

The Transforming Neighborhoods Initiative Inventory Catalogue

Overview

The Transforming Neighborhoods Initiative (TNI) is an effort by the County to focus on uplifting nine neighborhoods in the County that face significant economic, health, public safety and educational challenges. Six TNI areas receive management oversight from the County government and three have transitioned to their respective communities for management oversight. Through this initiative, the County will improve the quality of life in those neighborhoods, while identifying ways to improve service delivery throughout the County for all residents.

Goal

To achieve the County Executive's Vision of a Thriving Economy, Great Schools, Safe Neighborhoods and High Quality Healthcare by targeting cross-governmental resources to neighborhoods that have significant needs.

Objective

The objective is to improve communities by strategically prioritizing existing resources. Key indicators are used to identify areas of focus and measure progress. The 14 key indicators are: crime, code violations, litter complaints, kindergarten readiness, high school absentee rates, foreclosure rates, pre-1980 housing stock, 9th grade retention rates, domestic violence cases, households receiving Supplemental Nutrition Assistance Program (SNAP) benefits, unemployment rate (with no high school diploma), building permit applications, median household income levels and vacant houses. The data comes from State, federal and County databases.

On the third anniversary of TNI, CountyStat was tasked with assessing the original TNI map using the latest available databases and analytic tools. The criteria for selecting key indicators were: data that can be geocoded and analyzed at the Census Tract level; data that have a statistical relationship with crime and/or property values; and indicators that link to discretionary and deployable County programs that can improve the condition.

The six areas of the County that have been identified for Transforming Neighborhoods Initiative (TNI):

Woodlawn / West Lanham Hills	Forestville
Hillcrest Heights / Marlow Heights	Kentland / Palmer Park
Silver Hill	Suitland / Coral Hills

When TNI began in 2012, Langley Park, East Riverdale / Bladensburg and Glassmanor / Oxon Hill were designated TNI areas, but have since been transitioned to community-led TNI areas.

Management

Each TNI area is under the direct supervision of a program manager who is dedicated to assisting with community issues, deploying services and interacting with citizens on a daily basis. The services are part of the TNI Inventory, a complete catalogue of services and programs available to TNI program managers. CountyStat developed the catalog through a countywide service inventory followed by a review of each service to determine if it had a direct, indirect or no impact on four critical TNI focus areas: Economic Development, Education, Public Safety and Health Services. TNI program managers select services from this catalogue to deploy with in their TNI communities. CountyStat tracks the deployment of services and uses the key indicators to assess progress in each TNI area.

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Department	Service Name	Service Description	Data Warehouse Status	Economic Development	Education	Public Safety	Health
CEX	Community Events (principal)	Public meetings, events and activities that are attended by the County Executive.	R	I	I	I	I
CEX	Community Events (staff/surrogate)	Public meetings, events and activities that are attended by a representative of the County Executive.	R	I	I	I	I
CEX	Letters	Official written responses to requests for information or the delivery of County Government services and infrastructure.	R	I	I	I	I
CEX	Certificates	Recognition of an individual's or entity's contribution to advancing the goals of the administration.		N	N	N	N
CEX	Proclamations	Acknowledgement of an individual or entity's superlative achievement on behalf of the residents of Prince George's County.		N	N	N	N
CEX	Community Partnership Grants	Funding, collaborative programming and in-kind technical assistance for projects that will improve quality of life in Prince George's County.		D	D	D	D
Finance	Tax Billing	Real and personal property tax bills.	R	D	N	N	N
Finance	Tax Credit Administration	Administer various State and County tax credit programs.		D	N	N	N
OCR	Discrimination Investigation	Investigate allegations of discrimination (housing, workplace, etc.).		N	I	I	I
OCR	Outreach: Community Events	Attend community events/HOA and other community meetings.	R	N	N	I	N
OCR	Outreach: External Communication	Use social media, newsletter, email, text alerts and other methods of communication to get information into the community about programs and services.		I	I	I	I
OCR	Community Mediations	Community mediation assists and empowers individuals and organizations to engage, transform and resolve conflicts through the use of collaborative, constructive processes.		N	N	I	I
OCR	Conflict Management Workshops	In this workshop students learn that there can be many issues involved in a conflict that are not always obvious. The workshop helps students discover different layers of conflict and apply them to their own lives.		N	D	D	N
OHRM	Summer Youth Enrichment Program (SYEP)	Provide six week employment opportunities to high school and college-aged youth in the County. Jobs are with County agencies and private sector partners.	R	D	I	N	N
OHRM	Volunteer Internship Program	Act as central coordinating point for volunteer interns at County agencies.		D	I	N	N
OHRM	Job Fairs	Promote employment opportunities in County government.		D	N	N	N
OIT	Science, Technology, Engineering And Math (STEM) Prince George's	Program that partners with school system and higher education institutions to eliminate STEM Achievement gap.		N	D	N	N
OIT	Cable Television Commission	Monthly meetings with residents to discuss technical issues with Verizon and Comcast.		I	N	N	N
OCS	Minority Business Enterprise (MBE) Outreach/Education	Conducts seminars and educational training for MBE and County-based vendors. Arrange for speakers and schedule events.	R	D	N	N	N
OCS	MBE Certification	Register and certify MBE firms that have been certified by approved certifying agencies.	R	I	N	N	N
OCS	Identification of all county-owned tax foreclosures	The Land Acquisition and Real Property Division acquires, oversees and manages all of the County-owned property and disposes of real property that is no longer needed by the County.	R	I	N	N	N
OCS	Assist with dissemination of pamphlets about County Government services & mailing services	Prepares large mailings, such as jury notices and tax bills for delivery by the US Post Office. Also delivers all US mail and interoffice mail to County facilities.		I	I	I	I

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Department	Service Name	Service Description	Data Warehouse Status	Economic Development	Education	Public Safety	Health
Family Services	Melwood Horticultural Training Center, Inc.: Supportive Employment Program	Supportive employment program services to individuals with disabilities.		I	I	N	D
Family Services	Crisis Response System (CRS)	Provides crisis mental health services to Prince George's County residents.		N	I	I	D
Family Services	Domestic Violence Program	Links individuals and families with additional ancillary services and supports.		N	I	D	N
Family Services	Mobile Crisis and Stabilization Services (MCSS)	Services include: psychiatric/psychological evaluation and treatment, clinical assessments, medication management/monitoring, interactive therapies, behavioral management and support with daily living skills.		N	I	I	D
Family Services	Assertive Community Treatment (ACT) Program	A mobile, evidence-based practice of integrated psychiatric, substance abuse and somatic treatment provided by transdisciplinary teams in the community.		N	I	I	D
Family Services	Early Childhood Mental Health Consultation services	Expands existing early Childhood Mental Health Consultation services to Prince George's County Head Start and Public Schools (Pre-K through third grade).		N	D	I	D
Family Services	Homeless Outreach w/ Treatment Services	Homeless outreach services to homeless, mentally ill individuals.		N	N	I	D
Family Services	Projects and Assistance to Transitioning from Homelessness	Assists chronically homeless individuals with mental illness to locate and secure housing.		N	N	I	D
Family Services	Transitional Age Youth	Provides housing, psychiatric rehabilitation services and other supports to help youth ages 16-23 live independently in the community.		N	D	I	D
Family Services	Evidence -based chronic disease self-management	This program helps people with chronic illness, as it gives them the skills to coordinate all the things needed to manage their health, as well as to help them keep an active lifestyle.		I	I	N	D
Family Services	Family Caregivers Program	Provides assistance to caregivers; which may include family, friends and members of the community, with access to support groups, problem solving, education and respite care.		I	I	N	D
Family Services	Senior Health Insurance Program	Provides free health insurance counseling and assistance to persons 55 years and older. Trained volunteer counselors provide information about Medicare, Medicaid, Medigap, Long-Term Care Insurance, Health Maintenance Organizations (HMOs), claims appeals, and physician and hospital bills.		N	N	N	D
Family Services	Afterschool Program	The afterschool programs provide enrichment programs that promote positive youth development in a structured, supervised setting. Program activities include academic enrichment in reading, math, arts, education and a variety of sports activities.		N	D	I	I
Family Services	Healthy Families Prince George's Program	Provides supportive services include prenatal support, intensive home visiting and mentoring services.		N	D	I	D
Family Services	Truancy Prevention Program	The initiative is a prevention and intervention model of intensive case management designed along with a strategic plan to address the middle school aged children exhibiting a pattern of truant behavior.		N	D	I	I
Family Services	Community Crisis Services, Inc.	Provides information and referral services to children and families to identify and connect to care coordination and resources in the community.		N	I	I	D

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Police	Police Response To Calls For Service	Respond to 9-1-1 calls for service.	W	N	N	D	N
Police	School Resource Officers	School security and liaison services.	R	N	I	D	N
Police	Traffic Enforcement	Enforcement of traffic laws via officers and automated agents.	R	N	N	D	N
Police	Community Oriented Policing (Community Assessment, Traditional/Non-Traditional Methods)	Police-led problem solving.	R	N	N	D	N
Police	Robbery Suppression Teams	Focused investigation of robberies.	R	N	N	D	N
Police	Special Assignment Teams	Focused investigation/enforcement of emerging issues.	R	N	N	D	N
Police	Gang Unit	Investigate gang/organized criminal activity.	R	N	N	D	N
Police	Crime Statistical Reporting	Provides crime data.	W	N	N	D	N
Police	Contact And Coordination Of Community Issues	Outreach to various community groups.	R	N	N	I	N
Police	Narcotics Enforcement	Focused investigation of illegal drug-related crimes.	R	N	N	D	N
Fire/EMS	9-1-1 Response	Provides emergency response to 9-1-1 calls received by Public Safety Communications for fire, Emergency Medical Services and specialty calls.	W	N	N	D	D
Fire/EMS	Proactive Residential Information Distribution Effort (P.R.I.D.E), Home Inspections & Smoke Alarm/Co Detectors	Provides general fire safety inspections for residents of the County to include smoke alarms and carbon monoxide alarm inspections/replacements. These may be internally initiated, at the request of a citizen, or as a result of a significant incident.	R	N	N	D	N
Fire/EMS	Multi-Family Dwelling Inspections	Fire Stations annually inspect multi-family dwellings (buildings containing three or more living units). Note: An inspection fee is assessed for this service and is a requirement for licensing.	R	I	N	I	N
Fire/EMS	Night Club Inspections/Joint Agency Group	A task force of County employees charged with ensuring that activities at nightclubs in the County remain safe. The task force leverages the enforcement capabilities of various agencies.	R	I	N	I	N
DOE	Issue Citations	Issue citations for violations of Subtitle 3 Animal Control Ordinance.	R	N	N	D	I
DOE	Field Operations	Cruelty Investigations; pick up stray, abandoned, injured, vicious and neglected animals, and carcasses; general patrols; pick up animals running at large to include livestock; evictions; investigate illegal breeds; Commission for Animal Control impoundments. Assist County police with search warrants.		N	N	D	N
DOE	Residential Waste	Solid waste disposal.	R	D	N	I	D
DOE	Commercial Waste	Solid waste disposal.	R	D	N	I	D
DOE	Community Cleanups - Comprehensive	Homeowners association and/or civic associations.	R	I	N	N	I
DOE	Chesapeake Bay Protection	Storm drain stenciling.	R	I	N	N	N
DOE	ReLeaf Grant Administration	Administers grant program through which County may provide landscape funding to community organizations for planting projects in public places.		I	N	N	N
DOE	Beautification Committee Participation	Partners with DPW&T on planting, care and protection of roadside and shade trees.	R	I	N	N	N
DOE	Arbor Day	Annually sponsors a tree planting at a County elementary school to promote understanding and appreciation of the natural environment and impart planting and care skills among students.	R	N	I	N	I

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Sheriff	Sworn Service Of Domestic Related Court Order	Sheriff's deputies serve warrants and domestic related court orders in Prince George's County.	R	N	N	D	N
Sheriff	Special Victims Assistants	The Office of the Sheriff provides direct response to emergency 9-1-1 calls for service in Police District III, and the post-intervention referral services that are provided to victims throughout the County by our advocates. Special Victims Assistants provide referrals for counseling, shelter and legal assistance. The Advocates assist the victim throughout the judicial process, which also includes court accompaniment.		N	N	D	N
Sheriff	Child Support Enforcement & Family Services	Advocates reach out to victims of domestic violence to advise and assist them through court-related processes and connect them to resources such as counseling, housing and legal services.		N	N	D	N
Sheriff	Court Ordered Evictions	The eviction allows for the subsequent rental of an apartment or house to paying tenants.		I	N	N	N
Corrections	Re-Entry Program	Link Re-Entry participants to required program resources such as job search/readiness assistance (including resume development, interview skills and educational referrals) and counseling (social/behavioral, mental and substance).		N	D	D	D
Corrections	Life Skills	Crossroads Youth Opportunity Center (CYOC); Providers: Gapbuster, Inc.; Charis Center for the Arts; End Time Harvest Ministries; Mentoring Young Girls Inspiring for Tomorrow (MYGIFT Program, Inc.); Take Charge Juvenile Diversion Program; Cultural Academy for Excellence, Inc.		N	I	N	N
Corrections	Enrichment/After-School Programs	Providing after school programming for youth in Langley Park, the Latin American Youth Center, Inc., and End of Time Harvest Ministries.		N	D	N	N
Corrections	English for Speakers of Other Languages	Langley Park and Riverdale Crossroads Youth Opportunity Center (CYOC); Gapbuster, Inc.		N	I	N	N
Corrections	Bullying Awareness/Gang Prevention Presentations	Consultations with school officials - Gang /Anti-Violence Presentations and Gang/Anti-Bullying Presentations with Dept. of Security Services, PGCPSP. Work with faith based, civic and home associations.		N	I	I	N
Corrections	Alternatives to Incarceration	Identifies all individuals committed to the PGDOC who are released back into the community instead of being housed in jail.		N	N	D	N
Corrections	Home Detention/Electronic Monitoring	The most restrictive form of monitoring pre-trial and sentenced clients charged or sentenced on felony counts and or convictions.		N	N	D	N
Corrections	Re-Entry Unit	Designed to provide discharge planning that identifies and coordinates services for offenders released to their communities.		N	N	I	N
Corrections	Community Services Program	A State mandated program that provides a sentencing alternative to the judiciary for adults and juveniles giving eligible non-violent offenders the opportunity for immediate restitution for charged offenses.		N	N	I	N
Corrections	Work Detail (DPW&T)	A collaborative work program for sentenced offenders who work throughout the County doing roadside cleanup.		I	N	I	N
Corrections	Adam's House of Prince George's Health Department	A collaborative program that utilizes several community organizations that provide counseling, health education, crisis intervention and job preparation.	R	N	N	I	I

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Corrections	Correctional Officers Protecting/Educating Students (C.O.P.E.S.)	Provide mentoring services to students in their last year of elementary school through a six-week program focused on deterring students from using drugs, joining gangs, and bullying others.		N	I	I	N
OHS	9-1-1 Calls Received Data	Citizens call 9-1-1 to receive emergency assistance from police, fire, EMS or sheriff personnel.	W	N	N	D	N
OHS	Calls received to the 9-1-1 Center on the non-emergency dispatch number	Citizens call the non-emergency dispatch number to receive non-urgent assistance from police, fire, EMS or sheriff personnel.	R	N	N	I	N
OHS	Calls received in the 9-1-1 Center on the Alarm Number	Alarm monitoring companies call on this identified number to report alarm activations and to request police, fire or medical assistance.	R	N	N	I	N
OHS	Volunteerism/ Community Emergency Response Teams (CERT)	Group emergency preparedness training and education.	R	N	N	I	N
OHS	Resilient Community Preparedness	Educational training preparedness.	R	N	N	I	N
OHS	Continuity of Operations Planning (COOP)	Educational preparedness training for governments and businesses.	R	N	N	I	N
OHS	Outreach to Multi-Cultural Communities	Emergency preparedness training and education to reaching non-English speaking residents.	R	N	I	N	N
OHS	Outreach to Multi-Cultural Communities	Provide bi-lingual information to citizens regarding 9-1-1.	R	N	N	D	I
DPW&T	Bus Shelter New/Repair	DPW&T currently has 380 shelters throughout Prince George's County. Requests for new shelters are evaluated based on transit usage, proximity to activity centers and right of way/access.	R	I	N	N	N
DPW&T	Bus Stop Trash Receptacle	DPW&T currently has 429 trash receptacles throughout Prince George's County. Receptacles are provided at all bus stops that have been requested by a citizen, civic group, community association or based on the usage of the stop.	R	I	N	I	N
DPW&T	Bench New/Repair	Benches are designed to provide transit patrons a convenient place to sit for waiting for TheBus or Metro transit services.	R	I	N	N	N
DPW&T	Clean Up, Green Up	Semi-annual event focused on community cleaning and planting of areas in the right of way.	R	I	I	I	N
DPW&T	Asphalt Curb Repair	Remove and replace asphalt curb that has been damaged or has deteriorated.	R	I	N	I	N
DPW&T	Curb and Gutter Repair	Remove and replace curb and gutter that has been damaged or has deteriorated.		I	N	I	N
DPW&T	Road Patching - Cut and Patch	Cut and Patch is a preventative measure utilized to maintain roadways. Hot asphalt mix is applied and rolled to repair the impacted section of roadway.	W	I	N	I	N
DPW&T	Driveway Apron Replacement	Remove and replace driveway aprons that have been damaged or has deteriorated.	R	I	N	I	N
DPW&T	Graffiti Removal	Removing unauthorized writing, pictures and messages from fixtures that are within the right of way.	R	I	I	D	N
DPW&T	Illegal Signs	Removing signs left in the right of way.	R	I	N	I	N
DPW&T	Pothole Repair	Repair of holes located in the travel lane(s) of the roadway.	W	I	N	N	N
DPW&T	Road Resurfacing	Removing the existing asphalt, doing base repair and concrete work as needed and replacing the asphalt.	R	I	N	N	N
DPW&T	Trip Hazard Repair	Ramping or removing sidewalk that has buckled more than one inch.	R	I	N	I	N

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DPW&T	Sidewalk Repair	Removing and replacing existing sidewalk.	R	I	N	I	N
DPW&T	Litter Removal	Removing litter from primary and major collector roadways that is in the right of way.	W	D	N	D	N
DPW&T	Illegal Dumping Removal	Removing garbage and debris that is illegally placed in the ROW.	W	D	N	D	N
DPW&T	Mowing/Weed Control	Mowing during the construction season to maintain the medians and roadside within the roadway infrastructure.	W	I	N	I	N
DPW&T	Street Sweeping	Removing dirt, debris and pollutants from primary and major collector roadways.	R	I	N	N	N
DPW&T	Tree Planting	Replacing trees that have been removed due to diseased or hazardous conditions.	R	I	N	I	N
DPW&T	Street Light Maintenance	Locate and inform PEPCO, BGE and SMECO of street light outages for repair.	R	I	I	D	N
DPW&T	Street Light Installation	Install new street lights.	R	I	N	I	N
DPW&T	Neighborhood Traffic Management Program	Very involved process to investigate the merits of installing traffic calming measures along roadways in response to community requests, followed by construction.	R	N	I	I	N
DPW&T	Roadway Signing and Marking	All roadway markings and signage must be investigated and spotted prior to installation.	R	I	N	I	N
DPW&T	Guard Rail Repair	Remove and replace guard rail that has been damaged.	R	I	I	N	N
DPW&T	Speed Hump Installation	Installation of speed humps that are requested by citizens through their Council representative and the humps are warranted through a traffic study.	R	I	N	D	N
DPW&T	Sign Repair and Replacement	Repair or replacement of an existing sign.	R	I	N	I	N
DPW&T	Traffic Signal Repair	Repair of an existing traffic signal.	R	I	N	I	N
DPW&T	Tree Debris Removal	Removal of fallen trees from the public rights-of-way.	R	I	N	I	N
DPW&T	Tree Removal - Non Emergency	Removal of dead or diseased trees that pose no hazard to the public.	R	I	N	I	N
DPW&T	Tree Trimming	Trimming trees to meet the elevation standards of the County.	R	I	N	I	N
DPW&T	Drainage and Flooding - Complaint Investigation	Convey water from roadway and drainage structures to designated areas.	R	I	N	I	N
DPIE	Single Family Housing Complaint Inspections	Violations observed by inspection based on complaints.	W	D	N	D	N
DPIE	Single Family Housing Rental License Complaint Inspections	Violations observed by inspection based on complaints.	W	D	N	D	N
DPIE	Single Family Housing Rental License Issuance	Issue single family rental licenses issued.	W	D	N	D	N
DPIE	Single Family Housing Field Pick-Up	Violations observed while conducting inspections in assigned area.	W	D	N	D	N
DPIE	Multifamily Complaint Inspections	Violations observed by inspection based on complaints.	W	D	N	D	N
DPIE	Multifamily Rental License Complaint Inspections	Violations observed by inspection based on complaints.	W	D	N	D	N
DPIE	Multifamily Rental License Issuance	Issue multifamily rental licenses.	R	D	N	D	N
DPIE	Multifamily Field Pick-Up	Violations observed while conducting inspections in assigned area.	R	D	N	D	N
DPIE	Demolition Complaint Inspections	Violations observed by inspection based on complaints.	R	D	N	I	N

R - Ready for Data Warehouse Inclusion
D - Direct Relationship

I - Indirect Relationship

W - Included in Data Warehouse and /or Open Data Portal
N - No Relationship

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DPIE	Clean Ups - County/Force Clean/Owner	Non-compliance of violation notices.	R	D	N	I	N
DPIE	Boardups	Non-compliance of violation notices.	R	D	N	D	N
DPIE	Zoning Complaint Inspections	Violations observed by inspection based on complaint.	W	D	N	D	N
DPIE	Zoning Field Pick-Up	Violations observed while conducting inspections in assigned area.	R	D	N	D	N
DPIE	Commercial Property Maintenance Complaint Inspections	Violations observed by inspection based on complaints.	W	D	N	D	N
DPIE	Commercial Property Maintenance Field Pick-Up	Violations observed while conducting inspections in assigned area.	R	D	N	D	N
DPIE	Use and Occupancy Issuance	Issue permit to use and occupy Lots/Commercial/Industrial properties.	R	D	N	D	N
DPIE	Temporary Use and Occupancy Issuance	Issue temporary use and occupancy permits for seasonal uses and special events.	R	D	N	D	N
DPIE	Sign Permit Issuance	Issue sign permits for businesses that have a valid use and occupancy permit.	R	D	N	I	N
Health	Healthy eating and active living education and interventions	Programming to promote healthy behaviors, early detection and diagnosis of metabolic syndrome, community-specific outreach and education activities and chronic disease self-management.	R	N	D	N	D
Health	Mobile Dental Unit	Mobile dental units provide basic preventive and restorative dental services, including sealants and fillings.	R	N	N	N	D
Health	Lead/ Healthy Home Program	Inspect homes of lead poisoned children. Case manage children with elevated lead levels. Educate the public about healthy homes.	R	N	I	N	D
Health	Maryland Breast and Cervical Cancer Screening Program (BCCCP)	Free breast and cervical cancer screening, including mammography, is available to women 40 and over who meet the program's financial criteria.		N	N	N	D
Health	Colorectal	Nurse case managers refer eligible clients to medical providers for colorectal cancer screening by colonoscopy. Services are provided at no cost to eligible Prince George's County residents.		N	N	N	D
Health	Substance Abuse Prevention Services	Partner with community residents, community-based organizations and faith-based institutions to identify neighborhoods and communities that want to work collaboratively to prevent substance abuse.		N	I	I	D
Health	Tobacco Control/Student Ambassadors	AMH staff train high school students as Health Ambassadors. The students then provide tobacco information to their peers.		N	I	N	D
Health	Substance Abuse Intensive Outpatient Treatment	Residents request substance abuse treatment. An appointment for assessment is made and specific treatment will be identified. Services include individual and group counseling; family counseling is provided as indicated. Intensive treatment consists of at least nine hours of counseling per week.		N	I	I	D
Health	Substance Abuse Outpatient Treatment	Residents request substance abuse treatment. An appointment for assessment is made and specific treatment will be identified and provided. Treatment consists of 1-8 hours per week.		N	I	I	D
Health	Substance Abuse Intensive Outpatient Treatment	Residents, family members and/or school authorities may refer adolescents for assessment related to substance abuse. Treatment needs are identified and services are provided for at least six hours per week. Services include individual and group counseling; family counseling is provided as needed.		N	I	I	D

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Health	Substance Abuse Outpatient Treatment	Residents, family members and/or school authorities may refer adolescent for assessment related to substance abuse. Treatment needs are identified and services are provided for at least one and up to five hours per week. Services include individual and group counseling, and family counseling as indicated.		N	I	I	D
Health	Gambling Counseling	Residents request assistance with handling problem gambling. Services designed to identify gambling triggers, causes and help eliminate continued abuse. Sessions can be individual or group.		N	I	I	D
Health	Methadone/ Buprenorphine	Residents who abuse heroin call the Cheverly HD location and request substance abuse treatment services. An appointment for assessment is made and the appropriate treatment regimen is determined. Clients are provided the medication and receive individual and group counseling as well as medication management.		N	I	I	D
Health	HIV Clinical Services	Residents and those in the EMA can call the Department in Cheverly or Dyer for an appointment to receive medical services related to HIV care.		N	N	N	D
Health	HIV Support Services	Residents and those in the EMA can call the Department in Cheverly or Dyer for an appointment and receive case managements and support services related to HIV care (support services include things like travel vouchers, behavioral health services, dental services, etc.).		N	N	N	D
Health	HIV/STI services	Testing and treatment for STIs and/or HIV.		N	N	N	D
Health	Tuberculosis (TB) Control/ Services	Persons infected or suspected of being infected with TB can call for an appointment for a comprehensive TB exam and treatment. Clients may also be referred by community providers for follow-up and treatment.		N	N	N	D
Health	Communicable Disease Control (CDC) Clinical	Residents can call for an appointment to be vaccinated or pick of medication to take to their doctor (for example, rabies vaccination, Hepatitis A & B, travel vaccinations, etc.).		N	N	N	D
Health	Personal Responsibility Education Program (PREP)	The Title V PREP project offers services to prepare young people for adulthood by implementing activities that address critical life skills, which can include a variety of topics such as healthy relationships, self-esteem, education and employment preparation, financial literacy and goal-setting.		N	N	N	D
Health	Infants and Toddlers	Provides screening and treatment for developmental delays for children from 0-4 years of age.		N	I	N	D
Health	Women Infants and Children (WIC)	A federally funded program that provides healthy supplemental foods, nutrition education, referrals to other health and social agencies and breastfeeding support for pregnant women, new mothers, infants and children under age five.		N	I	N	D
Health	Reproductive Health/Family Planning	Clients are referred for this service by community providers, self-referral and word of mouth. Offers preconception health, teen pregnancy prevention, reproductive health, colposcopy, birth control including emergency contraception, sexually transmitted infection screening and treatment, HIV testing and education and counseling services.		N	I	N	D

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Health	Healthy Teens	Clients are referred through schools, outreach events, word of mouth. Offers preconception health, pregnancy prevention, sexually transmitted infection screening and treatment, reproductive health, birth control including emergency contraception, colposcopy, HIV testing and education, and counseling services.		N	I	N	D
Health	Immunizations	Provide immunizations for uninsured children.		N	I	N	D
Health	Healthy Start Case Management	Healthy Start is a case management program that assesses needs for pregnant women/young children via telephone, provides education and provides home visits for high-risk clients. Also makes referrals to other community services.		N	I	N	D
Health	Stationary Dental Health	Dental services primarily for pregnant women, children and HIV clients. Also treats the aging population as additional funding permits.		N	N	N	D
Health	Maternity Services	Provides clinical care for pregnant women, including medical, mental health and nutritional services.		N	N	N	D
Health	Annual Flu Vaccination	Free flu vaccines for the community.		N	N	N	D
Health	Environmental Health and Disease Control	Environmental regulation, inspections, public education, emergency preparedness and disease control.	W	D	D	N	D
DHCD	CDBG: Housing Rehabilitation Services for Single Family Homes	Rehab of single family homes.		D	I	I	N
DHCD	HOME: Housing Rehabilitation Services for Multi-Family Homes	Rehab of multi-family rental/homeownership or new construction of units.		D	I	I	N
DHCD	CDBG: Foreclosure & Credit Counseling	Reduce or minimize the occurrence of additional foreclosures in the County.	R	D	I	I	I
DHCD	CDBG: Programmatic and Financial Support for Non-Profits for Public Service Delivery	Provide technical and financial assistance to non-profits to carry out public service delivery.		I	I	I	I
DHCD	CDBG: Funding for Economic Opportunities	Provide financial assistance to non-profits to carry out economic opportunity activities.		D	N	N	N
DHCD	Public Housing	The HA provides federally-funded public housing and related services for eligible low-income individuals and families in the County.	R	I	N	I	N
DHCD	Housing Choice Vouchers	The Housing Choice Voucher program is a rental assistance program funded by the federal government. Residents' rents are subsidized and paid directly to private landlords.	R	I	N	I	N
RDA	Neighborhood Stabilization	Acquisition and rehab of foreclosed single family residential properties.		N	I	N	N
RDA	Community Impact Grants	Community revitalization.		N	N	I	N
RDA	MY Home/Buy Suitland	Down payment and closing cost assistance only to first-time homebuyers.		D	I	I	N
RDA	Infill Development	Comprehensive revitalization of under-utilized property.		D	N	I	N
Social Services	Food Supplement Program	Offers nutrition assistance to eligible, low-income individuals and families and provides economic benefits to communities.		D	I	N	D
Social Services	Temporary Cash Assistance	Provides cash assistance to needy families with dependent children when available resources do not fully address the family's needs while preparing program participants for independence through work.		D	I	N	I

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Department	Service Name	Service Description	Data Warehouse Status	Economic Development	Education	Public Safety	Health
Social Services	Medical Assistance	Provides Medicaid coverage to individuals determined to be categorically eligible or medically needy.		N	I	N	D
Social Services	Emergency Assistance for Families with Children	Provides emergency cash assistance to families who need emergency help paying rent or utilities. These funds are available to eligible customers once within a 24-month period when funds are available.		D	I	I	I
Social Services	Crisis Intervention	The mission of the Crisis Intervention Worker is to use understanding and skills gained through specific training to identify and provide a safe, effective and compassionate response to crisis situations involving social services families/individuals, as referred by family investment staff with indicators for domestic violence, sex trafficking or mental illness.		N	I	I	D
Social Services	Child Protective Services Investigations	Respond to 5-day/24-hour mandates to assess safety of children.		N	D	I	D
Social Services	Administer the Homeless Management Information System	Coordinate, collect, compile and review data and services for all providers of assistance to families and individuals who are in danger of becoming or are homeless.	R	N	N	I	I
Social Services	Homeless Hotline	Provides 24-7 answering services, diversion and prevention referrals and shelter placements when necessary.		N	I	I	D
Social Services	Community Connectors/Navigators	Representatives of DSS who interact with customers and potential customers at service locations or in the community and connect individuals to eligibility and entitlement services.		N	I	I	D
Social Services	SSI/SSDI Outreach, Access and Recovery (SOAR)	SOAR is a national initiative designed to assist adults who are homeless or at-risk of homelessness and are diagnosed with mental illness and/or co-occurring disorders with securing access to SSI/SSDI benefits.		N	I	D	D
Social Services	Adult Protective Service (APS)	Continuum of care to address abuse or prevent abuse of vulnerable adults.		N	N	N	D
Social Services	Emergency Food and Shelter Program (EFSP)	Staff all board operations for the Prince George's County EFSP Local Board.		N	N	N	I
Social Services	Summer Food Service Program	Summer Food Service Program is administered by USDA/Maryland State Department of Education. USDA provides funds to each sponsor of the program. States are reimbursed for meals served.		N	I	N	D
Social Services	The Emergency Food Assistance Program	The Emergency Food Assistance Program is administered by USDA. State agencies receive federal food commodities and supervise overall distribution. Annually, USDA provides funds to each state for the purchase of commodities, which includes meats, vegetables, fruits, juices, etc.		N	I	I	D
Social Services	Shelter	Provide shelter for homeless youth, individuals and families.		N	I	I	I
FSC	Economic Development Incentive Fund	As the EDI Fund Manager, FSC First receives loan requests from the Economic Development Corporation. Those requests are analyzed, structured, underwritten and if approved by the Financial Advisory Committee, the request is funded as a conditional or direct loan and then serviced through maturity by FSC First. If needed, private and other public dollars are used to structure the project.	R	D	N	N	N
FSC	Revolving Loan Fund	Revolving Loan Fund (Public-Private Partnership).		D	N	N	N

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FSC	SBA 504	As a statewide Certified Development Company (CDE), authorized to market, underwrite, approve, close, fund and service long-term fixed asset loans throughout Prince George's County and the State of Maryland.		D	N	N	N
FSC	Micro Loan Fund	FSC First is the fund manager for the Micro Loan Fund.		D	N	N	N
FSC	Contractor Cash Flow Fund	90-day lines of credit to fund local contractors.		D	N	N	N
FSC	HUD 108	Administer the Redevelopment Authority of Prince George's County Commercial Building Loan Fund.		D	N	N	N
Revenue Authority	Residential Parking	Enforces residential parking zone program.	R	N	N	D	N
Revenue Authority	Inoperable - Street	Cannot park an inoperable vehicle on the street.	R	I	N	D	I
Revenue Authority	Real Estate Development	Providing financing for public-private development projects.		D	N	N	N
EDC	Business retention, expansion and attraction services	Outreach and business visitation.		D	N	N	N
EDC	Business development services for small business (Business Plans, Marketing, Gov. Contracting, Certifications)	One-on-one counseling services.		D	N	N	N
EDC	Identification of business sites (Commercial Building, Warehouse, Office, Land)	Utilization of real estate database.		D	N	N	N
EDC	Small Business Technology Incubator	Onsite program for small technology companies.		D	N	N	N
EDC	B2B meetings with international and domestic firms	Business matchmaking		D	N	N	N
EDC	Youth Computer Literacy	General instruction in basic company usage and software skills.		D	D	N	N
EDC	Work Experience - Summer	Work Experience for youth limited to the summer months.		D	D	N	N
EDC	TNI Job Fair	Job Fairs may include one employer doing a large recruitment (also knows as 'mass recruitment'), or any number of employers interviewing job seekers.		I	N	N	N
EDC	Economic Development Incentive Fund and other financing assistance	Information intake and referral.		D	N	N	N
WKD	Workforce Development	Assistance in securing a better paying job, career development and further education.		I	D	N	N
WKD	Basic Computer Literacy Skills	Basic computer literacy services provided to a jobseeker including introduction to the computer, Microsoft Office products or other computer software.		D	D	N	N
WKD	Adult education and literacy activities in combination with training.	Adult Basic Education and Literacy classes leading to increased reading and math skills in combination with training.		D	D	N	N
WKD	Adult literacy GED preparation	Provision of adult literacy education with the goal of obtaining a General Equivalency Diploma.		I	D	N	N

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WKD	Adult literacy, remediation (Standard)	Provision of adult literacy education with the goal of generally improving functional literacy.		I	D	N	N
M-NCPPC	Plan Implementation - Community Capacity Building	Provide financial support and technical assistance to community-based organizations.		I	I	I	I
M-NCPPC	Public Information - Community Outreach	Schedule and facilitate key person interviews, community meetings, workshops, focus group sessions, etc.		I	I	I	I
M-NCPPC	Community Outreach	Informing Prince George's residents and visitors about all programs, activities and facilities offered throughout the county by the M-NCPPC Department of Parks and Recreation.		N	D	I	N
M-NCPPC	Classes, Camps and Programs	Recreation and leisure classes, day camps, playgrounds and special programs in all disciplines for all age categories.		N	D	N	D