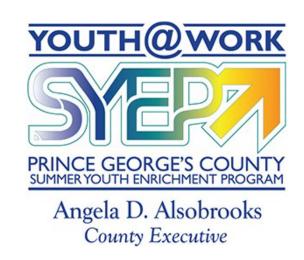




## Summer Youth Enrichment Program Participant Resource Guide



## **Table of Contents**

Introduction Proud Priorities, Proud Results4	Hourly Pay InformationHourly Pay	Safety GuidelinesSafety Guidelines36COVID-19 Safety Protocol37Inclement Weather Policy38
General Information & Application ProcessAbout SYEP6Program Eligibility7Program Duration8Key Dates9	Stipend Pay InformationQualifications to Receive a Stipend22Stipend Pay23Stipend Payment Schedule24Pay Options25	Code of ConductWhat is a Code of Conduct?40Code of Conduct Policy41Code of Conduct Violations42Consent to the Code of Conduct45
Selections & OffersHow Are You Selected?11Offer Notices12Communications & Updates13	Time & AttendanceTime & Attendance Process27Submission Process28Pay Issue Discrepancies:29	<b>Expectations</b> Youth Expectation: Take It To The NEXT Level
Onboarding & Orientation  Documentation Required to Work	Program Policies & ProceduresTransportation	Workplace Harassment & Hostile Work Environment What is Workplace Harassment & Hostile Work Environment?
		Contact Us59



## **Proud Priorities, Proud Results**



The Honorable Angela D. Alsobrooks, Prince George's County Executive, and her Administration established *Proud Priorities* and initiatives, which are six policy focus areas. The Proud Priorities were developed through policy planning sessions with agency leadership from County Government, as well as through feedback received from residents at community meetings. These priorities will help us build a more nimble and responsive County Government while making key investments in resources to support communities across the County.

#### **Proud Priority: Youth Development**

Youth Development a key component of the County Executive's Proud Priorities. This Administration is committed to a holistic approach that will prepare and empower our County's youth to achieve their full potential into adulthood. In collaboration with local businesses, non-profits, community organizations, and athletic/academic programs, we will provide our kids with well-rounded opportunities for growth, including the County's legacy program, the **Summer Youth Enrichment Program (SYEP)**.



Angela D. Alsobrooks County Executive



## **General Information & Application Process**

About SYEP, Program Eligibility, Program Duration, and Key Dates

## **About SYEP**

The Summer Youth Enrichment Program (SYEP) offers County youth and young adults ages 14 to 22 with enriching and constructive summer work experiences in community organizations, private sector companies, and government agencies. We strive to provide young people with the opportunity to:

- Learn new job skills while working
- Experience professional development opportunities
- Gain exposure to a diverse range of careers
- Participate in job readiness training
- Network with career professional and peers
- Build positive working relationships
- Earn pay for meaningful and rewarding work experiences



## **Program Eligibility**

To participate in the Summer Youth Enrichment Program, youth must apply and meet the following:

- Prince George's County resident
- Ages 14 to 22 by July 1
- Legally eligible to work in the United States



## **Program Duration**

- The summer work experience
  - Begins on Tuesday, July 5, 2023
  - Ends on Friday, August 11, 2023
- The duration of the positions are
  - 4 weeks
  - 5 weeks or
  - 6 weeks

#### **Important Note:**

Tuesday, July 4, 2023, is a County observed holiday – This is not a workday.

23					Calendarped
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
26	27	28	29	30	1
3	4	5	6	7	8
10	11	12	13	14	15
17	18	19	20	21	22
24	25	26	27	28	29
31	1	2	3	4	5
	26 3 10 17 24	3 4 10 11 17 18 24 25	Monday     Toesday     Wednesday       26     27     28       3     4     5       10     11     12       17     18     19       24     25     26	Monday         Toesday         Wednesday         Thursday           26         27         28         29           3         4         5         6           10         11         12         13           17         18         19         20           24         25         26         27	Monday         Toesday         Wednesday         Thursday         Friday           26         27         28         29         30           3         4         5         6         7           10         11         12         13         14           17         18         19         20         21           24         25         26         27         28

Augus	t 2023 Monday	Tuesday	Wednesday	Thursday	Friday	Calendarped
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

## **Key Dates**



Angela D. Alsobrooks County Executive

PRINCE GEORGE'S COUNTY SUMMER YOUTH ENRICHMENT PROGRAM

March 1- 31, 2023

Application Period

April 14 - 21, 2023

 Eligibility & Next Step Notices Sent to Candidates

April 11 - 28, 2023

• Selection, Placement & Job Offers

June 29, 2023

Kick-Off Celebration

July 5 - August 11, 2023

• SYEP Program Dates

August 11, 2023

Closing Event Celebration

# **Selections & Offers** How You Are Selected?, Offer Notices, Communications & Updates

## **How Are You Selected?**

- 1. Your eligibility to participate is based on age and residency
- You may apply for specific program(s)/position(s), based on the availability in your specific age group
- 3. The HR Application System sorts applications by job interest(s)
- 4. The HR Application System randomizes the candidates by program and position
- 5. Candidates are selected and sent a conditional offer
- 6. Selected candidates must respond to the conditional offer before the expiration date
- 7. Offers will be extended until all positions are filled



## Offer Notices

- The SYEP staff will send selected candidates an offer notice via the email address included in the application.
- If selected, you will receive a time sensitive conditional offer notice. The offer will come to the email address on your application. You must accept the position in order to confirm the offer before the offer expires.
  - Instructions on how to complete the offer acceptance is located on the website.
- The position that is offered is based on the information from your application or it may be based on position availability.
- Requests for reassignments will not be honored.
- IMPORTANT If you do not accept the position or are nonresponsive to the offer, you have forfeited your opportunity to participate in the 2023 SYEP.
- If you are not originally selected for a position, you will receive an email notice. Continue to monitor your email, as additional opportunities may become available.



## **Communications & Updates**

- When completing your application, you were asked to provide an email address. This email address is the primary method of communication.
- It is important that you monitor your email account and respond quickly to requests for information.
- You can opt-in to receive text messages. Update your preference to text messaging by going to your profile in Governmentjobs.com.
- If you are nonresponsive, you may forfeit your job opportunity with the 2023 SYEP.

General information is provided on the SYEP.mypgc.us website.



## **Documentation Required to Work**

Onboarding consists of ensuring that the participants complete the necessary documentation that is required for employment. The required forms include:

- W-4 (hourly paid participants)
- MW507 (hourly paid participants)
- Eligibility to Work Verification I-9
- Work Permit for Minors (ages 14 17 only)
- Workplace Harassment Avoidance Training video
- Workplace Harassment Avoidance Training acknowledgement
- Code of Conduct Acknowledgement Form
- Direct Deposit Form or US Bank Card Acknowledgment

The SYEP Office will monitor the completion of this paperwork.

If you do not complete and submit the required documentation by the due date in your notice, you will forfeit your job opportunity for the 2023 SYEP.

This list is not inclusive and other items may be required.

## **Worksite Orientation**

You will be required to participate in a mandatory SYEP Orientation on the first day of your assignment.

#### The Orientation will consist of:

- Overview of the opportunity and a description of the work expectations. This will include a clear explanation of your duties and responsibilities.
- Regulations, policies and procedures of the worksite as they apply to you.
- Working hours, including time and length of the lunch break.
- Safety procedures and steps to take in case of accidents.
- Review of the appropriate attire.
- Process for signing-in/out for time reporting and attendance.
- Explanation of pay process.
- Worksite Supervisor contact information

#### You will be required to:

- Attend the orientation on time. The orientation may be in-person or virtual.
- Actively participate and be responsive to your Worksite Supervisor.
- Provide your Worksite Supervisor with two emergency contacts in the event there is an emergency.





## **Hourly Pay**



- You will be compensated for your work up to the maximum allowable hours permitted by SYEP.
- It is critical that you report to work on time, signin with supervisor and/or make yourself visible during working hours, meetings or trainings.
- If the Worksite Supervisor is not able to identify or account for your time, those hours are not compensable.
- For virtual opportunities, your first and last name must be visible when you sign into the session.

## **Hourly Payment Schedule**

Age Group	Program	Duration (weeks)	Last Day Worked	Pay Day July 28	Pay Day Aug 11	Pay Day Aug 25
14-15	Energy Conservation	5	Aug 4	X	X	
16-17	Government/PGCPS/Nonprofits	6	Aug 11	X	X	X
16-17	MNCPPC – Parks & Recreation	6	Aug 11	X	X	X
18-22	Government/Nonprofits	6	Aug 11	Х	Х	Х

#### **Reminder:**

Payments will be made via Direct Deposit or U.S. Bank Debit Card. No paper checks will be issued.



## **Pay Options**

#### Selection made during Onboarding

You have the option to use direct deposit with your own existing bank account or with a newly created bank account.

#### Direct Deposit

- Direct deposit is the quickest and safest method of receiving your pay.
- Your pay will automatically be transmitted to your bank account on pay day.

#### Pre-paid Debit Card

- If you did not sign up for direct deposit during Onboarding, you will receive a debit card, which will be mailed to the address provided on your HR documentation.
- Your pay will be automatically deposited onto your pre-paid debit card.
- To use your pre-paid debit card, you will need to activate the card by following the directions included in your card package.
- Once activated, you will be able to access your pay via an automated teller machine (ATM), local bank or making a purchase at a store.

There will be **NO** paper checks printed or mailed.

# **Stipend Pay Information** Qualifications to Receive a Stipend, Stipend Pay, Stipend Payment Schedule, and Pay **Options**

## Qualifications to Receive a Stipend (v)

- You must **complete 75%** of the required course to receive a stipend. This includes completing all assignments and projects.
- There will not be any partial stipends.
- This is a one-time payment. Stipend are paid two weeks after the conclusion of the program.
- There is no credit given when you do not identify yourself on the virtual platform with your full first and last name.
- All absences must be approved, in advance, by the supervisor.



## **Stipend Pay**

AGE GROUP	STIPEND
14 & 15	\$300.00
16 & 17	\$400.00
18 – 22	\$500.00

- Stipends are paid upon successfully completing the program.
- The stipend amount is the total amount paid for the entire program and not paid weekly.
- It is critical that you report to work, sign-in with your supervisor using your legal name (first and last name) and make yourself visible during working hours, at on-site or virtual meetings or trainings.
- If you are working through an online platform, there is no credit given if you do not identify yourself on a virtual platform. i.e., full first and last name must be used when logging in on a device.
- If the supervisor is not able to identify or account for your time, those hours are not compensable.

## **Stipend Payment Schedule**

Age Group	Program	Duration (weeks)	Last Day Worked	Pay Day Aug 11	Pay Day Aug 25	Pay Day Sept 8
14-15	Bring Your "A" Game Job Training	4	July 31	Χ		
14-15	My Career Blueprint: Job Training	4	July 28	Х		
16-17	Aviation Program: Career Exploration	4	July 28	Χ		
16-17	Bring Your "A" Game Job Training	4	July 28	X		
16-17	My Career Blueprint: Job Training	4	July 31	X		
16-17	Next Generation Scholars Cohort: Career Readiness and Exploration	4	July 28	X		
16-17	Summer of Success: Job Training	4	July 28	X		
18-22	Workplace Readiness Job Training	4	July 28	Χ		
18-22	Information Technology Help Desk – Industry Training	4	July 28	Χ		
18-22	Administrative Support Jumpstart Training	6	Aug 11		X	
18-22	Automotive Technology – Industry Training	6	Aug 11		X	
18-22	Medical Billing & Coding – Industry Training	6	Aug 11		X	
18-22	Medical Office Assistant – Industry Training	6	Aug 11		X	
18-22	Heating, Ventilation & Air Conditioning Technician (HVAC) – Industry Training	9	Aug 30			Χ

• Validation of time & attendance is conducted before payment is submitted.



## **Pay Options**

### Selection made during Onboarding

You have the option to use direct deposit with your own existing bank account or with a newly created bank account.

#### Direct Deposit

- Direct deposit is the quickest and safest method of receiving your pay.
- Your pay will automatically be transmitted to your bank account on pay day.

#### Pre-paid Debit Card

- If you did not sign up for direct deposit during Onboarding, you will receive a debit card, which will be mailed to the address provided.
- Your pay will be automatically deposited onto your pre-paid debit card.
- To use your pre-paid debit card, you will first need to activate it by following the directions included in your card package.
- Once activated, you will be able to access your pay via an automated teller machine (ATM), local bank or making a purchase at a store.

There will be **NO** paper checks printed or mailed.



# **Time & Attendance** Time & Attendance Process, Submission Process and Pay Issues Discrepancies

## **Time & Attendance Process**



Worksite Supervisor will maintain a standard timesheet for all participants



Work hours must be recorded accurately and daily



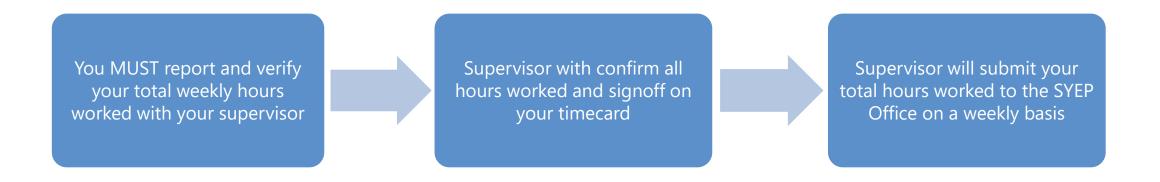
If necessary, parts of hours should be entered to nearest quarter hours



Weekly verify and submit hours worked to Worksite Supervisor

- You must ensure accurate time is recorded and reported daily to the supervisor; as instructed by the supervisor.
- If you worked a partial hour, round parts of the hour to the nearest quarter hour as indicated below:
  - ➤ 15 minutes = .25
  - $\geq$  30 minutes = .50
  - ➤ 45 minutes = .75
- You should verify all work hours and ensure the correct total of hours for each week are totaled and submitted to your supervisor, as instructed by the supervisor.

## **Submission Process**



Confirm that your Worksite Supervisor has documented your time each day.

## Pay Issue Discrepancies

What to do if you think you have a pay discrepancy

#### If you think your pay is incorrect, consider these thoughts first:

- Were taxes withheld? All hourly pay will have taxes withheld.
- Were you absent or forgot to sign-in? Check with your supervisor first. If you and your supervisor disagree, send an email to <a href="SYEP@co.pg.md.us">SYEP@co.pg.md.us</a>. Be sure to provide your full name, your worksite name, supervisor's name and description of the issue. A SYEP team member will investigate all reported pay discrepancies and respond.
- **Direct Deposit:** If you signed up for direct deposit, verify the account and routing number of your bank account and contact <a href="mailto:SYEP@co.pg.md.us">SYEP@co.pg.md.us</a>.
- **Pre-paid Debit Card:** If you do not have your pre-paid debit card by the first pay date or if you have any problems with your card (e.g., lost or stolen card, forgot PIN number, or transaction problems), you must call US Bank at 1-877-474-0010.

If your pay issue is verified and resolved by your supervisor or SYEP staff, any additional funds owed to you will be deposited to your bank account or pre-paid debit card.

# **Program Policies &** Procedures Transportation, ID Policy, Lunch Break and Absenteeism

## **Transportation**

Prince George's County youth participating in the Summer Youth Enrichment Program (SYEP) can ride for free on "TheBus" by simply flashing their ID badge to the operator before boarding the bus.

**TheBus** Service: 6:00 a.m. - 6:30 p.m.

Customer Information: 6:30 a.m. - 7:00 p.m.

TheBus Call Center: (301) 324-2877

Learn about routes and schedules by visiting TheBus on the County's website

## **Identification (ID) Policy**

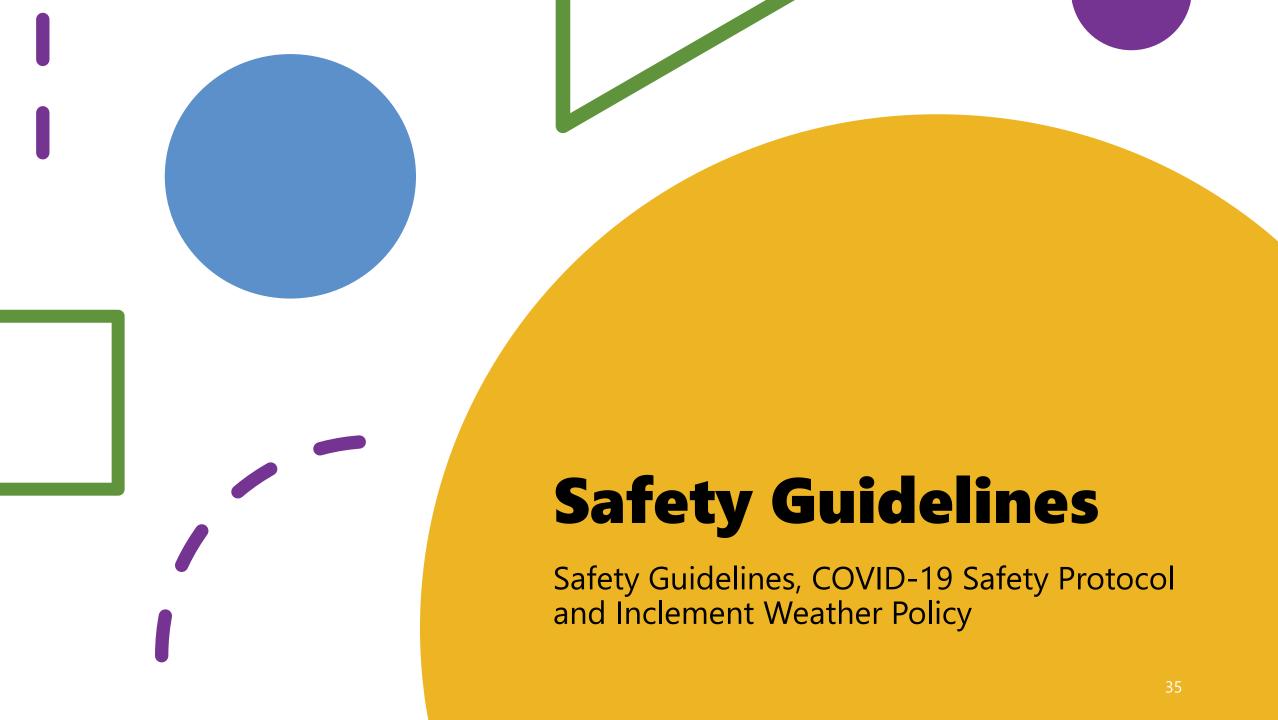
- Identification Card (IDs) will be provided to candidates that have an in-person element to their positions
- IDs must be always worn, while on assignment; inside and outside of your workplace and in all County Buildings
- IDs will include the participants name and the SYEP logo
- Participants can ride The Bus for "FREE" with SYEP ID

## **Lunch Break**

• It is the responsibility of the worksite supervisor to implement a lunch break policy and allocated time for their respective worksites.

## **Absenteeism**

- You are required to give advanced notice of anticipated absences from work.
- If you are paid hourly: Days/Hours not worked for any reasons are not paid.
- You may be terminated from your SYEP position if:
  - You are absent for more than three (3) consecutive days without communicating to your supervisor in advance about the absences.
  - The worksite supervisor determined that your absences are disruptive or too frequent.



## **Safety Guidelines**

According to the Maryland Labor and Employment Article, Section 3-206, Annotated Code of Maryland, federal employment and labor statutes, and the SYEP protocol, organizations must adhere to the following conditions to be considered a host site:

#### **Applicants must be provided the following:**

- Access to a safe work environment and tools (if tools are used at the worksite). The tools must be properly maintained equipment.
- Training, if necessary, regarding health risks that may occur on the job (i.e., heat exhaustion, tools, plants), including information about pesticides and other chemicals that could be harmful to your health. [EPA 170.130]
- Access to portable handwashing facilities, toilets, and drinking water stations must be provided by employers of 11 or more field workers. [29 CFR 1928.110]. For groups smaller than 11, please send notice to the youth employees that they will need to bring their own water; additionally, handwashing facilities and toilets should be easily accessible to youth.

#### Youth (ages 14 to 17) cannot:

- Operate power tools, including but not limited to circle saws, guillotine saws, hedgers, and weed whackers.
- Participate in forest servicing beyond bundling materials or plucking weeds.
- Operate power paper compactors.

Participants that are working in-person must wear face masks.

# **COVID-19 Safety Protocol**

- Stay home if you are not feeling well
- Practice social distancing maintaining 6 feet of distance between you and others
- Wear a face covering/mask
- Frequent handwashing with soap and water
- Use hand sanitizer between handwashing
- Clean and disinfect work and high touch areas



# Inclement Weather Policy

- The worksite supervisor is responsible for monitoring weather reports from creditable sources.
- When temperature sources are 95 degrees
   Fahrenheit or higher, the supervisor is required to
   make special allowances for working outdoors.
   (e.g., frequent breaks, rest period in shaded area,
   adequate supply of water).
- Where the County is experiencing a Code Red day, hurricane or other severe dangerous, outdoor activities must be cancelled.
- Where there is no suitable indoor activity, consult with the supervisor for further instruction.
- If work for the day is cancelled due to inclement weather, you will not be compensated.



# **Code of Conduct** What is a Code of Conduct, Code of Conduct Policy, Violations and Consent to the Code of Conduct

### What is a Code of Conduct?



- The Code of Conduct is established to ensure rules and regulations are in place and ensures each participant's family have confidence in the service that the Youth@Work provides.
- The actions outlined, on the following pages, are strictly prohibited. Any participant who violates this Code of Conduct below is subject to discipline, up to and including termination from the program.

# **Code of Conduct Policy**

- It is expected that you conform to or adhere to all laws, policies, procedures or other relevant guidelines associated with the program.
- As such, a conduct code is used to outlines these specific expectations.
- In an environment with youth participants, particularly with various age ranges, if you violate the conduct policy, a clear process for corrective action is outlined, on the following pages, and could include removing you from the program.
- The Code of Conduct educates participants and parents regarding specific behaviors that should be adhered to in a work environment (in-person or virtually); particularly behaviors that are professional, responsible and supports a positive work experience.

### **Code of Conduct - Violations**

- **Drugs** Possession, sale, or use of illegal drugs or alcohol while on the job or reporting to the program while under the influence of drugs or alcohol could lead to dismissal and further legal action.
- Excessive Absenteeism Failure to report to work on three (3) consecutive workdays without prior approval.
- **Disruptive Behavior** Fighting, physical or verbal assaults or any act that endangers the well-being of coworkers, abusive language towards a worksite supervisor/team lead, volunteer or another participant or being disrespectful or rudeness to another participant, worksite supervisor or volunteer could lead to dismissal and further legal action.
- **Theft** Stealing property from the worksite, employees, or other participant could lead to dismissal and further legal action.



### **Code of Conduct - Violations**



- Falsifying Documents Falsifying time records or incident report.
- Insubordination Refusal to adhere to the virtual program or host worksite rules and regulations, failure to follow the Youth@Work policy or procedure and failing to cooperate with a worksite supervisor/team lead.
- **Harassment** Verbal, sexual, visual or physical of another participant, worksite supervisor or volunteer– these could lead to legal action.
- Hazardous Material Bringing onto the worksite/virtual office dangerous or unauthorized materials such as explosives, firearms, weapons or other similar items.

### **Code of Conduct Violations**

#### If a participant does not meet the expectations of the program...

- Worksite supervisor will provide a verbal warning regarding behaviors and actions that are not allowed; and in most cases, give you an opportunity to correct your behavior.
- Depending on the behavior and the age of the participant, the Youth@Work Office may contact the parent or guardian.
- In most cases, worksite supervisors/team leads will have discussed with you the Code of Conduct and require you to sign a corrective action plan in order to stay in the program.
- Some behaviors may result in immediate suspension or termination.

### **Consent to the Code of Conduct**

- All participants will agree to read and understanding the Code of Conduct during the Onboarding process.
- Abide by the rules set forth in the Code of Conduct.
- All participants will sign the Code of Conduct Acknowledgement Form.



# You are representing Prince George's County when you report to your SYEP Assignment!

# Youth Expectations: Take it to the Next Level...



- **Attendance** Reports to work on time and is prepared to take on the day. Let's go!
- **Attitude** Is pleasant to colleagues and customers. Providing service is our mission.
- **Attentive** Is aware of what is happening. Keep your eyes and ears open.
- Ambition Is willing to learn and follow instructions and help as necessary. You don't always need to be asked to offer your assistance.
- **Acknowledge** Know the value of your work each position is essential to the greater goal.
- **Accountability** Perform your assigned work to the best of your ability and then take it a step further.
- **Appreciation** Smile and be thankful! This is an opportunity for you to learn and grow.

### **SYEP Team Commitment**

#### **Program staff commits to:**

- Effective and timely communication with all applicants and candidates.
- Helping you have a safe, fun and enriching work experience.
- Quickly addressing problems that are brought to our attention.
- Creating an environment where everyone is welcomed and given the opportunity to succeed.

# **Workplace Harassment** & Hostile Workplace **Environment** What is Harassment & Hostile Workplace? Who is Protected?, Risky Behaviors, How to Prevent it, and What to Do if Harassment is Suspected

# What is Workplace Harassment & / Hostile Work Environment?



- Harassment is defined as unwelcome or unsolicited verbal or physical conduct that a reasonable person would consider severe or pervasive.
- Such conduct interferes with the job performance or creates an intimidating, hostile or offensive environment.

### Who is Protected?

Short answer: Everyone

However, Title VII of the Civil Rights Act, State and County code protects employees from harassment based on race, sex, sexual orientation, color, religion, creed, country of origin, political opinion, marital status, age, physical or mental handicap, or physical appearance.

# Hostile Work Environment Risky Behaviors - *VERBAL*



- Comments of a sexual nature or based on a protected class
- Inappropriate comments about clothing, behavior, or body
- Jokes or teasing based on a protected class or of a sexual nature

# Hostile Work Environment Risky Behaviors - *PHYSICAL*

- Leaning over, invading a person's personal space
- Inappropriate touching, pressing, rubbing, grabbing, brushing up against, or massaging an employee
- Blocking someone's path with the purpose of making a sexual advance

# Hostile Work Environment Risky Behaviors – *NON-VERBAL*

- Staring at employee
- Looking an employee up and down
- Making derogatory gestures of a sexual nature
- Inappropriate or offensive images posted in work areas



#### **How to Prevent Harassment**

For your co-workers and supervisor, DO NOT...

- Charm or flatter their appearance or body
- Touch their clothes, hair, or body
- Discuss your personal relationships/business
- Go behind closed doors alone
- Transport or ride with without parent or guardian permission
- "Friend" them on social media during your work assignment period
- Meet them in social settings outside of work
- Take non-work-related photos
- Yell at, bully, tease, or emotionally abuse



# What to Do if You Suspect Harassment?

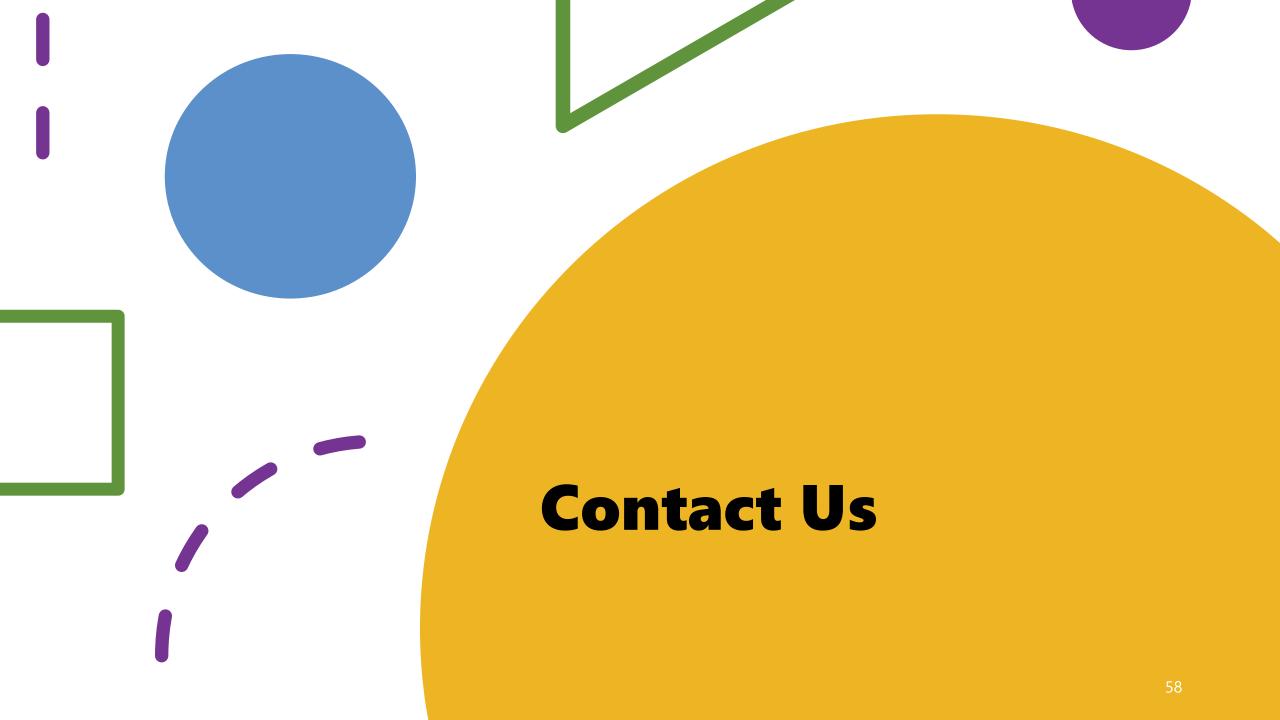
- Immediately contact the SYEP Office and ask to speak directly with a supervisor or manager by calling 301-883-6200
- Document the incident, in detail, on the Incident Report Form with dates and times of the incident

 You will be asked to provide the full name(s) of all parties and witnesses involved

# **What Happens Next?**

The supervisor or manager will:

- Conduct a prompt and thorough investigation using proper investigative procedures
- Come to an unbiased conclusion
- Take action to resolve the problem
- Take appropriate conduct-related disciplinary action
- Follow up with you



## **Contact Us**



SYEP.MYPGC.US



SYEP@co.pg.md.us



(301) 883-6200



