

**MUNICIPALITIES** are responsible for snow removal within their borders. For information please call:

<u>MUNICIPALITY</u>	<u>PHONE NUMBER</u>
City of Bowie	301-262-6200
City of College Park	240-487-3590
City of District Heights	301-336-1402
City of Glenarden	301-773-2100
City of Greenbelt	301-474-8004 (Opt. 2)
City of Hyattsville	301-985-5032
City of Laurel	301-725-0088
City of Mount Rainier	301-985-6585
City of New Carrollton	301-459-6100
City of Seat Pleasant	301-336-2600
Town of Berwyn Heights	301-474-6897
Town of Bladensburg	301-927-7048
Town of Brentwood	301-927-3344
Town of Capitol Heights	301-336-0626
Town of Cheverly	301-773-2666
Town of Colmar Manor	301-277-4920 (Opt. 4)
Town of Cottage City	301-779-2161
Town of Eagle Harbor	301-888-2410
Town of Edmonston	301-699-8806
Town of Fairmount Heights	301-925-8585
Town of Forest Heights	301-839-1030
Town of Landover Hills	301-773-6401
Town of Morningside	301-736-2300 (Ext. 6)
Town of North Brentwood	301-699-9699
Town of Riverdale Park	301-927-6381
Town of University Park	301-927-4262
Town of Upper Marlboro	301-627-6905

## Did You Know?

### STATE ROADS

Roads identified by a **NUMBER** (EX. MARYLAND 210, 5) are **STATE ROADS**.

Plowing of snow on those roads is conducted by the Maryland State Highway Administration. Phone: 301-513-7300.



### THE BUS

During snow events, service levels are **FULL, MODIFIED, LIMITED, OR NO SERVICE**.

**FULL SERVICE:** All routes operating, but delays possible. Specific stops within routes may be impacted.

**MODIFIED SERVICE:** Most routes running with reduced frequency. Routes in residential areas prone to icing may be cancelled.

**LIMITED SERVICE:** Service significantly reduced, primarily serving major corridors.

**NO SERVICE:** *TheBus* is not operating.

Residents are encouraged to go to [mypgc.us/PGCconnect](http://mypgc.us/PGCconnect) or call (301) 324-2877 for route specific service information.



ANGELA D. ALSOBROOKS  
COUNTY EXECUTIVE



Martin L. Harris  
Acting DIRECTOR

## PRINCE GEORGE'S COUNTY DEPARTMENT OF PUBLIC WORKS AND TRANSPORTATION SNOW AND ICE CONTROL QUICK REFERENCE GUIDE



**Connect with DPW&T**

**Subscribe to My PGC:**

<https://public.govdeliver.com/accounts/MDPGC/subscribers/new>

Follow us on  <https://twitter.com/PGCountyDPWT>



TO RECEIVE IMPORTANT STORM UPDATES, SIGN UP FOR ALERT PRINCE GEORGES (<http://alert.mypgc.us>)

## SNOW AND ICE CONTROL OPERATIONS



When a snow emergency is declared, the Prince George's County Department of Public Works and Transportation (DPW&T) is responsible for providing "passable" conditions over a network of more than 1,900 miles of County maintained roadways. Treating roadways consists of plowing and/or salting, as warranted by weather conditions.

### WHAT TO EXPECT DURING A SNOW EMERGENCY EVENT

- \* PARKING IS PROHIBITED ALONG ALL DESIGNATED SNOW EMERGENCY ROUTES.
- \* RESIDENTS SHOULD PARK IN DRIVEWAYS.
- \* IF ON-STREET PARKING IS NECESSARY, PARKING IS PERMITTED ONLY ON THE EVEN-NUMBERED SIDE OF THE STREET. ABANDONED VEHICLES WILL BE TOWED.
- \* ONCE THE ROAD HAS BEEN TREATED AND PLOWED, CARS MUST BE MOVED TO THE ODD-NUMBERED SIDE OF THE STREET.
- \* FAILURE TO COMPLY COULD RESULT IN FINES AND/OR TOWING.
- \* PRIMARY AND COLLECTOR ROADS WILL BE PLOWED AND TREATED DURING ACTIVE SNOWFALL. ONCE THE SNOW STOPS, RESOURCES WILL MOVE INTO RESIDENTIAL AREAS.
- \* TO AVOID SHOVELING THE DRIVEWAY MULTIPLE TIMES, PLEASE SHOVEL AFTER THE STREET HAS BEEN PLOWED.
- \* FOR SNOW REMOVAL REQUESTS, CALL 311 48 HOURS AFTER THE SNOW HAS ENDED.

## ROAD PLOWED TERMS



### SNOW OPERATIONS DEPLOY BASED ON WEATHER CONDITIONS

- **Level 1** - Snowflake/Modified - 0-2 inches of snow
- **Level 2** - Full Operation with Limited Contractor Support - 3-6 inches of snow
- **Level 3** - Full Operation with Full Contractor Support - 6-12 inches of snow
- **Level 4** - Full Operation with Full Contractor Support and Heavy Equipment - 12+ inches of snow/blizzard

DPW&T PLOWS TO COMPLETE ROAD CONDITIONS, EXCEPT FOR LEVEL 4

## WORKING TOGETHER: HOW YOU CAN PLAN FOR SNOW

- \* PARK ON THE EVEN-NUMBERED SIDE OF RESIDENTIAL STREETS OR IN DRIVEWAYS.
- \* CONTACT THE APPROPRIATE HEALTH PROVIDER FOR DIALYSIS TREATMENTS.
- \* PICK UP ANY REQUIRED MEDICATIONS.
- \* HAVE A SUPPLY OF ROCK SALT, CAT LITTER OR SAND AVAILABLE.
- \* HAVE YOUR HEATING FUEL LEVEL CHECKED AND FILLED, IF NEEDED.
- \* HAVE FLASHLIGHTS, EXTRA BATTERIES, BATTERY OPERATED RADIO AND FRESH BOTTLED WATER ON HAND.
- \* KEEP A STOCK OF PACKAGED FOODS THAT DON'T NEED REFRIGERATION AND MAY BE PREPARED WITHOUT ELECTRICAL POWER.
- \* PLEASE CHECK ON VULNERABLE RESIDENTS AND SENIOR CITIZENS IN YOUR COMMUNITY AS WINTER CONDITIONS CAN CAUSE A WIDE RANGE OF INJURIES AND ILLNESSES.
- \* TRASH, RECYCLING AND YARD WASTE PICKUP MAY BE IMPACTED DURING SNOW EVENTS.

### RESOURCES:

EMERGENCIES.....	911
SNOW REMOVAL AND SERVICE REQUESTS.....	311 OR (301) 883-4748
HOMELESS HOTLINE .....	(888) 731-0999
THEBUS.....	(301) 324-2877
WMATA.....	(202) 637-7000

### POWER/UTILITIES COMPANIES

BGE.....	(800) 685-0123
COMCAST.....	(301) 499-1980
PEPCO.....	(877) 737-2662
SMECO.....	(888) 440-3311
VERIZON.....	(888) 550-2244
WASHINGTON GAS.....	(703) 750-1000
WSSC.....	(301) 206-4002

### FOR DIALYSIS PATIENTS

- \* Contact your provider to arrange treatment prior to the event.
- \* Follow ALL provider instructions and guidelines.
- \* Secure assistance from family or friends to ensure private sidewalks and driveways are cleared of snow.
- \* For emergency treatment, dial 911. You will be transported to the nearest hospital.