

Prince George's County

Department Of Public Works And Transportation

Snow and Ice Control Quick Reference Guide



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Snow and Ice Control Operations



When a snow emergency is declared, the Prince George's County Department of Public Works and Transportation (DPW&T) is responsible for providing "passable" conditions over a network of over

2,000 miles of County maintained roadways. Treating roadways consists of plowing and/or salting, as warranted by weather conditions.

What to Expect During a Snow Emergency Event

- * Parking is prohibited along all designated snow emergency routes.
- * Residents should park in driveways.
- * If on-street parking is necessary, parking is permitted only on the even-numbered side of the street. Abandoned vehicles will be towed.
- * Once the road has been treated and plowed cars must be moved to the odd side of the street.
- * Failure to comply could result in fines and/or towing.
- * Primary and collector roads will be plowed and treated during active snowfall. Once the snow stops, resources will move into residential areas.
- * To avoid shoveling the driveway multiple times, please shovel after the street has been plowed.

For Snow Removal requests, Call PGC311 - 48 HOURS AFTER THE SNOW HAS ENDED.

Road Plowed Terms



Snow Operations Deploy Based on Weather Conditions

- Level 1** - Snowflake/Modified - 0-2 inches of snow
- Level 2** - Full Operation with Limited Contractor Support - 3-6 inches of snow
- Level 3** - Full Operation with Full Contractor Support - 6-12 inches of snow
- Level 4** - Full Operation with Full Contractor Support and Heavy Equipment - 12 + inches/blizzard

DPW&T PLOWS TO COMPLETE ROAD CONDITION, EXCEPT FOR BLIZZARD CONDITIONS.

Working Together: How You Can Prepare For Snow

- * Park on the even numbered sides of residential streets or in driveways.
- * Contact the appropriate health provider for dialysis treatments.
- * Pick up any required medications.
- * Have a supply of rock salt, cat litter or sand available.
- * Have your heating fuel level checked and filled, if needed.
- * Have flashlights, extra batteries, battery operated radio and fresh bottled water on hand.
- * Keep a stock of packaged foods that don't need refrigeration and may be prepared without electrical power.
- * Please check on vulnerable residents and senior citizens in your community as winter conditions can cause a wide range of injuries and illnesses.
- * Trash, recycling, and yard waste pickup may be impacted during snow events.

Resources:

Emergencies.....	911
Snow Removal & Service Requests.....	PGC311 or (301) 883-4748
Homeless Hotline.....	(888) 731-0999
The Bus.....	(301) 324-2877
WMATA.....	(202) 637-7000

Power/Utility Companies:

BGE.....	(800) 685-0123
COMCAST.....	(888) 966-7552
PEPCO.....	(877) 737-2662
SMECO.....	(888) 440-3311
VERIZON.....	(877) 434-6788
WASHINGTON GAS.....	(800) 752-7520
WSSC.....	(301) 206-4002

For Dialysis Patients

- * Contact your provider to arrange treatment prior to event.
- * Follow ALL provider instructions and guidelines.
- * Secure assistance from family or friends to ensure private sidewalks and driveways are cleared of snow.
- * For emergency treatment, dial 911. You will be transported to the nearest hospital.

Local Municipalities Numbers

Municipalities are responsible for snow removal within their borders. For information please call:

City of Bowie	301.262.6200
City of College Park	240.487.3590
City of District Heights	301.336.1402
City of Glenarden	301.773.2100
City of Greenbelt	301.474.8004 (Opt. 2)
City of Hyattsville	301.985.5032
City of Laurel	301.725.0088
City of Mount Rainier	301.985.6585
City of New Carrollton	301.459.6100
City of Seat Pleasant	301.336.2600
Town of Berwyn Heights	301.474.6897
Town of Bladensburg	301.927.7048
Town of Brentwood	301.927.3344
Town of Capitol Heights	301.336.0626
Town of Cheverly	301.773.2666
Town of Colmar Manor	301.277.4920 (Opt. 4)
Town of Cottage City	301.779.2161
Town of Eagle Harbor	301.888.2410
Town of Edmonston	301.699.8806
Town of Fairmont Heights	301.925.8585
Town of Forest Heights	301.839.1030
Town of Morningside	301.736.2300 (Ext. 6)
Town of North Brentwood	301.699.9699
Town of Riverdale Park	301.927.6381
Town of University Park	301.927.4262
Town of Upper Marlboro	301.627.6905

State Roads

Roads identified by a NUMBER, (ex. Maryland 210, US 1) are STATE ROADS.

Plowing of Snow Operations are conducted by MDOT, Maryland State Highway Administration. Phone: 301-513-7305.

The Bus

During snow events, service levels are:

LEVEL 1: TheBus routes servicing hilly areas will be detoured to main roads, all other routes will run normally. Paratransit: all reservations maintained.

LEVEL 2: Routes in residential areas, regardless of terrain, will detour to main roads. Paratransit: Service follows County closures.

LEVEL 3: Routes suspended except for those servicing main roadways/emergency routes (i.e. Route 17). Paratransit: Dialysis subscriptions only.

LEVEL 4: All routes suspended due to impassable roadways. Paratransit: All service cancelled.

Residents are encouraged to go to map.pgcwif.com/home or call (301) 324-2877 for route specific service information.



To receive important storm updates, sign up for Alert Prince Georges (<http://alert.mypgc.us>)