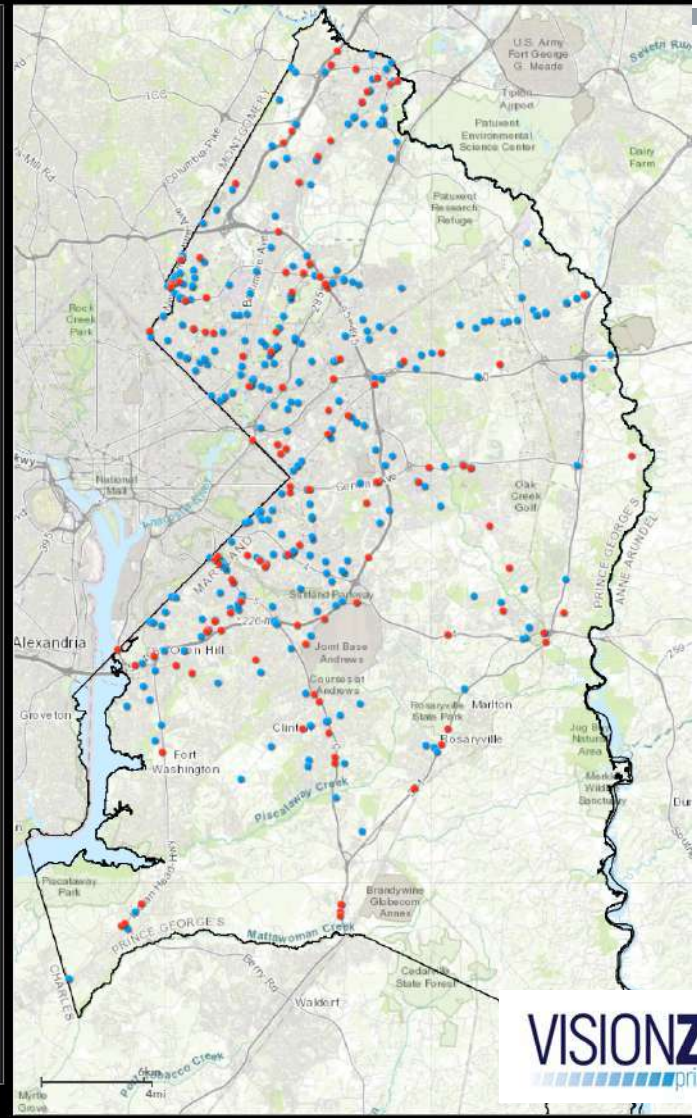
#### SPEED

Total stopping distance in feet at various speeds (mph), by the time (distance) it takes the driver to react plus the braking distance. The driver takes the same amount of time to react regardless of speed. As speed doubles, stopping distance quadruples.

**EVERYONE SA FEPESTRIAN**

- Total Stopping Distance
- Braking Distance
- Driver Reaction Distance, 1.5 Seconds

Speed (mph)	Driver Reaction Distance (feet)	Braking Distance (feet)	Total Stopping Distance (feet)
20	44	19	63
30	76	43	119
40	110	76	186
50	143	121	264
60	201	144	345
70	231	194	425





## RECENT PROGRESS

### Vision Zero Actions

In order to achieve zero traffic deaths and fatalities, Vision Zero Prince George's works towards 40 specific actions. Explore the progress and learn more about them through the [Vision Zero Prince George's Action Plan](#).

Education Actions

Engineering Actions

Evaluation Actions

Enforcement Actions

Emergency Response Actions

EXPLORE  
PROGRESS ON  
VISION ZERO  
ACTIONS



### **Vision Zero Signs**

PW&T places Vision Zero signs at the locations of Capital Improvement Projects throughout the county in order to bring greater awareness to Vision Zero objectives.



### **Police Enforcement Partnerships**

The Prince George's County Police Department continues to collaborate with Street Smart, DPW&T, and other state and local agencies to ensure a safe transportation system for all users.



### **Neighborhood Traffic Management Program**

Allows County residents to request a traffic study on residential streets through the local homeowner's association or through the appropriate County Council Member's office. Through this program, over 1,000 speed humps have been



### **Vision Zero Youth Ambassadors**

The Department of Public Works and Transportation is partnering with the Health Department to promote Vision Zero Youth Ambassadors. The youth ambassadors engage in peer-to-peer awareness campaigns to promote safety

# ONGOING INITIATIVES





Returning to the **Mall at Prince George's** November 19-21, 2021



Show your commitment and awareness to making roads safer in all our communities

## SHARE RESPONSIBILITY FOR THE SAFETY OF ALL ROAD USERS

The County Executive launched Vision Zero Prince George's in July 2019 as a countywide strategy to eliminate traffic-related serious injuries and deaths. Vision Zero Prince George's focuses on supportive road and transportation design coupled with education, outreach, and safety measures for all roadway users, including people who walk, bike, drive and take transit.

Share your suggestions and take the Safety Pledge online:  
[www.VisionZeroPrinceGeorges.com](http://www.VisionZeroPrinceGeorges.com)



## Take the VISION ZERO Safety Pledge

- Only drive while sober, alert, and free of distractions.
- Look out for others, especially children, the elderly, persons with disabilities, and people walking or biking.
- Slow down and look around, especially at intersections and driveways.
- Practice the rules of the road, including yielding to people walking.
- Share the Vision Zero pledge with my friends and family.



Angela D. Alsobrooks  
County Executive

**VISIONZERO**  
prince george's



[www.VisionZeroPrinceGeorges.com](http://www.VisionZeroPrinceGeorges.com)

Andrea Lasker | Vision Zero Coordinator

[VisionZeroPrinceGeorges@co.pg.md.us](mailto:VisionZeroPrinceGeorges@co.pg.md.us) | Tel: 240-676-5640

# DPW&T VIRTUAL SNOW SUMMIT PRESENTATION

Thursday, November 18th, 2021



# MAINTENANCE SHOP WINTER OPERATIONS

**HEAVY SNOW PHASE** – Shops provide full coverage. 6 team leaders per shop and their entire team of state employees and contractors work 24 hours during heavy snow fall.

➤ **District 3 Upper Marlboro Shop**

Approximately 145 vehicle units including 1 brine truck, tri-axle dump trucks, and a one-ton pickup with v box spreaders. 4 Salt Facilities: Marlboro Shop Salt Dome, Jones Point Salt Barn, Priest Bridge Salt Barn, TB Salt Barn.

➤ **District 3 Laurel Shop**

Approximately 179 vehicle units including 4 brine trucks, tri-axle dump trucks, and pickups with v box spreaders. 4 Salt Facilities: Laurel Shop Salt Dome, Greenbelt Salt Barn, Metro Salt Barn and Tuxedo Salt Barn.



# MAINTENANCE SHOP WINTER OPERATIONS

- **S.T.O.R.M.** -- Statewide Transportation Operations Response Map – **Snowplow Tracker Realtime Application**

This web-based tool keeps citizens informed about real time snow removal efforts. Citizens can input their address and see where snow trucks and plows are from there.

- **Location Data is Derived** from data transmitted over cellular networks. Not all pieces of equipment are equipped with local transmitters.

Winter Response Vehicles that appear on **S.T.O.R.M.** to be clustered at a single location are most likely being loaded, serviced, or are changing drivers

**D3 IS S.T.O.R.M. Ready!**



# MAINTENANCE SHOP WINTER OPERATIONS

## IMPORTANT SNOW SAFETY MESSAGES

- **We advise drivers not to pass snowplows or plow trains.**

The unplowed roads are ahead of the plows and the treated roads are behind them- this is the safest place to be.

- **We also ask motorists to clear snow completely off vehicles before driving.**

A clean vehicle provides increased visibility. Packed snow on car tops become dangerous projectiles following a storm.



# Thank you.

## CONTACT

Winstina Hughes  
Community and Government Customer Relations Manager  
Prince George's County  
[WHughes@mdot.maryland.gov](mailto:WHughes@mdot.maryland.gov)

Submit a Snow Service Request through CCMS  
[New Service Request \(force.com\)](#)

Statewide Transportation Operations Response Map  
[MDOT SHA S.T.O.R.M Application](#)



# Snow and Ice Removal Program 2021-2022



# Ready for Snow



## Dry Run Exercise October 22, 2021

Test and access our Snow and Ice Control Planning  
COVID 19 pandemic

- Virtual reporting
- Enhanced safety and disinfection procedures

Over 375 staff reported

150 trucks with plows and spreaders on the road

Drove 2,000 miles of County roadways

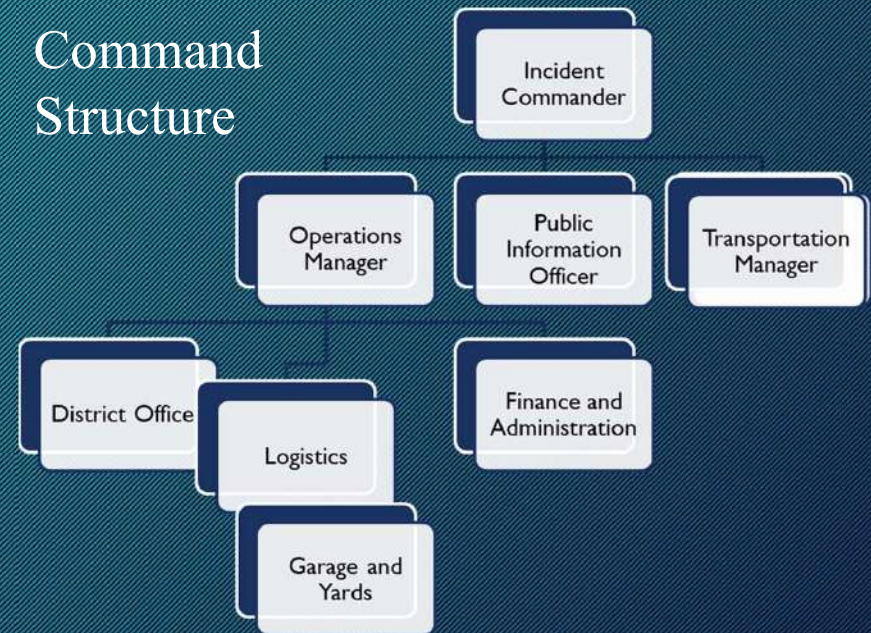


# Accomplishing the work

## Planning

- ❖ Monitoring Weather Forecasts using the National Weather Service and AccuWeather
- ❖ Conference Calls
  - ❖ DPW&T Internal
  - ❖ Office of Homeland Security
  - ❖ Council of Governments (COG)
  - ❖ Metropolitan Area Transportation Operations Coordination (MATOC)
  - ❖ Prince George's County Executive Status of Government

## Command Structure



# ACCOMPLISHING THE WORK

## ❖ District 1

❖ Glenn Dale Maintenance Shop  
7317 Northern Avenue, Glenn Dale

## ❖ Districts 2, 3 and 5

❖ D'Arcy Road Maintenance Facility  
8400 D'Arcy Road, Forestville

## ❖ District 4

❖ Brandywine Maintenance Shop  
12911 Cherry Tree Crossing Road, Brandywine



- Snow Districts: 5
- Maintenance Locations: 3
- Snow Routes: 75

### District Structure



## RESPONSIBILITIES

- ❖ Maintaining 2,000 miles of County\* roadways
- ❖ Treating County maintained roadways to mitigate hazards
- ❖ Maintaining Para Transit and Fixed Route Transportation
- ❖ Communicating known road conditions to the traveling public

# Snow Plow Strategy

- Pretreat primary and collector roads prior to snow event
- Plow and treat primary and collector roads during snowfall
- Residential Roadways
- Cul-de-sacs and dead end roadways
- Clear all roadways after snowfall ends
- Work in 12 hours shifts/ 24 hours a day

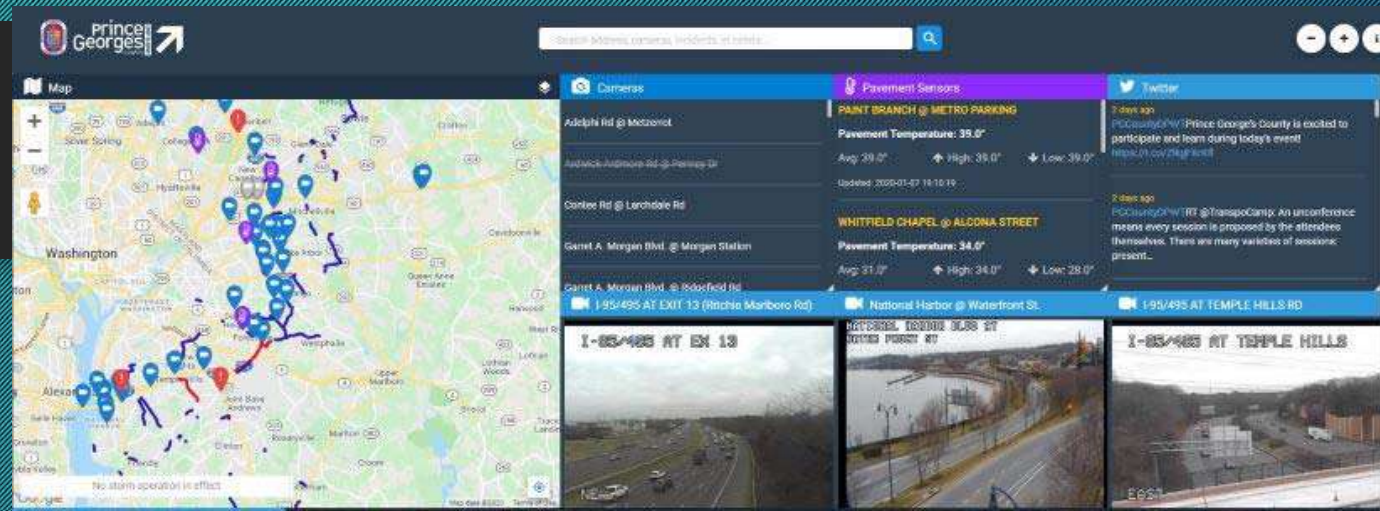
# Tips For Residents

- ❖ Reduce speeds to match road conditions during weather events
- ❖ Allow as much distance as possible between you and the car in front of you
- ❖ If you think it's too bad to go out, it probably is
- ❖ If on-street parking is required, park on the even-numbered side of the roadway
- ❖ Bridges, overpasses, and cold spots freeze more quickly
- ❖ Wait forty-eight (48) hours after the precipitation stops falling before calling 311 to request snow and ice removal services
- ❖ Flooding check your downspouts and ensure they are working properly.
- ❖ Ensure the storm drain inlets around your property are not blocked with debris
- ❖ Ensure yard grates are free of debris and are not covered by sheds, fences, etc.



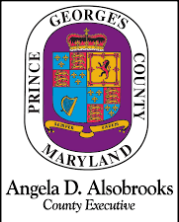
# Resources During Snow

- Snowplow Tracking – Snow accumulation greater than 2 inches
  - PGC TRIP by downloading the app or visiting [pgctrip.com](http://pgctrip.com)
  - Report Adverse Road Conditions to 311
  - Service Requests are logged 48 hours after snow fall has ended



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Angela D. Alsobrooks  
County Executive

