



GOING FOR GOLD! OPEN ENROLLMENT 2025

October 15 - 30





Open Enrollment
Guide
2025

Open Enrollment 10/15-10/30/2024 Going For Gold with Open Enrollment Ready, Set, Go!

- What is Open Enrollment
- 4 Eligibility
- 5 Benefits At A Glance
- 6 Medical Plans
- 8 Prescription Plan
- 9 Dental Plan
- 10 Vision Plan
- 11 Enroll/Change Dependents
- 13 Important Reminders
- 14 Benefit Counseling
- 15 Benefits Providers
- 16 Appendix: How To Instructions

Open Enrollment Events

Open Enrollment is the time of year when eligible employees can enroll, unenroll, or make changes to benefits selections. Active employees cannot make changes to benefits outside of Open Enrollment unless the change is due to a Qualified Life Event (QLE).

Open Enrollment is from 10/15-10/30/2025.



BENEFIT FAIRS

Wed 10/16: 10am – 2pm Wed: 10/23: 3pm – 6pm

1400 McCormick Drive, Largo, MD 20774 ✓ Learn about available benefits

✓ Engage with benefit plan vendors and ORHM teams

✓ Participate in wellness activities

✓ Vaccinations (Flu, COVID, & others)

√ Get assistance for enrollment login

ENROLLMENT ASSISTANCE SESSIONS(hands on support from a Benefits Analyst and Help Desk resources)

Thu 10/17: 2pm – 5pm	8400 D'Arcy Road, District Heights, MD 20747
Mon 10/21: 12pm – 5pm	Fire/EMS Fitness Center, 100 Shady Glen Dr., Capital Heights, MD 20743
Thu 10/24: 12pm – 5pm	8801 Police Plaza, Upper Marlboro, MD 20772
Fri 10/25: 9am – 12pm, & 1pm – 4pm	County Administration Building, 14741 Governor Oden Bowie Drive, Upper Marlboro, MD 20772
Mon 10/28 12pm – 5pm	5303 Chrysler Way, Upper Marlboro, 20772
Tue 10/29 5:30am -6pm	13400 Dille Drive, Upper Marlboro, MD 20772 (Corrections employees only)

Eligibility



Who Is Eligible?

Prince George's County Government employees eligible to receive benefits include:

- ► Full-time permanent employees
- ► Part-time permanent employees who generally work 15+ hours per week
- ► Active Accessor or Judge (Circuit & District Court)
- ▶ Limited-Term Grant Funded (LTGF) employee whose position includes funding for medical benefits (Cigna medical plans only).

Dependents

Employees may enroll eligible dependents in the same plans chosen for themselves. Employees must submit documentation to verify dependent eligibility. See the Active Employee Benefits Guide for more details on eligibility.

Employees don't have to re-enroll in all benefits each year.

These benefits MUST be updated annually:

➤ Medical and/or Prescription OPT OUT

➤ Enrollment in Flexible Spending Account(s) (FSA)

Most employees will enroll in Benefits via the Employee Self Service portal. This guide provides all the info employees need to enroll. Note: The Benefits team accepts **NO PAPER ENROLLMENT FORMS**

Benefits At-A-Glance

MAKE A SPLASH WITH YOUR HEALTH JOURNEY

County Covers Full Cost

- Level Up (Employee Wellness Program) *
- Employee Assistance Program (EAP) *
- ➤ Basic Life Insurance
- > Accidental Death & Dismemberment
- ➤ Five Classes of Generic Prescription Drugs
- First Responder Program
- Supplemental Life Insurance (for certain agencies)
- ➤ Leave Benefits *
- * Enrollment is automatic for newly eligible employees



Employee and County Share the Cost

Medical

Choose from three medical plans:

- > Kaiser Permanente HMO
- Cigna Open Access Plus HMO
- Cigna Open Access Plus PPO

Prescription Drug

> Express Scripts

Vision

Choose from 2 vision options:

- ➤ VSP Basic
- ➤ VSP Buy-up

Pension Plan

Employee Covers Full Cost

Dental

Choose from 2 dental options:

- Aetna Dental DMO
- Aetna Dental PPO

Extra Life Insurance

Whole Life Insurance

Disability Insurance

- > Short Term
- Long Term

Critical Illness Accident

Supplemental Dental

Legal Services

- Legal Resources
- Legal Shield

Health Care and Dependent Care Flexible Spending Accounts (FSA)

457(b) Deferred Compensation Plan

MEDICAL PLANS

GOING GOLD 2022

The County offers 3 medical plans to choose from: two options with Cigna Healthcare; and one option with Kaiser Permanente. **NOTE:** Prescription coverage is not included in any of the medical plans.



Cigna PPO

The Cigna PPO offers Coverage through the Open Access Plus network. Coverage is available inand out- of network; however, the employee will pay less for in network providers. A Primary Care Physician (PCP) is not required, nor are referrals for specialists.

Cigna HMO

Cigna HMO offers coverage through the Open Access Plus network. Employees are encouraged to identify a Primary Care Physician (PCP), who will provide referrals to specialists. Coverage is NOT provided for out-of-network providers except in a true emergency.



Kaiser Permanente HMO

Kaiser Permanente offers coverage through facilities that house physicians, specialists, radiology, labs, and pharmacies. Employees must identify a Primary Care Physician (PCP), who will provide referrals to specialists.

NOTE: Employees may OPT-OUT of medical coverage from the County to receive a credit of \$400, to be paid evenly across pay periods for the year. This credit is prorated based on hire date for new hires.

Medical Coverage Comparison

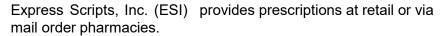
	Cigna l	Cigna PPO		Kaiser Permanente HMO
Calendar Year Deductible	In-Network	Out-of- Network	In-Network Only	In-Network Only
Employee Only	\$50	\$300	<u>\$50</u>	None None
Family	None	\$550	None	None
Annual Out-of-Pocket Maximum ₁				
Employee Only	\$2,000	\$2,000	\$2,000	\$3,500
Family	\$4,000	\$4,000	\$4,000	\$9,400



Emergency Services				
Emergency Room/Care (waived if admitted)	\$150 copay/visit AND c	leductible	\$150 copay/visit AND deductible	\$50 copay/visit
Emergency Medical Transport	No charge		No charge	No charge
Urgent Care	\$50 copay/visit AND deductible		\$50 copay/visit AND deductible	\$15/visit
Mental Health				
Outpatient Care Physician's Office	\$10 copay/visit	80% after deductible	\$10 copay/visit	Individual: \$10/visit; Group: \$5/visit
Inpatient Care	\$250 copay/visit AND deductible	80% after deductible	\$250 copay/visit AND deductible	\$100/admission
Maternity Care				
Office Visits (for mother)	\$35 for initial visit, then 100%	80% after deductible	\$35 for initial visit, then 100%	No charge
Childbirth/delivery: Physician Services	No charge after deductible	80% after deductible	No charge after deductible	Included in facility fee
Childbirth/delivery: Facility services	\$250 copay/admission AND deductible	80% after deductible	\$250 copay/admission AND deductible	\$100/admission
Inpatient Services	71115 deddelisie		7114B deddelible	
Hospital Stay	\$250 copay/admissio n AND deductible	80% after deductible	\$250 copay/admission AND deductible	\$100/admission
Hospice Care	No charge after deductible	80% after deductible	No charge after deductible	No charge
Skilled Nursing Care	No charge after deductible	80% after deductible	No charge after deductible	\$100/admission
Outpatient Services				
Primary Care Visit	\$30 copay	80% after deductible	\$30 copay	\$15/visit
Specialist Visit	\$35 copay	80% after deductible	\$35 copay	\$15/visit
Preventive Care	No charge	80% after deductible	No charge	No charge
Diagnostic Test (X-ray, blood work)	No charge	80% after deductible	No charge	No charge

1 Premiums, balance billing, penalties for failure to obtain pre-authorization, and expenses for services not covered by the plan do not apply toward the out-of-pocket maximum.

PRESCRIPTION PLAN



Mandatory Generics.

The plan has a mandatory generic requirement when a generic is available.

Maintenance Medications

- Drugs that treat ongoing conditions like asthma, diabetes, high cholesterol, and birth control and considered maintenance medications.
- ➤ A maintenance medication can also be a drug taken for 3-6 months and then discontinued (such as for seasonal allergies)
- ➤ These medications must be filled for a 90- day supply via the ESI home delivery program.
- ➤ An employee can only fill maintenance drugs at a retail pharmacy twice. The 3rd in person refill must be done via a designated delivery service, or the employee pays full price out of pocket.
- ➤ Contact Express Scripts with questions at 1-800-711-0917 or at express-scripts.com

---- NOTE ----

Employees may OPT-OUT of Prescription coverage from the County to receive a credit of \$200, to be paid evenly across pay periods for the year. This credit is prorated based on hire date for new hires.

Benefits-At-A-Glance

	Express Scripts
Annual Deductible	\$50 per person
Out-of-Pocket Maximum	\$3,850/individual \$7,700/family
Retail Pharmacy (30-day supply)	
Generic Drug	\$10 copay
Formulary Brand Name Drug	20% coinsurance (\$20 min/\$50 max)
Non-Formulary Brand Name Drug	30% coinsurance (\$40 min/\$50 max)
Home Delivery (90-day supply)	
Formulary Brand Name Drug	20% coinsurance (\$40 min/\$100 max)
Non-Formulary Brand Name Drug	30% coinsurance (\$80 min/\$100 max)
Generic Drug	\$20 copay

\$0 Copay for the following classes:

- Anxiety
- Cholesterol
- Depression
- Diabetes
- ➤ High Blood Pressure



DENTAL PLAN

To learn about the Aetna DMO and PPO programs go to www.aetna.com and follow the instructions to create an account. Call 1-877-238-6200 for assistance.

Aetna Dental DMO Features

- Employees must select a Primary care dentist (PCD) by completing a DMO form, available online or through the application.
- Your PCD will manage dental care.
- A referral is needed for specialists, except for orthodontists.
- Download the Aetna DMO application for easy access to services www.aetna.com
- Dental premium are lower.
- There are no deductibles or yearly dollar maximums.

Aetna Dental PPO Features

- Employees do not have to select a primary care dentist.
- Access to large number of providers
- Dental premiums are higher.
- Plan includes deductibles and yearly dollar maximums.
- No referral is needed for specialists.

	Aetna DMO	Aetna Dental PPO (non-participating)
Annual Deductible	None	\$25 individual, \$0 family
Annual Benefit Maximum	None	Plan pays \$1,500 a person each calendar year
Preventative & Diagnostic Services	Refer to Fee	Covered at 100%
Basic Services	Schedule on Benefits Admin webpage	Covered at 100% after deductible
Major Services		Covered at 100% after deductible
Orthodontia		Up to 50%, \$1,500 maximum

---- NOTE ----

Aetna does not provide physical ID cards.

If you select DMO and do not identify a PCD within 60 days, your coverage will be terminated..

VISION PLANS

Vision coverage is available through the Vision Service Plan (VSP). Choose from two vision coverage options: the VSP Basic Plan and VSP Buy-Up Plan.

Both plans provide coverage for eye exams, eyeglasses, and contact lenses through a national network of providers.



Benefit	Base Coverage with a VSP Provider	Copay	Buy Up Coverage with a VSP Provider	Copay
WellVision Exam	Focuses on your eyes and overall wellnessEvery calendar year	\$10	Focuses on your eyes and overall wellness Every calendar year	\$10
PRESCRIPTION	N GLASSES	\$10	PRESCRIPTION GLASSES	\$10
Frame	\$150 allowance for a wide selection of frames \$170 allowance for featured frame brands 20% savings on the amount over your allowance \$80 Walmart®/Costco® frame allowance Every other calendar year	Included in Prescription Glasses	\$250 allowance for a wide selection of frames \$270 allowance for featured frame brands 20% savings on the amount over your allowance \$135 Walmart®/ Costco® frame allowance Every other calendar year	Included in Prescription Glasses
Lenses	 Single vision, lined bifocal, and lined trifocal lenses Polycarbonate lenses for dependent children Every calendar year 	Included in Prescription Glasses	 Single vision, lined bifocal, and lined trifocal lenses Polycarbonate lenses for dependent children Every calendar year 	Included in Prescription Glasses
Lens Enhancements	 Standard progressive lenses Premium progressive lenses Custom progressive lenses Average savings of 35-40% on other lens enhancements Every calendar year 	\$0 \$80 - \$90 \$120 - \$160	 Progressive lenses Anti-reflective coating Average savings of 35-40% on other lens enhancements Every calendar year 	\$0 \$10
Contacts (instead of glasses)	 \$150 allowance for contacts; copay does not apply Contact lens exam (fitting and evaluation) Every calendar year 	Up to \$60	\$200 allowance for contacts; copay does not apply Contact lens exam (fitting and evaluation) Every calendar year	Up to \$60
DIABETIC EYECARE PLUS PROGRAM	 Services related to diabetic eye disease, glaucoma and age-related maculardegeneration (AMD). Retinal screening for eligible members with diabetes. Limitations and coordination with medical coverage may apply. Ask your VSP doctor for details. As needed 	\$20	 Services related to diabetic eye disease, glaucoma and age-related macular degeneration (AMD). Retinal screening for eligible members with diabetes. Limitations and coordination with medical coverage may apply. Ask your VSP doctor for details. As needed 	\$20

Rates – Active Employees

The County pays most of the cost of your employee benefits; however, you also contribute to the cost of your benefits through tax-free or after-tax payroll deductions.

Active Employees (Paid over 26 Pay Periods)

	Employee Per Pay Period	Employee Monthly	County Monthly	Total Monthly
Medical	•			
Kaiser Permanent	e			
Individual	\$72.64	\$157.38	\$472.12	\$629.50
Two-Person	\$145.00	\$314.16	\$942.47	\$1,256.63
Family	\$210.12	\$455.26	\$1,365.79	\$1,821.05
Cigna HMO				
Individual	\$75.96	\$164.57	\$493.70	\$658.27
Two-Person	\$151.97	\$329.26	\$987.77	\$1,317.03
Family	\$212.51	\$460.43	\$1,381.27	\$1,841.70
Cigna PPO				
Individual	\$119.01	\$257.86	\$601.68	\$859.54
Two-Person	\$240.06	\$520.13	\$1,213.62	\$1,733.75
Family	\$337.15	\$730.49	\$1,704.47	\$2,434.96

- Medical
- Prescription Drug
- Vision
- Dental
- ➤ Health Care FSA
- Dependent Care DCA
- > 457(b) Plan
- Pension

After Tax

- > Critical Illness and Accident
- > Supplemental Dental
- ➤ Whole Life
- > Short-Term Disability
- Long-Term Disability
- ➤ Legal
- > Extra Life



	Employee Per Pay Period	Participant Monthly	County Monthly	Total Monthly
Prescription				
Express Scripts				
Individual	\$16.78	\$36.35	\$205.98	\$242.33
Two-Person	\$33.83	\$73.30	\$415.34	\$488.64
Family	\$43.22	\$93.65	\$530.70	\$624.35
Vision				
VSP Base Plan				
Individual	\$0.57	\$1.23	\$6.96	\$8.19
Two-Person	\$0.97	\$2.10	\$11.91	\$14.01
Family	\$1.29	\$2.80	\$15.86	\$18.66
VSP Buy-Up Plan	1			
Individual	\$1.01	\$2.19	\$12.40	\$14.59
Two-Person	\$1.86	\$4.02	\$22.79	\$26.81
Family	\$2.53	\$5.49	\$31.09	\$36.58
Dental				
Aetna Dental Pla	n (DMO)			
Individual	\$9.74	\$21.10	N/A	\$21.10
Two-Person	\$15.14	\$32.81	N/A	\$32.81
Family	\$19.28	\$41.77	N/A	\$41.77
Aetna Dental Pla	n (PPO)			
Individual	\$20.22	\$43.81	N/A	\$43.81
Two-Person	\$37.03	\$80.23	N/A	\$80.23
Family	\$54.83	\$118.80	N/A	\$118.80

Rates – Crossing Guards

The County pays most of the cost of your employee benefits; however, you also contribute to the cost of your benefits through tax-free or after-tax payroll deductions

	Employee Per Pay Period	Employee Monthly	County Monthly	Total Monthly
Medical				
Kaiser				
Permanente				
Individual	\$94.43	\$157.38	\$472.12	\$629.50
Two-Person	\$188.50	\$314.16	\$942.47	\$1,256.63
Family	\$273.16	\$455.26	\$1,365.79	\$1,821.05
Cigna HMO				
Individual	\$98.74	\$164.57	\$493.70	\$658.27
Two-Person	\$197.56	\$329.26	\$987.77	\$1,317.03
Family	\$276.26	\$460.43	\$1,381.27	\$1,841.70
Cigna PPO				
Individual	\$154.72	\$257.86	\$601.68	\$859.54
Two-Person	\$312.08	\$520.13	\$1,213.62	\$1,733.75
Family	\$438.29	\$730.49	\$1,704.47	\$2,434.96

Before Tax

- Medical
- Prescription Drug
- Vision
- Dental
- ➤ Health Care FSA
- > Dependent Care DCA
- > 457(b) Plan
- Pension

After Tax

- > Critical Illness and Accident
- > Supplemental Dental
- ➤ Whole Life
- > Short-Term Disability
- ➤ Long-Term Disability
- ➤ Legal
- > Extra Life

	Employee Per	Participant		
	Pay Period	Monthly	County Monthly	Total Monthly
Prescription				
Express Scripts				
Individual	\$21.81	\$36.35	\$205.98	\$242.33
Two-Person	\$43.98	\$73.30	\$415.34	\$488.64
Family	\$56.19	\$93.65	\$530.70	\$624.35
Vision				
VSP Base Plan				
Individual	\$0.74	\$1.23	\$6.96	\$8.19
Two-Person	\$1.26	\$2.10	\$11.91	\$14.01
Family	\$1.68	\$2.80	\$15.86	\$18.66
VSP Buy-Up Plan				
Individual	\$1.31	\$2.19	\$12.40	\$14.59
Two-Person	\$2.41	\$4.02	\$22.79	\$26.81
Family	\$3.29	\$5.49	\$31.09	\$36.58
Dental				
Aetna Dental Plan (DMO)			
Individual	\$12.66	\$21.10	N/A	\$21.10
Two-Person	\$19.69	\$32.81	N/A	\$32.81
Family	\$25.06	\$41.77	N/A	\$41.77
Aetna Dental Plan (PPO)			
Individual	\$26.29	\$43.81	N/A	\$43.81
Two-Person	\$48.14	\$80.23	N/A	\$80.23
Family	\$71.28	\$118.80	N/A	\$118.80

I Want to Enroll in/Change Benefits and/or Add/Change My Dependents

Before Open Enrollment Begins on October 15, 2024:

All Employees



CONFIRM YOUR ACCESS TO ESS

In September:

- Login to the ESS Portal.
- If required, reset your ESS password.
- If you have login/password problems, contact 301-883-5322 for assistance.

Before and During Open Enrollment:

All Employees





DETERMINE THE BENEFITS THAT MEET YOUR NEEDS

From September through October 30:

- Review 2025 Enrollment Guide for Active Employees for information on benefits.
- Determine the benefits you want for you and your eligible dependents.

Current Employees





OR

REVIEW YOUR CURRENT BENEFIT SELECTIONS AND BENEFICIARY INFORMATION

From September through October 14:

- Login to the ESS Portal.
- Review your current benefit selections and beneficiary information.
- Update and save your beneficiary information as needed.*

During Open Enrollment October 15 - 30, 2024:

All Employees





SELECT YOUR BENEFIT CHOICES

From October 15 - 30, 2024:

- Login to the ESS Portal.
- Select and save the benefits of your choice for you and your eligible dependents.

New Employees/Newly Eligible Employees





ADD YOUR BENEFICIARY INFORMATION

From September through October 14:

- Login to the ESS Portal.
- Add and save your beneficiary information.*

* Your beneficiary information must be updated/added in ESS prior to enrolling your eligible dependents in the benefits you select during Open Enrollment.

During Open Enrollment or Within 30 days of Enrolling Eligible Dependents:

All Employees





SUBMIT DEPENDENT VERIFICATION FORM AND DOCUMENTATION

Within 30 days of enrolling an eligible dependent in benefits:

- Complete the Dependent Verification Form.
- **Submit the Dependent Verification Form** and supporting documentation to OHRM Benefits Division.

I Don't Want to Change My Current Benefits or Dependent Selections

Before Open Enrollment Begins on October 15, 2024:

All Employees





CONFIRM YOUR ACCESS TO ESS

In September:

- Login to the ESS Portal.
- If required, reset your ESS password.
- If you have login/password problems, contact 301-883-5322 for assistance.

Before and During Open Enrollment:

All Employees





DETERMINE THE BENEFITS THAT MEET YOUR NEEDS

From September through October 30:

- Review 2025 Enrollment Guide for Active Employees for information on benefits.
- Confirm that your current benefit selections meet the needs of you and your eligible dependents and will remain unchanged for 2025.

Current Employees







REVIEW YOUR CURRENT BENEFIT SELECTIONS

AND BENEFICIARY INFORMATION

From September through October 14:

- Login to the ESS Portal.
- Review your current benefit selections and beneficiary information.

During Open Enrollment October 15 - 30, 2024:

Current Employees





CONFIRM YOUR UNCHANGED BENEFIT CHOICES

Login to the ESS Portal.

Important Reminders

Before Open Enrollment Begins on October 15, 2024:

Update Existing or Add New Beneficiary Information

CURRENT EMPLOYEES

UPDATE YOUR CURRENT BENEFICIARY INFORMATION BEFORE October 15:

- · Login to the ESS Portal.
- · Review your current beneficiary information.
- Update and save your beneficiary information as needed.*

NEW EMPLOYEES

ADD YOUR BENEFICIARY INFORMATION BEFORE October 15:

- Login to the ESS Portal.
- Add and save your beneficiary information.*



* Your beneficiary info must be updated/added in ESS prior to enrolling your eligible dependents in the benefits you select.

During Open Enrollment October 15 - 30, 2024:

Medical and/or Prescription Drug Plans Opt-Out for 2025

TO RECEIVE CREDIT FOR OPT-OUT OF MEDICAL AND/OR PRESCRIPTION DRUG PLANS

From October 15 - 30, 2024:

- Go to https://portal.sap.mypgc.us
- · Select the opt-out option.
- Login to the ESS Portal to complete the attestation.

*You must complete the Opt-Out process annually during Open Enrollment to receive the Opt-Out credit for the upcoming plan year.

<u>During Open Enrollment or Within 30 days of Enrolling Eligible Dependents:</u>

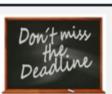
Provide Dependent Verification Documentation by November 15

SUBMIT DEPENDENT VERIFICATION FORM AND DOCUMENTATION

- Complete the Dependent Verification Form.
- Submit the Dependent Verification Form and supporting documentation to OHRM Benefits Division.

Failure to provide the required documentation within 30 days will result in your dependents being dropped from coverage.





Benefits Counseling Sessions

If you have benefit questions or require additional enrollment assistance, Benefit Counselors are available to assist! Onsite and call center support is available for employees. Please scan the QR code to schedule your call center appointment or learn more about <u>onsite availability</u>.



HOW LONG IS A TYPICAL ENROLLMENT SESSION AND WHAT IS DISCUSSED?

Meetings are between 20-25 minutes, allowing the Benefit Counselor to explain and review the available benefit options, answer your specific questions, and complete the enrollment process.

WHO ARE THE BENEFITS COUNSELORS AND HOW CAN THEY SUPPORT ME?

All Benefit Counselors are experienced, trained, licensed, and prepared to provide you with the personalized benefits education and guidance you need to feel confident you've selected the right benefits for you and your family.

HOW SHOULD I PREPARE FOR MY MEETING WITH A BENEFIT COUNSELOR?

Review your benefit guide and discuss it with your family. Please bring any necessary information (e.g., dependent social security numbers, birth dates etc.) to ensure properly updated demographic and beneficiary information.





Benefit Providers



YOUR FINANCIAL FUT	TURE		
457(b) Deferred Compensation Plan	Empower Retirement (formerly MassMutual) 1-800-743-5274 www.retiresmart.com	YOUR VOLUNTARY O	PTIONS
Pension Plans	OHRM Benefits Division 301-883-6390 Pensions@co.pg.md.us	Critical Illness and Accident	Unum 1-800-635-5597 www.unum.com
Life and AD&D	MetLife 1-800-638-6420 www.metlife.com	- Supplemental Dental	Aflac 1-800-992-3522 PrinceGeorges.aflac@gmail.com (email)
Long-Term Disability Short-Term Disability	MetLife 1-833-622-0135 www.metlife.com	Legal Services	Legal Resources 1-800-728-5768 www.legalresources.com
It's all online:	(2427/0		LegalShield 1-800-654-7757 www.legalshield.com
Questions? Email: bend	orgescountymd.gov/3137/Benefits efits@co.pg.md.us	Whole Life	Unum 1-800-635-5597 www.unum.com
for 2025. Every effort was mad accurate and easy to understar intended to be a complete des statements are not a substitute	de provides an overview of benefit options de to ensure the information in this guide is and as possible. However, this guide is not competent of benefits. This guide and any oral of the official insurance policies. If there is a this guide or told to you orally, and the	Short-Term Disability	Unum 1-800-635-5597 www.unum.com (coverage prior to 1/1/2022)

guarantee of continued employment.

insurance policies, the official insurance policies will govern. Prince George's County Government reserves the right to modify, amend or terminate any benefit plan at any time, with or without advance notice to participants. In no way does this guide or any of the benefits constitute a

APPENDIX

Step by Step Instructions:

- ESS Portal Login
- Review current selections
- Change existing enrollments
- New enrollments



How To: Access The Open Enrollment Portal

To access the Open Enrollment portal, you must log in to the SAP Employee Self-Service (ESS) Module. You can access your SAP ESS account at: https://portal.sap.mypgc.u

Contact the Help Desk at 301-883-5322 for password reset assistance

CHECK CURRENT SELECTIONS

In the Open Enrollment Portal:

- 1. Under the ESS overview, select **Benefits**;
- 2. Next, Select **Benefits Enrollment Overview**; Then select **Benefits Participation Overview** and a new window will open.



Personal Profile

Benefits Participation Overview

Dependents and Beneficiaries



To MAKE CHANGES FOR OPEN ENROLLMENT

- 1. Under the ESS overview, select **Benefits**;
- Next, select Enroll for your benefits;
- 3. Then select **Open Enrollment** and the Open Enrollment Module will pop up in a new window.



How To: Add or Remove a Spouse or Dependent

To Add a Dependent:

Under Step (2) Dependents and Beneficiaries:

View your spouse and/or dependent(s) and beneficiary information.

You must add your dependents in Step 2 to include dependent coverage in your health plan selections in Step 4.

- 1. To add a dependent, click on the pencil icon next to **Edit Dependents and Beneficiaries**; a new window will open. Select **Add** next to Family Members/Dependents and a drop-down list will appear.
- 2. Select the Dependent Type (spouse, child, etc.) from the drop-down list.
- 3. Fill in dependent information on the screen. Note: The asterisk (*) fields are required and must be completed.
- 4. Select Save if you are adding more than one dependent or beneficiary, select 'Save and Back' to add the next person.
- 5. Continue to step 4 to finish enrolling a spouse or dependent in a health benefit plan.
- 6. To enroll or make a change to a health benefit plan, click on the pencil icon next to the plan and select the plan and coverage level (individual, family, Two-person, family, etc.)
- 7. Under "Enroll Dependents" select the dependent(s) to cover. Ensure that every dependent to be covered has a check mark in the box next to their name.
- 8. Click 'Add' to complete the change.
- 9. Follow these instructions for each plan that requires a change.
- 10. Continue through Step 7: **Review and Save** to review changes and select the save button at the top of the portal to finalize.
- 11. Be sure to send required verification document to OpenEnrollment@co.pg.md.us BEFORE November 2nd.

To Remove a Dependent: Under Step (4) Health Plans:

- 1. Continue to Step 4 to remove a spouse or dependent from a health benefit plan (medical, dental, etc.)
- 2. Click the pencil icon next to the plan and select the plan and coverage level.
- 3. Under "Enroll Dependents", uncheck the box next to the name of the dependent to be removed.
- 4. Click on :Add" to complete the change to the plan
- 5. Repeat these steps to remove other dependents from plans.
- 6. Continue through Step 7: **Review and Save** to review changes and select the save button at the top of the portal to finalize.



How To: Update Beneficiary & Life Insurance

In the Open Enrollment Portal: How to Make a Change to my Basic Life Insurance:

- 1. Proceed to Step 5: Insurance Plans;
- 2. To change your Basic Life Insurance option level (from two [2] times to one [1] times your salary or vice versa): click on the pencil icon next to the plan and make your selection.
- 3. Click "**Add"**;
- 4. Continue through Step 7: *Review and Save* to review changes and select the save button at the top of the portal to finalize changes.

Please Note: Beneficiary updates and/or changes made through the Open Enrollment portal will not become effective until January 1, 2025. You can update or change your beneficiary(ies) immediately through the ESS under the Benefits portal under Anytime Changes.

How To Add a New Beneficiary:

- Under Step 2: Insurance Plans: click on the pencil icon next to Edit Dependents and Beneficiaries; a new window will open. Select Add next to Family Members/Dependents and a drop-down list will appear.
- 2. Select the Dependent Type: Beneficiary from the drop-down list.
- 3. Fill in beneficiary information on the screen. Note: The asterisk (*) fields are required fields and must be completed.
- 4. Select Save If you are adding more than one beneficiary, select "Save and Back" to add your additional beneficiaries.
- 5. Continue to step 5 to finish enrolling a spouse or dependent in a health benefit plan(s) [e.g., medical, dental, prescription, vision].

How To Designate or Update a Beneficiary:

- Under Step 5: Insurance Plans: At the bottom under "Designated Beneficiaries select the name(s) of your beneficiary(ies) from the list";
- 2. Apply the percentage amount for each beneficiary. Note: The percentage amount must be whole numbers and must equal 100%. (Contingent Beneficiaries are optional).
- 3. Click "Add" and follow the process outlined above for all insurance plans that require a change.
- 4. Go Continue through Step 7: *Review and Save* to review changes and select the save button at the top of the portal to finalize changes.



How To: Add, Change or Drop a Health Plan

In the Open Enrollment Portal:

How to Change a Health Plan:

- 1. Proceed to Step Four (4): Health Benefit Plans to make a change(s) to a health benefit plan(s) [e.g., medical, dental, prescription, vision].
- 2. Click on the pencil icon next to the health plan.
- 3. Select the coverage level (e.g., Individual, Two-Person, Family) you want.
- Under "Enroll Dependents," select the check box next to the dependent(s) you want to cover.
- Click "Add" and follow the process outlined above for all health plans that require a change.
- Go Continue through Step 7: Review and Save to review changes and select the save button at the top of the portal to finalize changes.

How to Drop a Health Plan:

- 1. Proceed to Step Four (4): Health Benefit Plans to make a change(s) to a health benefit plan(s) [e.g., medical, dental, prescription, vision].
- 2. Click on the trashcan icon next to the health plan that you no longer want.

3. Go Continue through Step 7: Review and Save to review changes and select the save button at the top of the portal to finalize changes.



How To: Add, Change or Drop a Health Plan (cont'd)

How to Add a New Health Plan:

- 1. Proceed to **Step Four (4): Health Benefit Plans** to add a new health benefit plan(s) [e.g., medical, dental, prescription, vision].
- 2. Click on the paper icon next to the health plan.
- 3. Select the plan coverage level (e.g., Individual, Two-Person, Family) you want.
- 4. Under "Enroll Dependents," select the check box next to the dependent(s) you want to cover.
- 5. Click "Add" and follow the process outlined above for all health plans that you wish to be enrolled.
- 6. Go Continue through Step 7: *Review and Save* to review changes and select the save button at the top of the portal to finalize changes.



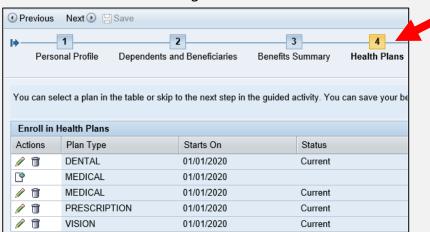
Medical and Prescription Opt-Out Credit Plans:

If you want to opt-out of the medical and/or prescription plans, click on the opt-out option under the medical and/or prescription plans.

1. Select "Add" to complete your change.

2. Go Continue through Step 7: Review and Save to review changes and select the save button at the top of

the portal to finalize changes.



How To: Enroll in or Drop Extra Life Insurance (XLI) or Long Term Disability (LTD)

How to Enroll or Drop Extra Life Insurance (XLI):

- 1. Proceed to **Step Six (5): Insurance Plans**
- 2. Click on the pencil icon (if changing) or click the paper icon (new enrollees) next to the plan;
- 3. Select your select the option level (1X, 2X, 3X or 4X your salary);
- 4. Select "Add."
- 5. Continue through Step 7: *Review and Save* to review changes and select the save button at the top of the portal to finalize changes.

Select a EXTRA LIFE Plan

Plan Name	Option		
Extra Life	1X Salary		
Extra Life	2X Salary		
Extra Life	3X Salary		
Extra Life	4X Salary		

How to Enroll or Drop Long Term Disability (LTD):

- 1. Proceed to Step Six (5): Insurance Plans
- 2. Click on the pencil icon (if changing) or click the paper icon (new enrollees) next to the plan;
- 3. Select your coverage option (50% or 60%);
- 4. Select "Add."
- 5. Continue through Step 7: *Review and Save* to review changes and select the save button at the top of the portal to finalize changes.

Select a LTD Plan

Plan Name	Option
Long Term Disability	LTD 50% Coverage
Long Term Disability	LTD 60% Coverage

How To: Enroll in a Flexible Spending Account

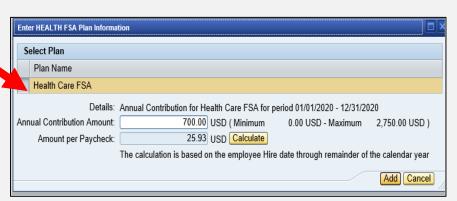
How to Enroll or Continue in a Flexible Spending Account(s):

- 1. Proceed to Step Six (6): Flexible Spending Accounts;
- 2. To continue participation or enroll in the Health and/or Dependent Care Flexible Spending Accounts for 2025 click on the pencil icon (if renewing) or click the paper icon (new enrollees) next to the plan and enter the annual dollar amount you want for calendar year 2025.
- 3. Click "Calculate" to obtain your bi-weekly cost.
- 4. Select "Add."
- 5. After you select "Add," your 2025 election should state "New."
- 6. Continue through Step 7: *Review and Save* to review changes and select the save button at the top of the portal to finalize changes.

If you do <u>not</u> see your new annual election amount and the word "New", repeat steps one (1) through five (5) above. Otherwise, you will not be enrolled for calendar year 2025.

Please Note: You must complete step 5 even if you want to elect the same annual amount that you elected in calendar year 2024. Failure to complete step 6 will result in you not being enrolled in the Health Care and/or Dependent Care Accounts for calendar year 2025.







How To: Confirm Change(s) For Upcoming Year

How to Confirm Change(s):

- 1. Proceed to **Step Six (7): Review and Save** to review your 2021 open enrollment benefit elections.
- 2. Click on the "SAVE" button at the top of the portal to finalize changes. It is imperative that you SAVE any enrollments or changes made in steps 4 through 6 so they can be updated to the ESS system.
- 3. You will see the message; "Data Saved Successfully."
- 4. You will receive a confirmation email sent to your county email.



What do you	want to do next?
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Print Benefit Elections Summary

Go to Enrollment

Go to Benefits Participation Overview

Benefit Elections Summary								
Plan Type	Starts On	Status	Plan Name	Option	Credit Amount	Coverage		
DENTAL	01/01/2017	Current	Dental DMO	Standard		EE + Family		
MEDICAL	01/01/2020	Current	Kaiser	Standard		EE + Family		
PRESCRIPTION	08/02/2015	Current	Prescription	Standard		EE + Family		
VISION	08/02/2015	Current	Vision	Standard		EE + Fam Vision		
AD&D	08/01/2017	Current	Accidental Death	10K Coverage		10,000.00 USD		
BASIC LIFE	01/01/2020	Current	Basic Life (2 Times Salary)	Current Coverage Amount		133,000.00 USD		
EXTRA LIFE	07/22/2020	Current	Extra Life	3X Salary		202,000.00 USD		
457(b)	05/03/2019	Current	457(b) Mass Mutual					
HEALTH FSA	01/01/2020	Current	Health Care FSA					



Congratulations! You have completed Open Enrollment!